

**Ministry**

**Employment & Labour**

**Republic of South Africa**

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**NATIONAL ASSEMBLY**

**WRITTEN REPLY**

**QUESTION NUMBER: 641 [NW843E]**

**641. Ms N V Mente (EFF) to ask the Minister of Employment and Labour:**

Whether there is a way for persons who lost income and qualify for relief to register through SMS and/or WhatsApp where they do not have access to the internet to register online; if not, what is the position in this regard; if so, what are the relevant details? NW843E

REPLY:

According to the Directives for COVID-19 TERS, published by Minister of Employment and Labour, Mr TW Nxesi, employers are obliged to apply on behalf of their employees for the Covid-19 TERS Benefit. Furthermore, the Directives provide for Bargaining Councils or Entities that are legal bodies to apply for employees. Therefore, employees can have their applications made through any of the above options. Bargaining Councils or Entities or Employers are encouraged to apply for employees as it is them who have the information, systems and tools that will enable an efficient application process. In addition, Bargaining Councils or Entities or Employers are obliged through an Memorandum of Agreement (MoA) to commit to certain conditions, which they can be held liable for should they fail to honour.