# NATIONAL ASSEMBLY

**FOR WRITTEN REPLY**

**QUESTION NO. 664**

**DATE OF PUBLICATION IN INTERNAL QUESTION PAPER: 15 MARCH 2019**

**(INTERNAL QUESTION PAPER NO. 08)**

**Mr W M Madisha (Cope) to ask Minister of Health:**

(1) What are the details of each supplier of air-ambulance services in terms of (a) name and (b) amounts paid to each supplier that is currently contracted to various provincial departments of health;

(2) whether he has found that the manner in which the services were procured complies with the policies of (a) his department and (b) the National Treasury regulations; if not, what is the position in this regard; if so, what are the relevant details;

(3) whether he has found that the bona fides and competencies of the service providers are satisfactory; if so, what are the relevant details?

###### NW787E

**REPLY:**

1. The tables below reflect the details in this regard.

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| **Province** | **(a) Name of service provider** | **(b) Amounts paid****(2018/19)** |
| Eastern Cape | National Airways Corporation | R 25 000 000 |
| Free State | Halo Aviation (Pty) Ltd | R 6 255.885.34 |
| Gauteng | Netcare 911, ER24 and Halo HEMS | Services are requested on demand which is operated on a fee for services. Nil paid for the current financial year  |
| KwaZulu-Natal | Air Mercy Services | R 34 542 587 |
| Limpopo | Phuluso JV with Black Eagle | R 3 000 000 |
| Mpumalanga | Halo Aviation | R 11 983 477 |
| North West | No air-ambulance services  | Not applicable |
| Northern Cape | Aero-care | R 743 850 |
| Western Cape | Red Cross Air Mercy Service | R 54 000 000 |

(2) (a) The following table reflects the details in this regard.

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| --- | --- | --- |
| **Province** | **National Treasury** | **Relevant Details** |
| Eastern Cape | Yes | Month to month contract, SCM busy with adjudication of the new tender |
| Free State | Yes | Service procured through departmental bid processes DOH(FS) 33/2018/2019 |
| Gauteng | Yes | Services are requested on demand |
| KwaZulu-Natal | Yes | Month to month contract since expiry of National RT 79 contract. Local SCM processes are underway to award a new contract. |
| Limpopo | Yes | Month to month contract since the expiry of the National RT79 Contract |
| Mpumalanga | Yes | Service procured through the National Transversal Tenders RT 79 |
| North West | Not applicable | No air-ambulance services provided |
| Northern Cape | Yes | Service procured through the National Transversal Tenders RT 79 |
| Western Cape | Yes | Contract was just awarded for the next 5 years commencing from the 1st April 2019 |

(3) The following table reflects the details in this regard.

|  |  |  |
| --- | --- | --- |
| **Province** | **Satisfactory /****Not Satisfactory** | **Relevant Details** |
| Eastern Cape | Satisfactory | Service in line with the specifications. |
| Free State | Satisfactory | Service in line with the specifications, no challenges experienced till date. |
| Gauteng | Satisfactory | Services are requested from the service providers on a rotation basis only when the need arises. |
| KwaZulu-Natal | Satisfactory | Service provision is according to the tender specifications. No challenges experienced. |
| Limpopo | Satisfactory | Service provision is according to the tender specifications. There were challenges in rendering service as there were problems between the JV partners which affected the department. Matter has been resolved and service is back in operation. Penalties were issued for no service provision. |
| Mpumalanga | Satisfactory | The service provider has always adhered to the terms of the contract and there has been no adverse reports. |
| North West | Not applicable | Not applicable |
| Northern Cape | Satisfactory | Service provision is according to the tender specifications. No challenges experienced. |
| Western Cape | Satisfactory | Tender specifications match the need well and the provider has a longstanding history with the province of excellent service delivery in accordance with the specifications. |

END.