



MINISTRY IN THE PRESIDENCY: WOMEN, YOUTH & PERSONS WITH DISABILITIES
REPUBLIC OF SOUTH AFRICA

NATIONAL ASSEMBLY

QUESTION FOR WRITTEN REPLY

FOLLOW UP TO QUESTION NUMBER: 959

DATE OF PUBLICATION IN INTERNAL QUESTION PAPER: 18 MARCH 2022

INTERNAL QUESTION PAPER NUMBER: 11 of 2022

Mr L Mphithi (DA) to ask the Minister in The Presidency for Women, Youth and Persons with Disabilities:

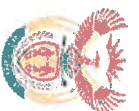
What are the relevant details of the (a) current and (b) outstanding investigations in the National Youth Development Agency?

NW1202E

REPLY:

The below are the current and outstanding investigation cases as at 18 March 2022:

Total cases = 8	Tip off Database / Fraud-Hotline
Completed – 6 Cases	In progress of investigation / conclusion = 2 Case(s)



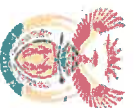
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No.	Complaint "Transcript" Description	Date received	Investigation	Conclusion
1.	<p>Customer purchase equipment's not delivered by the Supplier - Mbombela Office: "My name is Nokuthula Jele, from Middelburg Mpumalanga. My company is Feza Okuhle Productions trading as King Kota's. I applied for a grant at NYDA countless times between the years 2015-2019 I was finally approved for funding in 2019 and the service providers where I had applied for a kitchen trailer and a freezer, I received the freezer in time. I had chosen Replica Steel to build the trailer for me as they were locally based and believed they would deliver sooner. To my disappointment I experienced some delays and received a lot of excuses from them. I then reported the matter at NYDA in Witbank office and they also intervened without any luck. I had been corresponding with Ms Dikeledi and she went there herself. Early this year she let me know that the matter has been handed over to the legal department. It's almost two years now, since the service provider was paid without them delivering the trailer to me. I have lost a lot of income from not having the trailer, as I was renting one and the owner took it back in late 2019. Please can something be done to help me in this matter.</p>	08-Apr-21	<p>Follow-up done with the respective Divisions to assist the Client as at 21 July 2021. Operations Division, Customers Service Unit and Legal Unit. We previously agreed that Legal should assist in resolving this types of cases by applying this recovery procedures, in consultation with the Office were the grant was approved. We don't have Controls put in place to protect our Clients when Suppliers do not deliver items purchase. This is a concern. We don't also perform follow-up with Suppliers for delivery of paid items, consistently.</p>	<p>Case referred to the Legal Unit to recover the funds. Legal Unit is pursuing debt collection procedures. Regular follow-up is made to Legal Unit so that the Client is finally assisted.</p>
2.	<p>Reckless Pool Vehicle Driving Incident - Head Office: The 3 incidents occurred on 11 April (11-12 am) on the R539 road (N4 Shoemanskloof). Between Mbombela and Machadodorp. 1. There is roadworks on this stretch of road. There are stop/go areas where all the cars have to wait for the opposite direction to pass before we can go. This was where this particular vehicle decided to ignore the waiting line and drove onto the opposite road risking colliding with the oncoming traffic. This vehicle then cut in front of the vehicle behind us.</p>	16-Apr-21	<p>Investigation report issued and management instituted a disciplinary process based on the recommendation of the investigation for reckless driving.</p>	<p>Disciplinary Hearing held and employee pleaded guilty. Final written warning was issued to the employee, and ordered to pay R2 750.00 in four months for the speeding traffic fine ticket.</p>



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	<p>in front of us. This particular vehicle was too impatient for us to pass this truck so it overtook us, on the opposite, emergency lane, at that stage we were</p> <p>3 cars in parallel driving in the same direction. It eventually had to cut in front of us missing our car with a few centimeters, in order to avoid oncoming traffic. 3. Whilst it was driving in front of us for a while, it became too impatient and overtook cars on a barricade</p> <p>We would just like to highlight the reckless driving of this car. So, if one day the driver ends up in a crash his actions were documented. We do think he should be reminded he is driving government property, and to respect it as such as well as the lives of other drivers on the road. We include pictures of the car and the registration number".</p>			
3.	<p>Customer Complaint of Grant not yet paid: "Gold Tlanz (PTY) LTD Reg 2019/405524/07</p> <p>Applied for the NYDA (National Youth Development Agency) Youth Micro Enterprise COVID19 Relief Fund, on the 27 April 2020 via the Nelspruit Branch</p> <p>After countless communication and attempts to find out why we have not received our grant funds yet after a full year since it was approved. (The grant was approved on the 1st May 2021)</p> <p>We have been going back and forth with the NYDA with no progress at all. Every time we inquire about the funds we are told to give more supporting documents. even after the application was already approved a year ago. Or we are told the file is with the finance department awaiting payment. A payment that clearly is not being made for over a year.</p> <p>I recently had a word with my mentor regarding this matter, he has applied for a few different grants from different agencies before, so he has some sort of understanding of how they work.</p> <p>He informed me that in some agencies grants are approved but are never seen by the applicant due to corruption/thief within these agencies.</p> <p>He further explained that because the agencies have no system to check that the account number that funds might be paid into truly belongs to the applicant's business. For example, if the GOLD TITANZ account is 12345. Someone or some people can alter the bank confirmation letter and just change the account number to 54321 and there is no way that the agency can confirm that the account number truly belongs to GOLD</p>	10-Jun-21	Case closed as the Client Grant was paid on 15 June 2021.	Case closed as the Client Grant was paid on 15 June 2021.



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	<p>TITANZ.</p> <p>After a full year of our grant being approved, still no one in the whole of the NYDA can answer why there has been such a great delay. Or when we will get our funds. This was a grant meant to assist businesses withstand the negative effect of COVID-19 during the level 5 restriction period".</p>			
4.	<p>"I am again emailing as it has come to my attention that the applications I submitted on the 27 July 2021 at the JHB NYDA branch has not been processed. I have just received the screenshots from ERP website consultants. Which states my application was submitted on the 28 August 2021 and as well the 9 September 2021. This is not true as I applied on 27 July 2021 and in person submitted to Thabang Seheri. Thabang Seheri ever since has not furnished me with any proof that he submitted my application. I have now been forced to re-apply online and restart my application. Thabang has constantly misled me and I now am suspecting that he never submitted my application and instead has kept my proprietary documents for himself. Therefore I would like to have my documents returned as Thabang cannot even furnish me with a reference number for my physical (paper) application. I am kindly requesting that I be allowed to collect my physical documents that I submitted to Thabang because he has betrayed any and all good faith that exists between us".</p>	01-Oct-21	Communicating with JHB Branch so that the Client original documents are returned to the Client.	<p>A request was issued to JHB Centre so that the Client Original documents are returned to the Client as requested by the Client. JHB Centre provided the Client with copies of the documents and the Clients refuse copies as he mentioned that he submitted the original documents (business case). The Client reported JHB Centre to POPIA Act Regulator on 26 January 2022. The JHB Centre reviewed the Client application and partially approved his request for 2 items instead of 5 items that he applied for. The Branch cited that his company is not operational, and the Client insisted that his company is operational as he incurred running cost on it monthly. His business is on energy developmental project.</p>



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5.	Nepotism – “Tshwane Branch The office is National Youth Development Agency tshwane. The person who is hiring family members is Morwamanaka Phala. The contact details of the office is 087 158 6345 / 087 158 5738. Morwamanaka hired Emma Phala who is related to him. he has now hired Sello is his relative”	20-Oct-21	The Centre Coordinator (Morwamanaka Phala) is not related to Emma Phala, although they have same surname, and Sello Malema as well as Princess Mavuso. He was not involved on the recruitment process of the aforesaid Officials. Therefore, there was no way that he could have influence their appointment on both, Mara Mentor programme, and EDP-SETA Partnership Agreement between and NYDA.	The Surname link people with a direct blood relationship of a clan. Although, knowing each other is a different aspect as we all come from different dwellings / places.
6.1	Grant Ekuhuleni – “I have a problem or complain with regard to my application for grant that was handled at Ekuhuleni branch which Mr Obed refuse to give fair judgment or funds that I have applied for and I have taken the matter with Mrs Rebone she did try to assist in the beginning but later on took Mr Obed side as they are colleagues and when I showed her she just let it slide so I am hoping I will get assistance from you as it's not the first time NYDA don't want with funds and everyone applying at NYDA knows because they told me funds are never released with NYDA”.	21-Oct-21	i. The rationale behind the declining of the grant is understandable, as the Client business operation is not compliant, i.e. with licensing status of the Client to perform such insurance work is ineffective. ii. The Client is acting as a Broker for the Insurance Intermediary companies of which she is not licensed to do so. In other words, she is indirectly an employee of the Insurance Intermediary as she shall comply to the policies, procedures and rules of the Insurance Intermediary company. iii. It is the Agency's prerogative to assist the Client to be a license	The Client is still not happy that she is not funded.
6.2	For the same Ekuhuleni Grant above: “Can I get assistance from NYDA as my company needs the furniture and they still quiet. OBL10121102021”	19-Nov-21		
6.3	For the same Ekuhuleni Grant above: “My reference number is OBL04119112021 I want to know if NYDA will ever respond and if you going to take action on them or should I proceed to seek assistance from further as I won't beg down it seems like mr Obed doesn't want me to get this funding and they letting him get away with it. - OBL04119112021 AND OBL10121102021”.	07-Dec-21		



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6.4	For the same Ekurhuleni Grant above: "My reference is OBL04119112021 first i would like to start by thanking you for your assistance as NYDA responded December, Obed sent Maite to call me and asked me to come to the office on 14th December, we met she checked everything and saw that we are in need of the office furniture. that I have applied for, she then went back to report to Obed as the manager, but Obed was not happy that indeed I am in need of the furniture as he declined me before. was planning on declining me again, he sent Maite just to find mistake which he did not succeed in doing. OBL10121102021, OBL04119112021 AND OBK07707122021"	24-Jan-22	insurance broker, and the nature of her business to be in line with the types of business qualifying to be funded through the NYDA Grant and Programme Policy. iv. The Agency to issue a formal communication for the final decision regarding her funding request, through Operations Division Office.	Case closed as all items were delivered to the Client on 24 January 2022.
6.5	For the same Ekurhuleni Grant above: The Center Coordinator does not want to approve my Grant. Previous references, OBL10121102021, OBL04119112021, OBK07707122021, and OBL08424012022	28-Jan-22		
7.	Bushbuckridge Grant: I am writing this letter to inform that on the investigation case of ongoing fraud which was conducted by allegedly NYD Administrator Churchill Mhlaba, we had an agreement that on the remaining amount from R13 595.00 which was including shavings (sawdust) I will add chicks, since I have already bought the shavings. The supplier Mr. Godi and I agreed that he will have to supply me with the chicks from the remaining amount of R1 895.00. On the 13th of January, which he delivered as we agreed and on the remaining amount I added R205.00 on the remaining amount to get the 2 boxes, as he claim to have adjusted his selling price from R9 to be 10,50 per chick last December and as its stated in the invoice.	20-Nov-21	The Client confirm the email dated 24 January 2022 that all items were delivered and provided the delivery note.	



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8.	<p>“Thank you for giving us a warm support and huge contribution in community development. I plead to report that I have a challenge on getting my degree certificate. I completed my bachelor's degree in the academic year of 2018 and Bachelor of Education Honours in February 2021 at the University of KwaZulu-Natal, Edgewood Campus. I had a gap year and full year with Honours on which I didn't have funding. I am unemployed for 2 years and 4 months, as result I am unable to pay for my outstanding fees. The University is denying to give me my certificate because they have found that I have outstanding fees of R107 500 owed due to outstanding debt accumulated during the course.</p> <p>The big challenge is I am willing to look for jobs outside the country with countries like China, UAE, Saudi Arabia, Oman etc have vacancies for ESL teachers. They want my Bachelor's 1 degree original certificate in-order to go ahead with authentication and approve my appointment. I really need this certificate in order to get a job so that I can give back to my family and community as well”.</p>	07-Jan-22	Referred to Thusano Fund and the request is being processed by the Fund Official.	Client not responding to complete the application form for funding and submission of relevant documents. Email correspondence was issued to the Client on 02 March 2022, and followed-up on 11 March 2022 to complete the application form for funding. The Thusano Fund team will continue making follow-up with the client so that he is assisted too.
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M. Nkoana-Mashabane

Approved by Minister

Ms M Nkoana-Mashabane, MP

Date: 28/03/2022