**THE NATIONAL ASSEMBLY**

**QUESTION FOR WRITTEN REPLY**

**653. Mr G K Y Cachalia (DA) to ask the Minister of Trade and Industry:**

What is the (a) total number of customers that the SA Bureau of Standards (SABS) lost (i) in the (aa) 2015-16 and (bb) 2016-17 financial years and (ii) since 1 April 2017, (b) financial impact that the loss of the customers has had on SABS, (c) total number of customers that the SABS had to refund and (d) total monetary value of the amounts refunded?NW727E

**Response:**

The management of the SABS has not provided a satisfactory response containing the requisite information. I have written to the SABS management demanding that they do in fact provide an urgent response to the Department of Trade and Industry