

11/01/11 pc police



PARLIAMENT
OF THE REPUBLIC OF SOUTH AFRICA

SAPS 2010/11 Annual Report – Overview of Programme Performance

11 October 2011

PATRICIA WHITTLE

SELECTED PERFORMANCE HIGHLIGHTS & ISSUES

- **Unqualified report**; one emphasis of matter (*disclosing of contingent liability i.r.o lease contract of the Pretoria building*)
- **Spent R53 529 700 billion** (almost 100%) of voted funds of R53 529 740 billion. **Surplus = R39 811**
- **Virement in 4th quarter** from Administration & Protection & Security Services Programmes (*overruns due to increased personnel costs in Visible Policing and Detective Services*)
- **Achieved most crime reduction targets**. Overall decrease of -2.4% in all serious crimes, especially trio crimes
- **Reduction targets exceeded** i.r.o attempted murder (-11%) & robbery aggravated (-10.8%).

SELECTED PERFORMANCE HIGHLIGHTS & ISSUES continued

- **Forensic Science Laboratories Backlogs eliminated**
- **Increased processing applications for renewal & issuing of new firearm licenses & competency certificates**
- Two additional Deputy National Commissioners appointed (*total female Deputy National Commissioners = three*)
- **Family Violence, Child Protection & Sexual Offences (FCS) Units re-established** at 176 stations in all nine provinces
- **10 out of 79 additional Victim Support Rooms (VSRs) established** (total VSRs across the country = 900)
- SAPS contributed to successful hosting of 2010 FIFA Soccer World Cup
- **Personnel strength = 193 892** at end of March 2011. Detectives increased by 11% to 22 594 at end of March 2011.
- **Escapes from police custody decreased** by 20.6% to 669 (still high)
- **93 SAPS members killed** in 2010/11 (down by 8%)
- **Official police firearms lost 1 335. Only 167 recovered**
- 19 police facilities out of 33 projects completed

SELECTED ISSUES REGARDING MEASURABLE OBJECTIVES/TARGETS FOR 2010/11

- Many of targets for court ready case dockets were *not yet determined* and could not be measured in 2010/11.
- Targets for conviction rates for all crimes were *removed*
- Targets in the Crime Prevention sub-programme i.r.o control over illegal firearms & drugs were *removed*
- Many of the baselines were *not yet established* (e.g. court ready case dockets for corruption) - targets thus not measureable for 2010/11.
- **Conviction reports target for the Criminal Record Centre (CRC) was decreased** from 85% in 2009/10 to 76% in 2010/11.
- Reaction time (measured at station level) measures service delivery performance for especially Visible Policing, available vehicles and the effective use thereof; and sufficiency of number of visible police personnel.
- Department has made some effort in a number of areas to report on progress although targets were not defined in the Plan.

Programme 1: Administration

Consists of the Ministry, Management, Corporate Services & Property Management

- Adjusted appropriation = R18 066 960 of which **R17 871 935 billion was spent.**
- Expenditure increased by 11.6% compared to R16 009 520 billion spent in 2009/10.
- **Training** - 90.2% of learners declared competent
- **Bullet resistant vests** - 105% (20 372) vests distributed
- Maintain/improve **ratio of personnel to vehicles** - 3.93:1 (Personnel = 193 892; vehicles = 49 287) – *improved*
- 95% of police station projects completed in 2010/11 – **completed 19 out of a total of 33** (nine of 42 previously completed)
- Completed 75.7% Information Systems / Information & Communications Technology (IS/ICT) projects

Programme 1: Administration continued

- 178 870 attended training - 161 350 or 90.2% completed training - compared to 231 205 attended training in 2009/10
- **No information provided on forensic training in 2010/11**, especially the Forensic Science Learnerships started in 2009/10; and Basic Training Learning Programme: Forensic Science NQF Level 5
- 3948 out of 4108 members completed Management training competently
- Detective Training includes specialised training, training in Victim support and Violence against women and children; International training support (p6 – 7 of Analysis)
- 1307 Adult Basic Education and Training (ABET) learners “to alleviate illiteracy in the SAPS” – outcome of 1300 ABET learners in 2009/10?

Corruption and Fraud Prevention initiatives implemented

- Specific Anti-corruption Action Plans implemented
- Anti-corruption Action Sensitisation Programme developed and rolled out
- Integrity Management Framework developed

Programme 1: Administration continued

Suspensions, precautionary suspensions, grievances, disputes

Number of Members charged	Number of corruption charges	Total members not suspended	Total members suspended	Members suspended with pay	Members suspended without pay
476	479	213	215	48	215

- **476** members charged (incl. defeating the ends of justice, fraud, aiding and abetting an escapee, bribery and extortion) compared to 362 members charged in 2009/10
- **869** employees given **precautionary suspensions** at an average of 76 days.
- **50** **precautionary suspensions** exceeded 90 days.
- Cost of precautionary suspensions = **R8 055 million**.
- Of **1 084** **grievances** lodged in 2010/11, **94** out were not resolved.
- **783** **disputes** were lodged with Councils
- **5 471** **misconduct and disciplinary hearings finalised** (in 2009/10 a total of 4 136 finalised)
- **5 869** **cases were referred to the ICD for investigation** (deaths in police custody as a result of police actions, DVA non-compliance, allegations police brutality, torture and rape. 2 477 = contravention of police standing orders and regulations.
- ICD made **501** **recommendations to DPP** i.r.o. common assault, assault GBH, attempted murder.

Programme 1: Administration continued

Information Technology - integrated case management capabilities for Investigate Case Docket Management, automated capabilities i.r.o Criminal Justice System Information Sharing, Criminal Justice System Performance Management; and Information on Corruption Perpetrators, Crime Victims, Identity Theft and Cyber Crime. Target 70% IS/ICT completed. Achieved 75.7%

Capital projects – 95% completion of 33 projects not achieved. 19 or 57.58% completed.

- Non-completion due to poor performance by contractors and contractors not completing the project within the stipulated time-frames.
- Work on newly re-established Lady Frere Police Station in the Eastern Cape being carried out in-house by SAPS.
- Diepsloot Police Station - Court date 18 April 2011
- DPW feedback awaited i.r.o Pretoria West ORS, Roodeplaat Dog School (Gauteng), Tweefontein (KwaMhlanga) Police Station (Mpumalanga), Amalia Police Station (North West)
- Remaining projects were to have been completed by end July 2011

Human Resources Management

- **Total staff = 193 892** at the end of March 2011. *No staff additional to the establishment*
- **Overall vacancy rate = 0.7%** (down from 1.1% in 2009/10)
- Vacancy rate in Visible Policing Programme declined by -1.5%.
- **Crime Intelligence Programme = highest vacancy rate (19.5%)** up from 3.8% in 2009/10
- **Senior Management (Levels 13 – 16) = 9.3% vacancy rate - high**

Programme 1: Administration continued

Human Resources continued

- **Staff turnover:** Overall turnover rate in 2010/11 was 1.4%.
- **Highest annual turnover rates** = Senior Management (6.8%), Highly skilled supervision (Levels 9 – 12) = 3.6%
- Staff turnover in 2010/11 were mostly due to resignations (1 161 or 43.5%); death (714 or 26.7%) and retirement (481 or 18%).
- **Two additional ranks, Lieutenant and Major introduced** – phased in capacitation. **No members were promoted to these ranks by the end of March 2011.**
- 1 329 (0.9%) promotions under critical occupations (Police category)
- **Promotions by salary band:** there were 1 702 or 0.9% promotions (esp. among Senior management (Levels 13 - 19) with 13.4% or 93 out of a total of 695) 1 401 or 1.8% of Highly skilled production (Levels 6 – 8) and 183 or 1.5% of Lower skilled (Levels 1 - 2)

Employment Equity

- 74% African, 10.7% Coloured, 2.7% Indian, and 12.5% White.
- **67.4% total males compared to 32.6% total females**
- 10 of 33 Top Management = females (seven African and three White) while 21 were held by the total of Black males and two by White males.
- Three Deputy Police Commissioners = female
- Senior Management positions = **187 females compared to 475 males**
- **Percentage employees with disabilities was 0.6%** compared to 0.5% in 2009/10

Programme 1: Administration continued

- **Sick leave:** Average number of sick days = **10 days** (all salary bands up to Senior Management level), at a total **cost of R663 391 million**. (compared to 8 at a cost of R 387 473 million in 2009/10)
- **Incapacity leave:** average number of incapacity leave days = **57 days** (all salary bands up to Senior Management level), at a total cost of **R108 038 million**, compared to 34 days at a cost of R 163 600 million in 2009/10)
- **Ill-health retirement:** Health Risk Manager accepted advice in 106 cases (compared to 359 cases in 2009/10) and deviated from advice in 35 cases.
- **Injury on duty:** 653 or 7.1% out of 9 164 persons injured on duty suffered permanent disablement (compared to 535 or 5.4% in 2009/10). 76 persons or 0.8% died (compared to 107 or 1.1% in 2009/10).

Programme 2: Visible Policing

Crime Prevention, Borderline Security and Specialised Interventions (incl. Air Wing and Special Task Force)

- **Crime Prevention** sub-programme incl. interdepartmental & partnership initiatives for women & children, e.g. Interdepartmental Task Team on Domestic Violence, human trafficking, children & youth at risk, drug demand reduction programme, Victim Empowerment Programme (VEP) & Victim Support Rooms (VSRs).
- Target to establish **victim support rooms (VSRs)** at an additional 79 police stations not met (no funding was allocated for this purpose in 2010/11).
- **Target to reduce number of escapes from police custody by 50% not achieved** - most escapes from Community Service Centres (111), court holding cells (77) & police station holding cells (75).

- **Borderline security & Specialised intervention:**

Target: Borderline Policing	Status
Conduct a minimum of 350 policing activities (baseline of average of 225 actions in 2008/09)	261 policing actions conducted. (Target not achieved).
Target: Specialised Interventions	Status
Stabilise 95% incidents in 2010/11 (baseline of 80 to 90% incidents stabilised from 2006/07 to 2007/08)	97.2% incidents stabilised. (14 807 incidents attended of which 14 387 were stabilised). (Target achieved).

- **Borderline security target not met** due to the commitment of SAPS members to the 2010 FIFA Soccer World Cup & withdrawal of SAPS members from borderline bases handed over to SANDF
- **Overrun in Visible Policing Programme by R201.7 million** (due to spending pressures i.r.o compensation of employees (Crime Prevention sub-programme) and over- commitments i.r.o Borderline Security projects
- Total **arrests** increased by 6.7% compared to the previous financial year

Programme 2: Visible Policing continued

- **Police reaction time** baseline and targets differ from province to province

Sector policing

- rolled out to 208 of the 209 (99.5%) **provincial priority stations**. Not fully implemented at Tarlton Police Station (Gauteng) due to insufficient resources and non-existence of community policing sub-forums in sectors
- By end of March 2011 sector policing introduced to 986 (88%) of 1 120 police stations

Reservists

- 64 360 total of which only 26 259 active
- 1 245 reservists appointed as permanent SAPS members in terms of SAPS Act
- 332 appointed in terms of the Public Service Act
- 2 195 or 86.7% (out of 2 532) completed reservist training competently

Community Police Forums

- 1118 CPFs have been established at police stations country-wide.
- *No details on CPFs set out in 2010/11 Annual Report apart from info on draft Community Safety Forums (CSFs) Policy (under Secretariat of Police) and on community participation (under HR)*

Firearms Control System

Nine-month backlog strategy successful; increased issuing of new and renewed firearms licences and competency certificates. 107 additional institutions accredited. **Recovery rate of lost/stolen official police firearms low - 167 (12.5%) recovered out of 1335 reported lost/stolen.**

Programme 3: Detective Services

Incl. Crime Investigations, Specialised Investigations, Criminal Record Centre (CRC) & Forensic Science Laboratory (FSL)

- **Allocation increased by 18.3%** from R 1 658 018 billion in 2009/10 to **R1 947 626 billion in 2010/11**
- Targets for court ready case dockets were not yet determined for all crime categories, crimes against women, crimes against children and corruption charges - could not be measured
- Targets for conviction rates for all crimes were removed
- Detection rates for crimes against children **improved**
- Detection rates for crimes against women **decreased** despite decrease in number of reported cases
- Targets i.r.o court ready case dockets for commercial crime was 30-40% - **Target not met**
- 93.5% (297 955 of a total of 318 665) analysed within 35 days. **Target achieved**
- Only two of the seven contact crime categories met the reduction of 8.5% target set for 2010/11.
- **Increase in reported rapes & small % decrease nationally in Sexual offences** cause for concern
- **National increase in the murder of women, and sexual offences committed against children**
- Commercial crimes = sustained increase – **sharp increase (39.7%) in fraud with counterfeit cards**
- **Internet-related fraud decreased notably**
- 50% of Organised crime projects successfully terminated **target not achieved**
- Link between organised crime, drug-related crime & gangs - no report on gang violence in Annual Report
- **Less convictions and arrests in respect of non-ferrous metals** (esp. electricity and rail cable)
- **FSL** backlogs eliminated, target achieved; semi-automated equipment acquired; evidence collection kits introduced; moratorium on consideration of new scarce skills applications lifted; OSD considered
- **CRC** – AFIS system upgrade resulted in faster response times

Programmes 4 and 5

Programme 4: Crime Intelligence (Incl. Crime Intelligence Operations & Intelligence and Information Management)

- No targets or performance info on Security intelligence-related crime (incl. counter-terrorism, public stability, VIP security, taxi violence and border security-related matters)
- All other targets achieved

Programme 5: Protection and Security Services

- Protection and Security Services received an adjusted appropriation of R 3 163 961 billion in 2010/11, of which **R 3 139 388 billion was spent**
- **Under-spending** due to budget surpluses in goods and services and payments for capital assets
- **Surpluses shifted to Programme 3: Detective Services**
- Targets i.r.o 100% VIP protection **not achieved** – 1 security breach
- One key point out of 165 not evaluated – **target not achieved**

Report of Auditor-General

- **Unqualified report**; one emphasis of matter
- **Information not deemed reliable i.r.o performance indicators for Programmes 2 and 3:** no. of crime prevention actions focusing on legal and illegal firearms, illegal drugs & stolen/robbed vehicles *could not be verified on the OPAM system*. 'Percentage of OCPI successfully terminated' was **inaccurate** as some of these *terminated projects were still reflected as active* on the system.
- **Financial statements submitted for auditing not PFMA compliant-** corrected by management
- Accounting Officer did not take effective / adequate steps to prevent irregular and fruitless & wasteful expenditure
- Contract performance not managed effectively and economically.
- Some goods and services procured on quotations were not done on a rotation basis
- National Commissioner did not ensure that the system regarding performance management was effective, efficient, transparent and controlled
- **Lack of oversight and management over reporting responsibilities:** Commanders at station level responsible for visible policing did not ensure that all required information was captured; and commanders at cluster level responsible for investigating organised crime did not ensure that all required information was captured
- **Performance management:** Commanders at station level did not oversee registration of crime prevention plans on the system