NATIONAL ASSEMBLY

**QUESTION FOR WRITTEN REPLY**

# QUESTION NO. 803

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## INTERNAL QUESTION PAPER 14 OF 2019

**803. Ms T A Khanyile (DA) to ask the Minister of Home Affairs:**

Whether he will take any steps to re-allocate his department’s personnel from offices that require less support to offices that require more support, in order to fight long queues and capacitate offices requiring more assistance; if not, why not; if so, what are the relevant details? NW1918E

**REPLY:**

The Department is in the process of re-allocating personnel to critical front line service delivery areas, relevant to Civic services. To this extent, front line service delivery areas are envisaged to be capacitated by an additional 349 personnel (on a permanent and temporarily basis, subject to the availability of funds), by 31 March 2020.

Within the Immigration services environment too, the Department is looking at the possibility of deploying additional personnel to identified Missions abroad, within the current financial year.

**END**