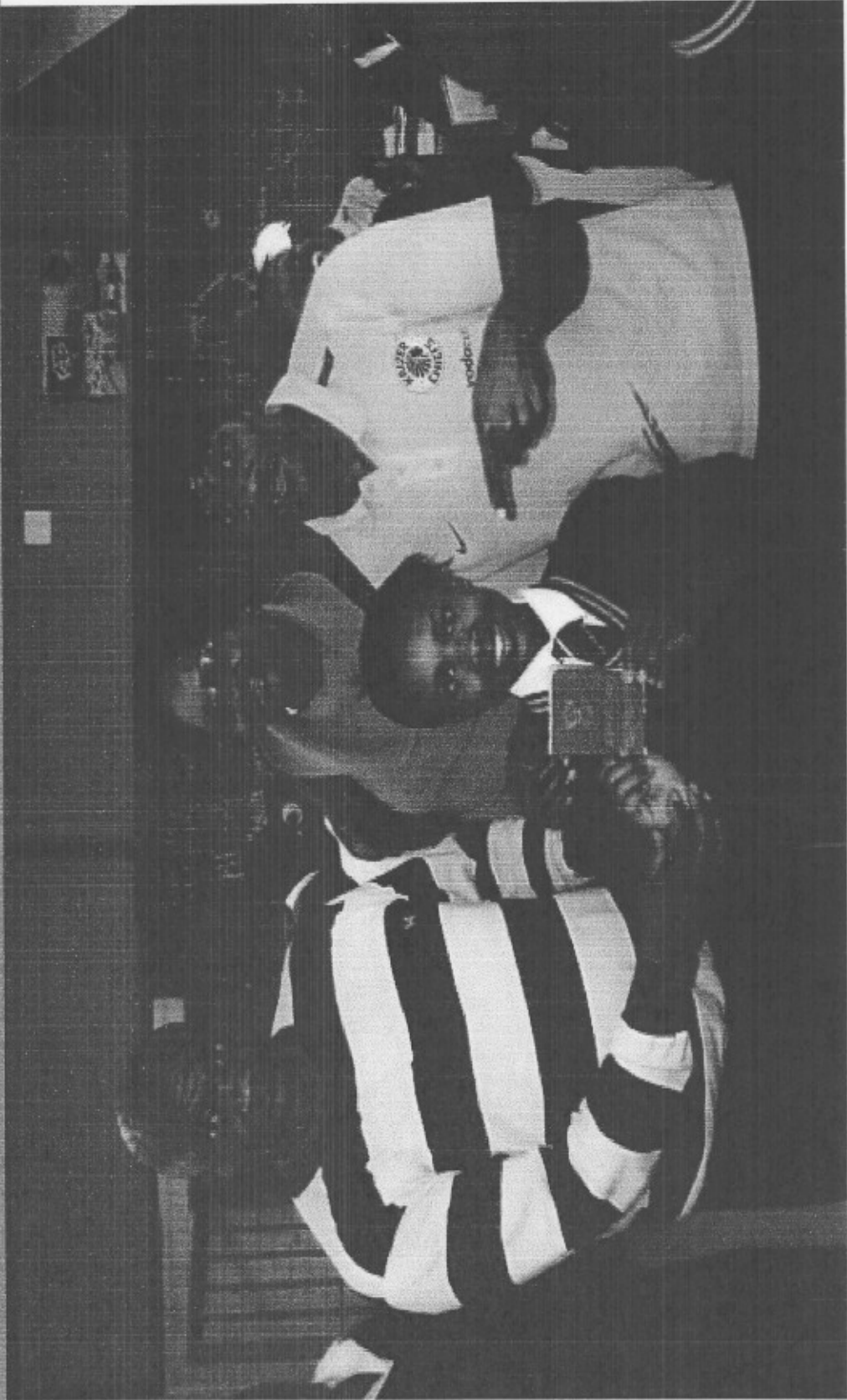


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# New District Office: Sandton / Alexandra



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# News clip – Springs African Reporter

Friday, May 14, 2009

Springs African Reporter

## A document worth its weight in gold

The Minister of Home Affairs has called on all Grade 12 learners to hand in their school identity documents.

The campaign has started in the schools across the country, with the official launch in March.

On Wednesday, the head of the Department of Home Affairs, Raymond Ndlovu, with his deputy, Mphahlele, visited the Limpopo Department of Education, where they met with school officials and teachers to discuss the importance of the documents.

"You need to take good care of your identity documents. They are your passport to higher education and employment. If you lose them, you will have to go through a long and costly process to get them replaced. It is your responsibility to ensure that you have a valid and up-to-date document."

The documents are used for a variety of purposes, including applying for university, getting a passport, and opening a bank account. They also contain important information about the learner, such as their name, date of birth, and gender.

The Department of Home Affairs is currently working on a new system to make it easier for learners to manage their documents. This will include a central database and a secure online portal where learners can view and update their information.

The Department of Home Affairs is committed to ensuring that all South African learners have access to their identity documents. It will continue to work with schools and other stakeholders to improve the process and ensure that the documents are safe and secure.



Head of Home Affairs, provincial office Raymond Ndlovu, (right) with school officials during the official launch of the campaign to hand in school identity documents.



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FROM THE OFFICE OF MR. VINCENT SMITH  
ANC MEMBER OF PARLIAMENT  
CHAIRPERSON: ANC STUDY GROUP ON PUBLIC ACCOUNTS

New Wing ROOM E 4.52  
TEL NO: ☎(021) 403 8701  
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23 April 2008  
Department of Home Affairs  
Director General  
Dear Mavuso Msimang



**HOME AFFAIRS OFFICES - ROODEPOORT**

It has become the "in thing" for citizens to raise complaints and dissatisfaction with the services provided by your department. Many times this dissatisfaction can be justified. This letter, however, is to acknowledge the excellent service provided by the above mentioned office and to give those employees the highest praises. Today I walked into the office to apply for my son's ID documents and to renew my own passport.

I was struck by the cleanliness of those offices, the professional and efficient manner of those manning the counters and the cash desk as well as the overall friendliness of the staff in general. Not enough is said of the good things that your department is doing and I hope this letter can serve as an inspiration to all at Home Affairs.

I however want to single out the exceptional service I received from Ms. Miranda Brits and Ms. Thelma Michaels from that office. I honestly believe that these two individuals deserve recognition for their service. To them I say keep up all the good work and let their attitude rub off the staff there.

Finally let me state that in the last few months I have received nothing but professionalism from the staff in your office, amongst other Cleo and Melanie. Kindly convey my heartfelt thanks to them for their efforts in improving the lives of South Africans and other visitors to our shores.

Kind Regards

Vincent G. Smith  
0832863006  
ANC Member of Parliament



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**THANK YOU**



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