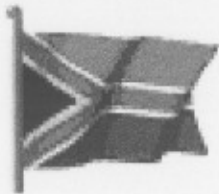


DHA FIFA 2010 WORLD CUP PRESENTATION *(on FIFA Guarantees)*

To the Joint Committee of
Parliament

(18 May 2010)



DHA FIFA World Cup 2010 Project Report

DHA made the following Commitments to FIFA:

Government Guarantee 4.1:

That **Visas** will be issued to a broad range of persons (including members of the FIFA Delegation and Commercial Affiliates, media representatives and foreign visitors).

Government Guarantee 4.2:

That **Work Permits** will be issued (where required) to a broad range of persons (including members of the FIFA Delegation and the Commercial Affiliates and Media Representatives)

Government Guarantee 4.11:

That **Priority Treatment** will be provided for the FIFA delegation, teams and other accredited persons at Ports of Entry

To fulfill our mandate and commitments to FIFA, we must meet and exceed the needs and expectations of the following Core Clients

FIFA Accredited Persons

Diplomats and other VIPs

Soccer Fans with Tickets

Normal Travelers (these include Fans without Match Tickets)

The Value Chain of our activities include the following

Pre-Arrival

Arrival

Stay

Departure

For DHA to fulfill and execute its mandate to FIFA we have identified Five (5) critical projects for maximum and positive impact

Dedicated Express Lanes at Airports

Temporary Joint Border Clearance Facility at Land Ports

Joint Clearance Task Team (DHA & FIFA)

Ticket/Voucher Validation Unit

FIFA Large Account Unit

Project 1: Dedicated Express Lanes for Airports

Relationship/ Impact on FIFA commitment	<p><i>Government Guarantee 4.11:</i></p> <p>That Priority Treatment will be provided for the FIFA delegation, teams and other accredited persons at Ports of Entry</p>
Objective	Create effective processing/ clearing capacity at Airports targeting 80% of travelers and to provide Priority Treatment for FIFA Accredited Persons
Status and Next Steps	<ul style="list-style-type: none">• We have produced branding material for the creation of Dedicated Express lanes at the three (3) targeted Airports (OR Tambo, Cape Town and King Shaka) • Our Go Live date for the deployment of branding material is Monday 24/05/2010• Team Terminal has been Identified and will be ready for operations from Monday 24/05/2010 • New Movement Control Technology System has been installed and is fully operational • Additional Human Resource Capacity will be deployed on the 24/05/2010

Project 2: Temporary Joint Border Clearance Facility for Land Ports (Core Located Borders)

<p>Relationship/ Impact on FIFA commitment</p>	<p><i>Government Guarantee 4.11:</i> That Priority Treatment will be provided for the FIFA delegation, teams and other accredited persons at Ports of Entry</p>
<p>Objective</p>	<p>Create Mass Clearance Facility for the identified six (6) Land Ports with anticipated high traveler volume and to provide Priority Treatment for FIFA Accredited Persons</p>
<p>Identified six (6) Land Ports</p>	<p>Beitbridge – Zimbabwe Kopfontein – Botswana Maseru and Ficksburg – Lesotho Lebombo – Mozambique Oshoek – Swaziland</p>
<p>Status and Next Steps</p>	<ul style="list-style-type: none"> • Rollout and deployment of logistical items and equipment for the setting up of the core located borders has commenced and will be fully operational on the 24/05/2010 • Rollout of the New Movement Control Technology System has been completed and fully operational • Additional Human Resource Capacity will be deployed on the 24/05/2010

Project 3: Joint Clearance Task Team

Relationship/ Impact on FIFA commitment	<i>Government Guarantee 4.11:</i> That Priority Treatment will be provided for the FIFA delegation, teams and other accredited persons at Ports of Entry
Objectives	To establish a 24 hour Clearance Task Team by DHA and FIFA/NIA to co-manage potential cases of FIFA Accredited Persons with compliance problems
Achievements	Engaged and agreed with FIFA on the creation of the Task Team
Next Steps	<ul style="list-style-type: none">• Deploy identified persons with the appropriate level of authority by the 25/05/10 at three (3) identified Airports• Task team to be set up and deployed on the 24/05/2010 at the three (3) identified Airports and will also support Land Ports

Project 4: 24hr Ticket/Voucher Validation Unit

Relationship/ Impact on FIFA commitment	<p><i>Government Guarantee 4.1:</i></p> <p>That Visas will be issued to a broad range of persons (including members of the FIFA Delegation and Commercial Affiliates, media representatives and foreign visitors).</p>
Objective	Create capacity to support Foreign Mission to issue Event VISA for Countries Requiring VISA
Status and Next Steps	<ul style="list-style-type: none">• Created a 24 hour Validation Unit to verify and confirm the unique number appearing on the match certificates/vouchers and this process is currently on track.• We have created an interface and link with FIFA for the transfer of Data for two (2) most important lists namely: FIFA Accredited Persons and Match Ticket Vouchers for overseas spectators.

Project 5: FIFA Large Account Unit

Relationship/ Impact on FIFA commitment	<p><i>Government Guarantee 4.2:</i></p> <p>That Work Permits will be issued (where required) to a broad range of persons (including members of the FIFA Delegation and the Commercial Affiliates and Media Representatives)</p>
Objective	Create dedicated capacity to issue Work Permits for members of the FIFA Delegation and the Commercial Affiliates and Media Representatives
Status and Next Steps	<ul style="list-style-type: none">• As at 16 May 2010 we have issued 3500 Work Permits and we continue to issue as we receive application. We are satisfied that we have fully complied and met the requirement of this Guarantee.

4/28/2011/21

Conclusion

We are therefore pleased to report that with the remaining days we are on track to meet our obligations and commitments to FIFA.

23 Days