Neotel

"Measures To Reduce Interconnection Rates and High Costs of Telecommunications in South Africa"

13 October 2009

Dr. Tracy Cohen and Dr. Angus Hay

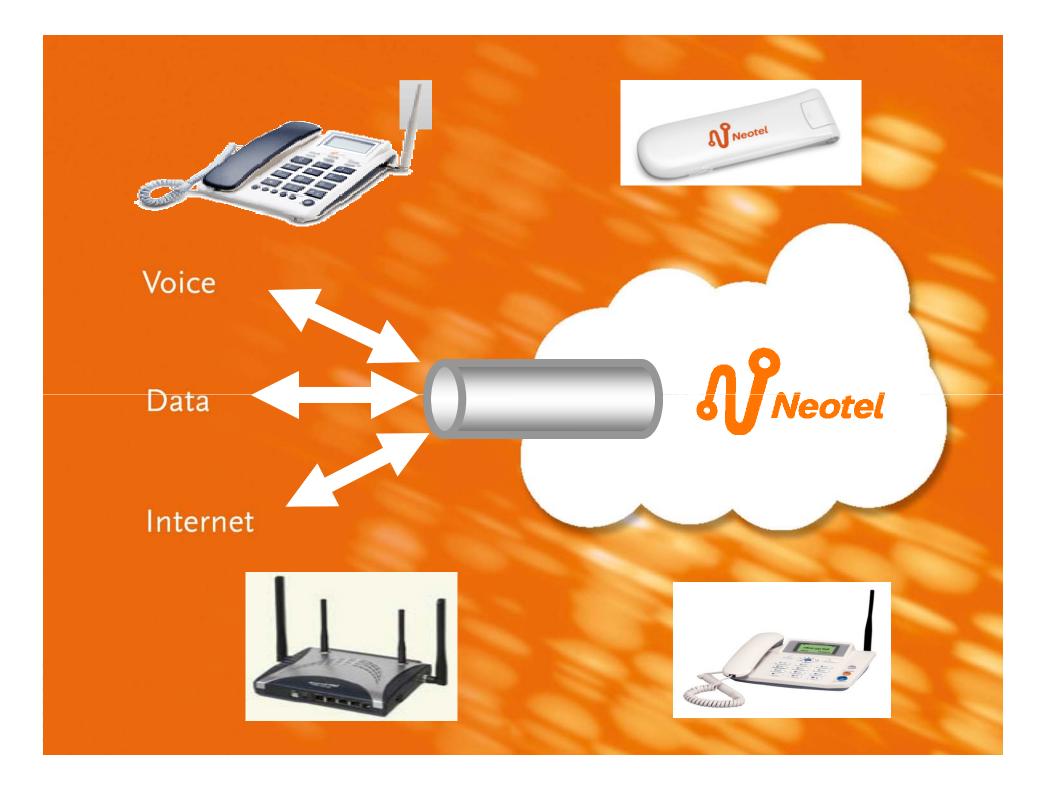
www.neotel.co.za

Neotel (Pty) Ltd



- SA's first truly converged network operator
- Licensed December 2005
- Licences authorise the entire range of voice and data services
- Licences converted to ECNS and ECS in January 2009
- Enterprise services launched Nov 2007
- Consumer services launched April 2008





Principles



- Neotel fully supports the **lowering** of termination rates in South Africa and the cost to communicate more generally:
 - benefit smaller players and new entrants
 - can lead to significant benefits for consumers
- Must be done pursuant to a defined process with clear timelines for implementation
- Result must entail a specific and clear benefit or "pass-through" to consumers





Neotel Retail Prices

Voice (per minute)

Call type	Example	Period	To Neotel	To Telkom	To MTN	To Vodacom	To Cell C
Local	e.g. 011 to 011	Peak	170	34c	-	-	-
		Off-peak	17c	17c	-	-	-
Regional	e.g. 011 to 012	Peak	33c	46c	-	-	-
		Off-peak	330	29c	-	-	-
National	e.g. 011 to 021	Peak	43c	57c	-	-	_
		Off-peak	430	33c	-	-	_
Mobile	e.g. 011 to 083	Peak		-	R1,76	R1,76	R1,76
		Off-peak	-	_	R1,09	R1,09	R1,09

SMS (per message)

Call type	Example	Period	To Neotel	To Telkom	To MTN	To Vodacom	To Cell C
SMS		All day	10c	_	35c	35c	35c

All prices include VAT @ 14%. Voice billing is true per second.

Holistic approach to competition



- The MTR is not the sole problem of competition in the sector
 - Sheer size of the mobile market has made the problem more acute
- Numerous problems of competition that require attention
 - Access regime
 - Chapter 10
 - Competition enhancing mechanisms, e.g. CPS, facilities leasing
- Current focus should also be part of a broader strategy of ensuring that Chapter 10 of the ECA is implemented (which contains procompetitive measures)
- Full competition as envisaged by the ECA, will ultimately result in lower prices, more diverse service offerings and improved customer focus.

Importance of process



- Optimal outcome of process is dependent on clear roles, responsibilities and mandate
 - Multiple processes lead to increased awareness and speedy interim measures;
 - Long term, sustainable measures are required to ensure that these interim procedures do not inadvertently result in unanticipated outcomes
- Price reduction must be done pursuant to a legislative or regulatory process by the institution tasked with this role
 - Role of ICASA Sector Specific Regulator
 - Role of Chapter 10
- Goal speedy and effective implementation by the Authority of the competition framework contained in Chapter 10, ECA
 - Regulatory coherence
 - Procedural fairness
 - Comprehensiveness

Market Definitions



Define and identify markets



Set out methodology for measuring effectiveness

Evaluate effectiveness of competition Pro-competitive measures that may be imposed to alleviate market failure or ineffective competition

Declare licensees with SMP in that market

Schedule for Periodic Review Provide for monitoring and investigation

A rigorous and transparent regulatory process to conduct the market and competition assessment and determine appropriate regulatory remedies.

Ensures compliance with the provisions of the Act and ensure that only areas of competitive failure are addressed.

Current Interconnection Debate







Public Hearing ECA Amendment?

I C A·S A



Research and data gathering Policy Directive?

Chapter 10?

"Industry -led" initiative

Conclusion

- **Neotel**
- Supportive of an immediate MTR cut subject to clear process
- Good for consumers, good for competition
- Seek clarity as to effect of multiple processes
- Need not preclude an "industry-led" process to lower rates, but clear timeframes are essential
- Financial tools available to assist and inform cost and glide path, if necessary
- But, high MTR's to be seen in the context of other problems of competition
- Price cuts and other problems best addressed through implementation (and where necessary, amendment) of Ch 10
- Support ICASA to speedily, efficiently and effectively implement Chapter 10 on which also affects other important aspects of the ECA, e.g. CPS, essential facilities, LLU
- Neotel remains at the Committee's disposal to further clarify or assist and thanks the Committee for its committed efforts and an opportunity to present



Thank you

www.neotel.co.za Regulatory@neotel.co.za