###### National Assembly

###### Question Number: 677

**677. Mr C H H Hunsinger (DA) to ask the Minister of Transport:**

With reference to the payments made by the Road Accident Fund (RAF) (a) in the (i) 2015-16, (b) 2016-17 financial years and (b) since 1 April 2017, (aa) what is the average turn-around time from application to full payment to the victim, (bb) what is the average pay out amount, (cc) what is the total number of applications that have been outstanding for the longest period, (dd) what are the reasons that each application is outstanding and (ee) what is the total amount of each outstanding application? NW751E

**REPLY**

With reference to the payments made by the Road Accident Fund in

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|  | 1. (i) the 2015-16, | (ii) 2016-17 financial years | and (b) since 1 April 2017, |
| (aa) the average turn-around time from application to full payment to the victim was, | 1,238 days | 1,194 days | 1,165 days |
| (bb) the average pay out amount was, | R 539,425 | R 521,855 | R 542,926 |
| (cc) the total number of applications that have been outstanding for longer than 10 years was, | 5,263 personal claims  *(as at 31 March 2016)* | 3,256 personal claims  *(as at 31 March 2017)* | 2,827 personal claims  *(as at 28 February 2018)* |
| (dd) the reasons that each application is outstanding are, | 1. the claimant’s attorney served summons on the RAF, to interrupt prescription of the claim, but is unable to locate his client to take instructions on the RAF’s tender; take instructions on other aspects of the claim; send his client for medical assessments; etc., or 2. the claimant’s attorneys served summons on the RAF (and is thus *dominus litis*), the RAF has entered appearance to defend, but the claimant’s attorney has not set the matter down for trial, or 3. a judgment has been obtained in respect of the merits (liability aspect) of the claim, the claimant’s attorney has not, or is in the process of, pursuing the quantum aspect of the claim, or 4. the direct claimant cannot be traced   *(due to the number of personal claims involved it is not feasible to furnish reasons, on an individual claim basis, instead a high-level summary of the most common reasons is provided)* | | |
| and (ee) the total amount of each outstanding application is | R241,622  *(average claimed amount)* | R325,160  *(average claimed amount)* | R372,658  *(average claimed amount)* |