**National Assembly  
Question Number: 759  
  
Mr K S Mubu (DA) to ask the Minister of Transport:**  
  
(a) How many persons have graduated from the SA Taxi Counal Driver Training Academy since its inception, (b) what (i) processes, (ii) procedures and (iii) mechanisms exist to monitor improvement in driving by these graduates and (c) what has been the costs to her department in this regard to date?  
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**REPLY**  
(a) How many persons have graduated from the SATaxi Council Driver Training Academy since its inception.  
  
A total number of 238 driven have been trained since the inception of the SA Taxi Council Driver Training Academy.  
  
The breakdown is as follows:

|  |  |  |
| --- | --- | --- |
| **PERIOD** | **PROVINCE** | **TOTAL** |
| 1. 2013/14 | Free State (Main Campus) | 75 |
| 2. 2014/15 | Limpopo (Satellite Campus) | 60 |
| 3. 2014/15 | KwaZulu Natal (Satellite Campus) | 103 |
| **Total:** |  | **238** |

(b) What (i) process, (ii) procedures and (iii) mechanisms exist to monitor improvement in driving by these graduates and,  
  
The South African National Taxi Council (Santaco) has established a Call Centre for the commuters to call in and report any reckless driving or if it is suspected that a driver could be under the influence of drugs or alcohol. If a call is received suggesting any of the above, the call centre staff will notify the nearest law enforcement agency for action to be taken.  
  
Drivers are also trained on the aspects of customer care as part of improving the image of the industry in the face of the general public. A number of calls have been received from commuters expressing their appreciation in the manner in which taxi driven have improved in dealing with the commuters and the respect shown to them.  
  
 (c) What has been the cost to her department in this regard to date?  
  
A once off payment of R5.5 million was made during the launch in the 2011/12 financial year.