# ETD STRATEGY

Division Human Resource Development Presentation to the Portfolio Committee on Police

# ROLE WITHIN THE SOUTH AFRICAN POLICE SERVICE

PART OF COLLECTIVE SENIOR MANAGEMENT SKILLS DEVELOPMENT FACILITATOR



FORM PART OF THE HUMAN RESOURCE VALUE CHAIN

Education, Training and Skills Development in SAPS

## VISION

TO ENSURE QUALITY AND SECURE ENVIRONMENT FOR AI PEOPLE IN SOUTH AFRICA

## MISSION

- The auditing of skills in the SAPS;
- The determining of ETD needs in the SAPS;
- The facilitation of Knowledge Management in the SAPS;
- The research, design and development of outcomes based ETD solutions;
- The setting and assurance of ETD quality standards;
- The provisioning of basic, advanced and specialized ETD solutions;
- The facilitation of mentoring and coaching in the SAPS;
- The facilitation of workplace learning in the SAPS;
- The facilitation of ETD international development assistance;
- The provisioning of tangible ETD management support

## **VALUES**



# TRAINING PRIORITIES DETERMINED IN 2004

- Consolidated Training Function
- Ensure Training Provisioning
- Develop and Implement Learners p
- Ensure participation in POSLE SF
- Revise and conduct Skills Aug
- Development and review cutcomes and programmes
- Institutionalize E-Learning
- Institutionalize Recognition of Prior Learning
- Establish and maintain training car
- Review the allocation and utilizer
- Establish Training Database

Development and review of

Focused training interventions in all areas of training provisioning. Development of training solutions supporting needs of the organization

Learning does not only occur
through attendance of training
solutions. Learning occur also
through workbase experience.
RPL has been institutionalized to
ensure recognition of

The high demand for training

No training provisioning can be
done without the necessary
infrastructure and personnel to

provide the training
commodity and innovative ways
were found to extend the
budget to ensure essential
interventions area provided.
information regarding training

provisioning is essential



## NEW STRATEGIC DIRECTION

2008

#### Life Cycle Curve (Business) 2006 2007 **PERFORMING** Customer care and requirements Optimise product •Streamline processes •Sound financial practices •People relations practices •Leadership/management style Profit growth •Not to be content with status quo 2005 STORMING + NORMING Target market Set product range Determine competencies needed 2004 Establish culture and values

3rd Phase

2008

#### RENEWAL

- •Sanity check for business renewal
- •Establish as market leader
- New product range
- Expand upstream or fall
- •Teams to continuously raining the bar
- •Change management and valuebased leadership

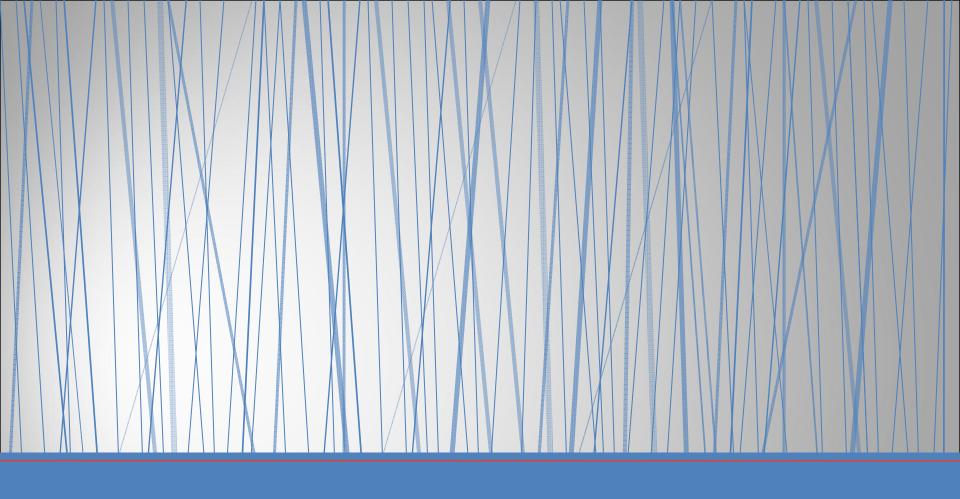


HEADING FOR DISASTER!!

- Set vision strategy and tactics
- Clarify roles

**DESIGNING THE FUTURE OF POLICING BY ENABLING A LEARNING ORGANIZATION** 





### STRATEGIC OBJECTIVES

# EMERGING STRATEGIC OBJECTIVES

- To establish a Knowledge Management Capability for Knowledge Assets in accordance with the Learning Disciplines in Policing (Body of Knowledge)
- To Establish a coherently Managed ETD Practitioners Capability.
- To establish ETD Centres of Excellence that promote innovative research, development and learning practices that position them as leaders in specific learning disciplines for policing
- To create a Next Generation of Police Officers through Enhanced ETD Practice & Culture of Learning

# EMERGING STRATEGIC OBJECTIVES (CONT)

- To ensure the Return on Investment (ROI) in Human Capital through the Provisioning of appropriate & responsive ETD Solutions
- The establishment of Formal and Purposeful ETD Partnerships to enable or add value to the ETD Practice for Policing,
- The establishment of a ETD Management Practice for Policing
- The development of Responsive ETD Solutions for emerging Operational Policing Priorities

### KEY PERFORMANCE AREAS (KPA'S) 2010-2013

- To ensure responsive ETD Research, Design and Development Solutions for Policing.
- To ensure Professional ETD Practice for Policing.
- To ensure ETD Provisioning for Policing.
- To ensure ETD Knowledge Management for Policing.
- To ensure purposeful ETD partnerships for Policing.
- To ensure appropriate International ETD Co-operation for Policing.
- To ensure an adequate and optimally utilized resource establishment for ETD Practice.

# RAISING THE BAR THROUGH MAKING HUMAN RESOURCE DEVELOPMENT WORK

TRAINING PRIORITIES DETERMINED IN 2004

Develop and
 Review
 outcomes and
 competence
 based learning
 programmes



KEY PERFORMANCE INDICATORS 2010 - 2013

To ensure
responsive ETD
Research, Design
and
Development
Solutions for
Policing

Development Process for ETD Solutions

#### **IMPACT ASSESSMENTS**

- Programmes on which Impact assessments have been conducted:
  - Basic Training Learning Programme
  - Middle Management Programme
  - Field Training Officers Learning Programme
  - Junior Management Learning Programme / Internal Administration Efficiency
  - Detective Commander Learning Programme
  - Statement Taking
  - Business Writing Skills

# RAISING THE BAR THROUGH MAKING HUMAN RESOURCE DEVELOPMENT WORK

TRAINING PRIORITIES DETERMINED IN 2004

Develop and Implement Learnerships

Establish and maintain training capacity



KEY PERFORMANCE INDICATORS 2010 - 2013

To ensure Professional ETD Practice for Policing

Learnerships

### LEARNERSHIPS: SAPS OD-ETDP

- OD-ETDP Learnership launched and implemented in SAPS during 2004
- Qualification registered on NLRD at SAQA
- Duration: 12 months
- Qualification: National Certificate in ETDP, NQF level 5
- Objectives:
  - To uplift and improve the knowledge, skills and personal attributes and current facilitations skills for trainers that anchors the OBE education and training practices
  - To provide learners with practical hand on learning where
     appropriate and to provide occupational directed and focused learning
  - Ensure that SAPS trainers posses the required competencies for the SAPS to be accredited as a nationally recognized training workplace provider

# ACCREDITATION OF TRAINING PROVIDERS

- Number of Basic Training Academy's: 10
- Number of Management and Leadership Academy's: 2
- Number of In-Service Academy's: 5
- Professional Development Centre: 1
- Division: Human Resource Development: 1 (Assessment centre)

#### **Provinces:**

- Mpumalanga: 1
- Limpopo: 1
- Northwest: 1
- Northern Cape: 4
- Eastern Cape: 1
- Western Cape: 3
- KwaZulu Natal: 6
- Free State: 1
- Gauteng: 0

# THE SAPS ETD PRACTITIONERS DEVELOPMENT CENTRE

- Centre for the development of all ETD Practitioners in the SAPS.
- Implementing an NQF aligned Programme, i.e. ETD Practice Learning Programme, which empowers ETD Practitioners with facilitation skills.
- Also facilitates Assessor and Moderator training for all SAPS
   ETD Practitioners.
- Ensures institutionalization of new methodologies in training such as Problem-based Training.
- Facilitate training for SARPCCO ETD Practitioners.
- It ensures development of ETD Practitioners in SAPS to meet the required National and International Standards as prescribed by the South African Board for Personnel Practitioners (SABPP)

# RAISING THE BAR THROUGH MAKING HUMAN RESOURCE DEVELOPMENT WORK

TRAINING
PRIORITIES
DETERMINED IN 2004

- Ensure TrainingProvisioning
- InstitutionalizeRecognition ofPrior Learning
- Establish and maintain training capacity



Data

KEY PERFORMANCE INDICATORS 2010 -2013

To ensure
ETD
Provisioning
for Policing

### **NATIONAL ACADEMIES 2010**

- All Saints
- Bishop Lavis
- Bhisho
- Chatsworth
- Graaff Reinet
- Mthatha
- Oudtshoorn
- Phillipi
- Pretoria
- Ulundi

Basic / Entry Level



- Addo
- Arcadia
- Attridgeville
- Benoni
- Boland
- Hammanskraal
- Moloto
- Potchefstroom
- Pretoria Central
- Rietondale
- Roodeplaat
- Thabazimbi

In-Service



In- Service Training Provisioning

**Provincial** 

Professional ETD
Practitioner
Development Centre

**ETD Standards** 

Paarl

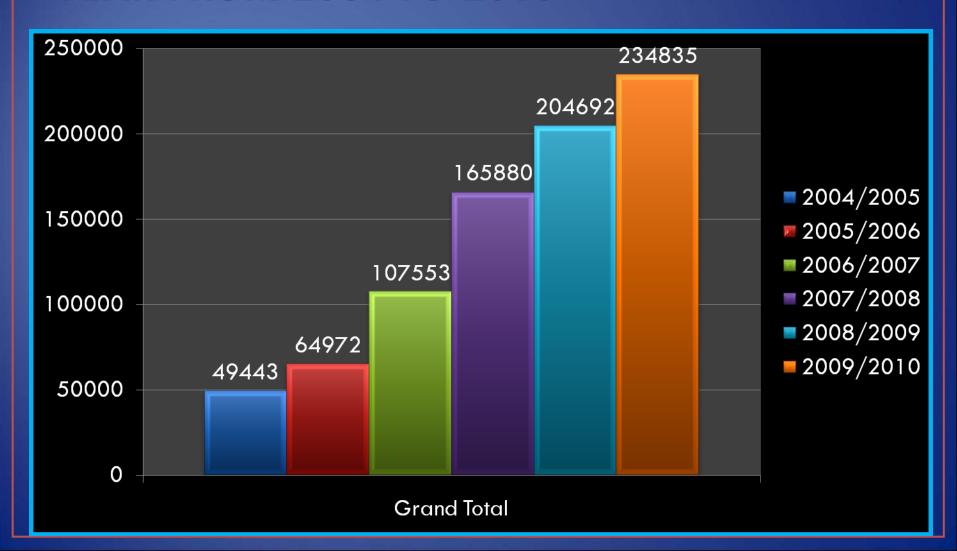
Thabong

Management and Leadership

### **ACADEMIES: KEY RESOURCES**

ACADEMY	TRAINING	SLEEPING	GYMNASIUM	SWIMMING	G SHOOTING					
NAME	CAPACITY	CAPACITY	FACILITY	POOL	RANGE					
Addo	150	150	NO	YES	YES					
All-Saints	206	206	206 YES YES		YES					
Arcadia	80	71	YES YES		NO					
Atteridgeville	185	120	YES	YES	NO					
Benoni	404	256	YES	YES	NO					
Bhisho	850	850	YES	NO	YES					
Bishop Lavis	540	540	YES	YES	NO					
Boland	75	55	NO	YES	NO					
Chatsworth	180	180	YES	NO	NO					
Graaff-Reinet	350	350	YES	YES	YES					
Hammanskraal	500	350	YES	YES	YES					
Moloto	200	180	YES	NO	YES					
Mounted School	80	20	YES	NO	NO					
Mthatha	216	216	YES	NO	YES					
Oudtshoorn	450	450	YES	YES	YES					
Paarl	336	336	YES	YES	NO					
Philippi	640	640	YES	NO	NO					
Pretoria	2050	2050	YES	YES	YES					
Pretoria Central	150	0	NO	NO	NO					
Rietondale	83	0	YES	YES NO						
Roodeplaat	110	110	YES YES		NO					
Thabazimbi	286	286	YES YES		YES					
Thabong	80	80	YES	YES	NO					
Ulundi	144	144	YES	NO	YES					
	8345	7640								

# TOTAL NUMBER OF MEMBERS COMPLETING TRAINING INTERVENTIONS PER FINANCIAL YEAR FROM 2004 TO 2010



## TOTAL NUMBER OF MEMBERS ATTENDING TRAINING PER ANNUAL REPORT CATEGORY SINCE 2004

ANNUAL REPORT	FIN YEAR								
CATEGORIES	04/05	05/06	06/07	07/08	08/09	09/10	Grand Total		
BASIC TRAINING SEM 1 BASIC TRAINING	4576	9216	9764	9521	10959	10610	54646		
BASIC TRAINING SEM 2	1880	7041	9632	7585	10144	10848	47130		
LATERAL ENTRY	38	0	482	479	554	512	2065		
MANAGEMENT AND LEADERSHIP	1011	1267	3006	3188	6061	9259	23792		
OPERATIONAL	31641	35560	67753	108751	145836	174211	563752		
RESERVISTS	1244	1657	5730	24193	15090	9303	57217		
SUPPORT	9053	10231	11186	12163	16048	20092	78773		
Grand Total	49443	64972	107553	165880	204692	234835	827375		

# DEVELOPMENT OF THE TRAINING PROVISIONING PLAN: OBJECTIVE OF THE PLANNING PROCESS

- One Training Provisioning Plan for the SAPS which will include:
  - Setting of National Training Priorities
  - National guidelines on planning
  - Optimal utilization of resources
  - Directives and monitoring of Training
  - Management Information and Training Outputs



Training Needs (Skills
Audit & Needs
Extraction)

Auditor General Reports and other Inspection Reports

Enablers: Trainers,
Facilities, Budget
Programmes

Performance Chart Results

**Time Frames** 

Template and Instructions

**Emerging Priorities** 

Strategic priorities &
Targets incl. geographical
priorities obtained from
strategic Management



IMPLEMENTATION OF BASIC TRAINING LEARNING PROGRAMME (NQF LEVEL 5) 2010

### **EXTENDED BTLP MODEL**



1<sup>ST</sup> YEAR AS A TRAINEE

2<sup>nd</sup> YEAR AS A TRAINEE

**Academy-based Basic Training** 

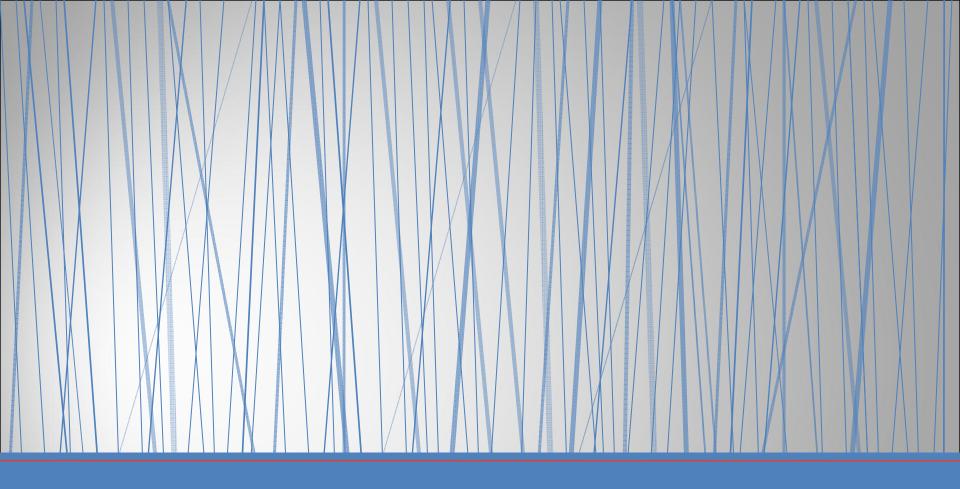
1<sup>st</sup> Phase (6 months) LA LA LA LA 1 2 3 6 2<sup>nd</sup> Phase (6 months) LA LA LA 4 5 6 **Field Training** 

3<sup>rd</sup> Phase (12 months)

LA3 LA 4 LA 5

Parade on completion of Basic Training

Certification of Qualification



### **IN-SERVICE TRAINING**

#### IN-SERVICE TRAINING

- All training provided after Basic Training is referred to as In-Service Training
  - Crime Prevention / VISPOL
  - Operational and Tactical Training
  - Protection and Security Services
  - Peacekeeping Training
  - Detective Training
  - CRC and Forensic Training
  - Crime Intelligence Training
  - Support and Generic Training

### IN-SERVICE TRAINING PROJECTS

- Development of Station Commanders
- Provisioning of Forensic Toolkit (FTK) training to Computer Forensic Investigators
- Development & establishment of Tactical Response Teams (TRT)
- ABET
- K53 Driver Training
- Analyst Notebook (SASSETA Funded)
- Peacekeeping Training

#### STATION MANAGEMENT DEVELOPMENT

STATION MANAGEMENT LEARNING PROGRAMME

MODULE 1

**MODULE 2** 

**MODULE 3** 

**MODULE 4** 

**MODULE 5** 

**MODULE 6** 

**COMPUTER LITERACY** 

BASIC COMPUTER
LITERACY TRAINING

INTERMEDIATE COMPUTER TRAINING

SAPS SYSTEMS LITERACY

OPERATIONAL SYSTEMS

MANAGEMENT INFORMATION SYSTEMS

#### TACTICAL RESPONSE TEAMS PROJECT

- The Tactical Response Teams project have been implemented to capacitate the Clusters to effectively perform medium risk policing operations.
- The project is designed to equip and develop members to combat crime through intelligence driven operations and to maintain public order and police / major events / incidents / disasters and other policing functions.

## THE K53 DRIVER TRAINING PROJECT: CODE EB LICENCES

- One of the critical support skills that members need to have in order to effectively and efficiently perform their duties for improved service delivery.
- Project commenced in 2004 after a decision was taken to procure vehicles and appoint individual contract instructors to conduct the training.
- Through the assistance of donor funding, a two year project plan was compiled, approved and implemented at SAPS Operational Vehicle Academy: Benoni & SAPS Academy Bishop Lavis.
- After the project was completed in 2006, the SAPS HRD
   Division continued to dedicate a budget for this programme.
- Statistics are usually affected by transfers and promotions.

# DETECTIVE COMMANDERS LEARNING PROGRAMME

#### PURPOSE:

The programme is designed to equip Detective Commanders with the knowledge and skills to effectively manages all aspects of detective branches / units

#### TARGET GROUP:

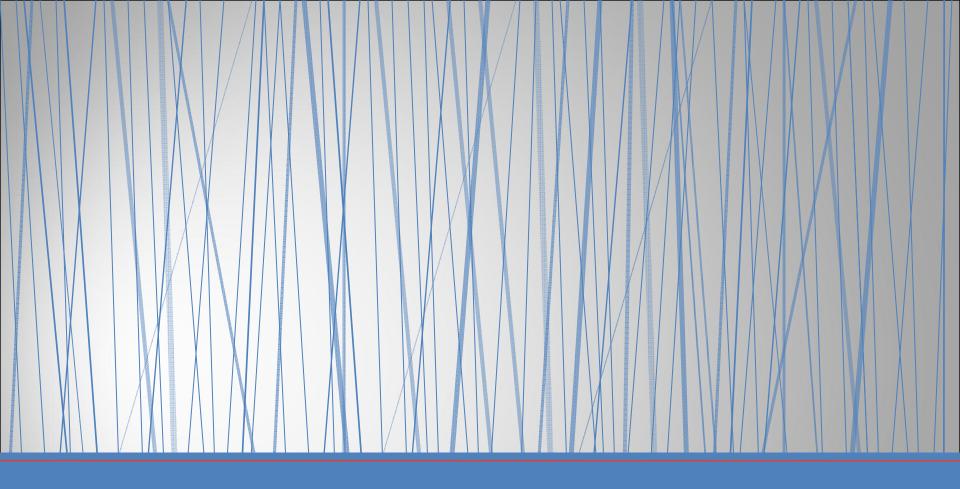
All detective / unit commanders

#### DELIVERY METHOD:

Presented at a National level at the SAPS Detective Academy: Boland

# DETECTIVE COMMANDER LEARNING PROGRAMME OUTLINE

- The course/programme modules can be outlined as follows:
- Management and Leadership
- Communication
- Command and control
- Officers procedure manual
- Pointing out
- Project approach to crime investigation
- Traps and undercover operations
- Management of Informers
- Utilisation of Systems
- Docket Administration



### MANAGEMENT AND LEADERSHIP

### MANAGEMENT AND LEADERSHIP TRAINING

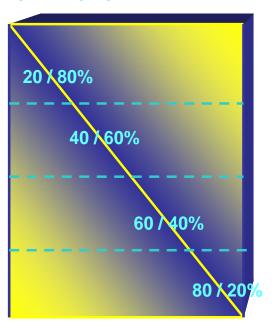
#### **MANAGEMENT PROGRAMMES IN THE SAPS**

**Executive Development Programme** 

Middle Management Programme

Junior Management Programme

**Basic Management Programme** 

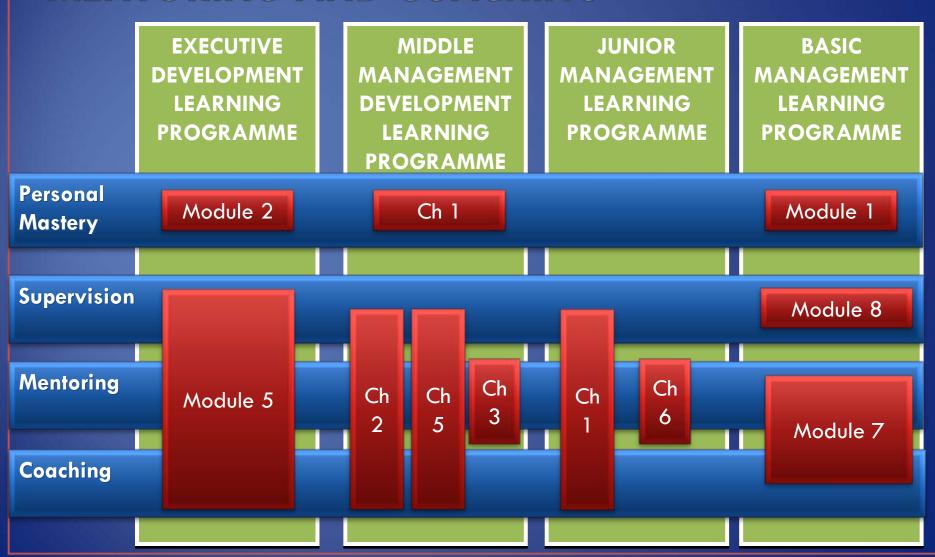


- Executive DevelopmentLearning Programme
- Middle Management Learning Programme
- Junior Management Learning Programme
- Basic ManagementLearning Programme

## TOTAL NUMBER OF MEMBERS ATTENDING MANAGEMENT AND LEADERSHIP COURSES

	FIN YEAR						
PROVINCE	04/05	05/06	06/07	07/08	08/09	09/10	Grand Total
HEAD OFFICE	115	81	390	575	846	2385	4392
PC EASTERN CAPE	110	83	415	455	735	1313	3111
PC FREE STATE	90	137	156	244	410	352	1389
PC GAUTENG	231	273	637	540	1077	2068	4826
PC KWAZULU-NATAL	84	124	323	402	814	1028	2775
PC LIMPOPO	56	128	186	180	454	339	1343
PC MPUMALANGA	45	82	168	139	380	265	1079
PC NORTH WEST	125	194	217	323	409	309	1577
PC NORTHERN CAPE	24	56	113	78	317	422	1010
PC WESTERN CAPE	131	109	401	252	619	778	2290
Grand Total	1011	1267	3006	3188	6061	9259	23792

# MANAGEMENT AND LEADERSHIP COURSES BUILDING SKILLS IN SUPERVISION, MENTORING AND COACHING



### RAISING THE BAR THROUGH MAKING HUMAN RESOURCE DEVELOPMENT WORK

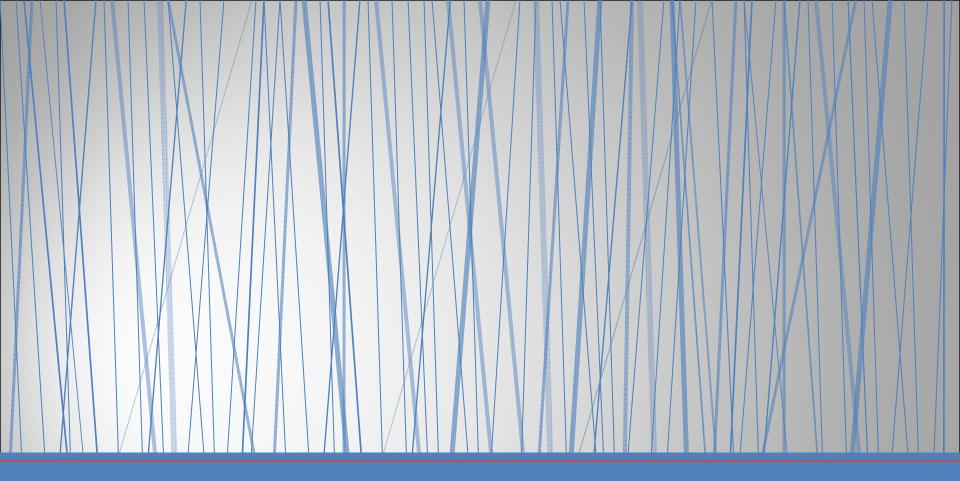
TRAINING
PRIORITIES
DETERMINED IN 2004

- Ensureparticipation inPOSLECSETA/SASSETA
- InstitutionalizeRecognition ofPrior Learning



KEY PERFORMANCE INDICATORS 2010 -2013

 To ensure purposeful ETD partnerships for Policing



### PARTNERSHIPS

#### PURPOSE OF PARTNERSHIPS

 To develop purposeful relationships with relevant partners who would support our vision of a professional practice for ETD in the SAPS

#### TERTIARY INSTITUTIONS

- To align Learning Programmes to Qualifications and to institutionalise needs driven Qualifications e.g.. Bachelors in Policing Practice.
  - UNISA, Southern Business College, NMMU,
     TUT, Durban Technology University.

#### PARTNERSHIPS WITH OTHER ENTITIES

- Government Departments
  - Transport
  - Education
  - Intelligence
  - Social Development
  - SANDF
- Other Partnerships
  - Seta's
  - Stats SA

### RAISING THE BAR THROUGH MAKING HUMAN RESOURCE DEVELOPMENT WORK

TRAINING
PRIORITIES
DETERMINED IN 2004

Review the allocation and utilization of training budget

Establish
Training
Databa

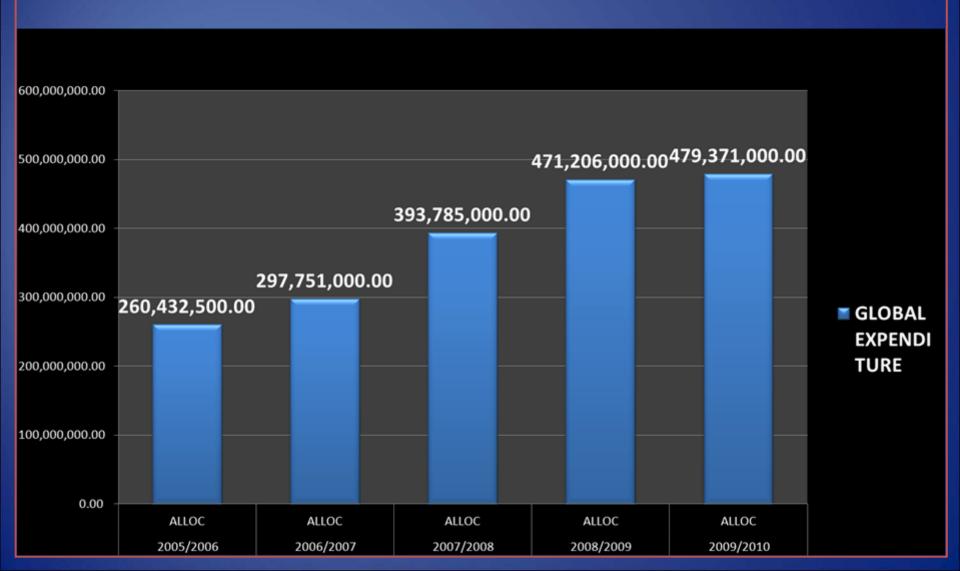


Training
Resources

KEY PERFORMANCE INDICATORS 2010 -2013

 To ensure an adequate and optimally utilized resource establishment for ETD Practice

## GLOBAL EXPENDITURE PER FINANCIAL YEAR FROM 2004/2005 TO 2009/2010 DIVISION HUMAN RESOURCE DEVELOPMENT



### BUDGET ALLOCATION FOR 2009/2010 PER LINE ITEM



