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# INDEPENDENT COMPLAINTS DIRECTORATE

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independent  
complaints directorate

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Department:  
Independent Complaints Directorate  
**REPUBLIC OF SOUTH AFRICA**

*April 08 to*

KZN PROVINCIAL OFFICE PARLIAMENT PRESENTATION *^* FEBRUARY 2009

“Serving you with integrity, care & dedication”

# DVA CASES

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CCN	POLICE STATION	ALLEGATION OF NON COMPLIANCE	RECOMMENDATIONS	STATUS
2008050196	Mountain Rise	Failure to arrest the suspect	Matter was investigated but there was no merit to the complaint. The SAPS did assist the complainant and cases were opened as requested by the complainant	Exemption was <b>granted</b> and the case was closed as <b>Unsubstantiated</b>
2008040280	Chatsworth	Failure to arrest the suspect	Recommended departmental steps to be taken against the investigating officer or application for exemption to be submitted	Awaiting outcome of departmental investigation or application for exemption

## DVA CASES

2008050417	Chatsworth	Failure to advise complainant of options, such as applying for a Protection Order and laying a criminal charge or both	The case was completed as Dismissed, since complainant showed no further interest in the matter. No further recommendations made to SAPS	Exemption was <b>not considered</b> and the case was closed as <b>Withdrawn</b>
2008050087		Failure to confiscate firearm from the respondent	Matter was investigated, SAPS acted within their scope of their duties. Perpetrator was arrested and matter is presently at court. No recommendations were made	Exemption was <b>granted</b> and the case is pending closure as <b>Unsubstantiated</b>

## DVA CASES

CASE NO.	POLICE STATION	ALLEGATION OF NON COMPLIANCE	RECOMMENDATIONS	STATUS
2008060502	Kokstad	Failure to confiscate firearm from the respondent	The police acted within the scope of their duties. The firearm was confiscated from perpetrator; docket was perused and investigated properly. No recommendations made	Exemption was <b>granted</b> and the case is pending closure as <b>Unsubstantiated</b>
2008090374	INANDA	Failure to assist the complainant and was chased away from the station	Departmental steps were instituted against the member, as a result the member was transferred to Kwa-Mashu station until the matter is finalized	It is awaiting outcome of the departmental investigation or application for exemption
2008090376	Umlazi	Failure to assist the complainant and was chased away from the station	Departmental steps were instituted against the member.	It is awaiting outcome of the departmental investigation or application for exemption

*7 cases*

## PRO-ACTIVE OVERSIGHT

DATE	POLICE STATION	COMPLAINCE RATE	FINDINGS	RECOMMENDATIONS	PERCENTAGE
28/05/2008	Kwa-Ndengezi	Excellent	The fully station complies with the implementation of the DVA	No recommendations were made	70%
28/05/2008	Kranskop	Excellent	Registers are not regularly updated, members appear not to be aware of what is expected in respect of DVA	It was recommended that members should get training of DVA	29%
28/05/2008	Inanda	Excellent	Station was lacking with certain aspects regarding the execution of DVA, members were not aware of exemption process	It was recommended that members should get training of DVA	100%
29/05/2008	Umhlali	Excellent	There is manpower and vehicle shortage	It was recommended that the PC should add manpower and vehicles	80%

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# PRO-ACTIVE OVERSIGHT

DATE	POLICE STATION	COMPLAINEE RATE	FINDINGS	RECOMMENDATIONS	PERCENTAGE
29/05/2008	Newark	Excellent	The fully station complies with the implementation of the DVA	No recommendations were made	100%
29/05/2008	Kwa -Mashu	Excellent	The fully station complies with the implementation of the DVA	No recommendations were made	100%
29/05/2008	Tongaat	Excellent	The fully station complies with the implementation of the DVA	No recommendations were made	90%
29/05/2008	Ixopo	Excellent	The fully station complies with the implementation of the DVA	No recommendations were made	97%
29/05/2008	Highflats	Excellent	The fully station complies with the implementation of the DVA	No recommendations were made	70%
29/05/2008	Harding	Excellent	The fully station complies with the implementation of the DVA	No recommendations were made	70%



# PRO-ACTIVE OVERSIGHT

DATE	POLICE STATION	COMPLIANCE RATE	COMMENTS	RECOMMENDATIONS	PERCENTAGE
29/05/2008	Greenwood Park	Poor	Compliance rate very bad and neglected, recommendations are going to be made to the PC	It was recommended that members should get training of DVA	25%
29/05/2008	Phoenix	Excellent	The station complies excellently with the implementation of the DVA	It was recommended that the station should keep up the good work	100%
29/05/2008	Kwa-Mashu	Good	With regard to Protection Orders members in charge had no access to the books and register is not updated, detective members have the protection order register which was not shown to ICD members. They will be trained on the shortcomings	It was recommended that members should be trained on the shortcomings	50%
30/05/2008	Verulam	Good	Registers are not regularly updated and not completed in full by members	It was recommended that members should get training of DVA	50%

# PRO-ACTIVE OVERSIGHT

DATE	POLICE STATION	COMPLAINEE RATE	FINDINGS	RECOMMENDATIONS	PERCENTAGE
05/06/2008	KwaMbonanbi	Satisfactory	The fully station complies with the implementation of the DVA	It was recommended that members (CSC, CP and Detectives) should get training of DVA	80%
06/06/2008	KwaMsane SAPS	Good	The registers are up to date and entries are made in full. The DVA books are available but no entries made	It was recommended that members (CSC, CP and Detectives) should get training of DVA	100%
06/06/2008	Mtubatuba	Good	The station is doing well and registers are kept in order	No recommendations were made	70%
11/06/2008	KwaDukuza SAPS	Excellent	The station complies excellently with the implementation of the DVA	No recommendations were made	100%
14/06/2008	Alexandra SAPS	Poor	Registers were not up to the standard and keys of Crisis Centre were kept by Volunteers at	ICD suggested that the keys be kept by the Station Commissioner in case of emergency	60%



# PRO-ACTIVE OVERSIGHT

DATE	STATION	COMPLIANCE RATING	COMPLIANCE FINDINGS	RECOMMENDATIONS	PERCENTAGE
16/07/2008	GINGINDLOVU	Satisfactory	An updated list of service providers, Domestic Violence Act, 508(a) 508 (b) was available. There was a female in all the shifts. A copy of National Instruction was available. Not all members were trained on DVA and no Victim friendly house	It was recommended that the station indicate what steps they should take to remedy the mentioned short comings.	80%
16/07/2008	SUNDUMBILI	Poor	There were copies of the Domestic Violence Act, Station orders, list of service provider were available at the CSC. There was a copy of the National Instruction found in CSC. There was no registers of the 508(a&b) available since there were locked in the office of the Commander.	Recommendation were made to member in charge that all registers should be available or should be easily accessible to everybody.	30%
16/07/2008	NYONI	Good	There was a copy of the National Instruction, Domestic Violence Act, List of Services Providers and Station order were available at the CSC. There were copies of 508 (a) forms. The registers 508(b) was in line with 508(a) forms. Most of members were trained on DVA.	No recommendation were made since the station was complying	100%
22/07/2008	COLENSO	Satisfactory	There was a copy of the National Instruction, Domestic Violence Act, List of Services Providers and Station order were available at the CSC. There were copies of 508 (a) forms. The registers 508(b) was in line with 508(a) forms. Most of members were trained on DVA	The training was recommended to ensure that the station comply	80%

# PRO-ACTIVE OVERSIGHT

DATE	POLICE STATION	COMPLIANCE RATING	COMPLIANCE STATUS	RECOMMENDATIONS	PERCENTAGE
22/07/2008	COLENZO	Satisfactory	There was a copy of the National Instruction, Domestic Violence Act, List of Services Providers and Station order were available at the CSC. There were copies of 508 (a) forms. The registers 508(b) was in line with 508(a) forms. Most of members were trained on DVA	The training was recommended to ensure that the station comply	80%
22/07/2008	ESCOURT	Good	There was a copy of the National Instruction, Domestic Violence Act, List of Services Providers and Station order were available at the CSC. There were copies of 508 (a) forms. The registers 508(b) was in line with 508(a) forms. Most of members were trained on DVA	Recommendation were made for training on execution of DVA	100%
23/07/2008	Ntabamhlophe	Satisfactory	There was a copy of the National Instruction, Domestic Violence Act, List of Services Providers and Station order were available at the CSC. There were copies of 508 (a) forms. The registers 508(b) was in line with 508(a) forms.	Station needs to undertake further training and Development to ensure that the station reaches desired level in terms of DVA.	80%
23/07/2008	Wembezi	Poor	There were no copies of Domestic Violence Act, Station order, and list of Service Providers available at the CSC. There was a copy of National Instruction found at the CSC, No copies of DVA warrant of arrest and 508 (a)& (b) was not found and there were victim friendly centre. and the OB on cases reported die to unavailability of 508(a)	It was recommended that members should be trained of DVA	35%

# PRO-ACTIVE OVERSIGHT

	POLICE STATION	COMPLAINT DATE	FINDINGS		PERCENTAGE
23/07/2008	Weenen	Satisfactory	Copies of DVA act, list of service providers, station orders and copies of DVA warrant of arrest were available at the CSC. There was no copy of the National Instruction readily available at the CSC. 508 (a) forms were available but there was confusion with the completion. 508(b) was not completed properly there were no copies of protection order file.	The station was recommended to indicate what steps to be taken to remedy the mentioned short coming	79%
24/07/2008	Loskop	Poor	There were no copies of Domestic Violence Act, Station order, and list of Service Providers available at the CSC. There was a copy of National Instruction found at the CSC, No copies of DVA warrant of arrest and 508 (a) & (b) was not found and there were victim friendly centre. and the OB on cases reported die to unavailability of 508(a)	It was recommended that members should be trained of DVA	30%
30/07/2008	Hilton	Poor	There were no copies of Domestic Violence Act, Station order, and list of Service Providers available at the CSC. There was a copy of National Instruction found at the CSC, No copies of DVA warrant of arrest and 508 (a) & (b) was not found and there were victim friendly centre.	The station was recommended to indicate what steps to be taken to remedy the mentioned short coming	35%
30/07/2008	Howick	Excellent	The station was fully complying with implementation of the DVA	No recommendation were made	100%