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**NATIONAL ASSEMBLY**

**QUESTION FOR WRITTEN REPLY**

**QUESTION NUMBER: 624**

**DATE OF PUBLICATION IN INTERNAL QUESTION PAPER: 24 APRIL 2020**

**INTERNAL QUESTION PAPER NUMBER: 12 - 2020**

**624. Mrs C C S Motsepe (EFF) to ask the Minister of Social Development:**

What measures is her department putting in place to ensure that families that deserve relief through food parcels, but cannot afford to call the number they are supposed to call, receive the food parcels? NW824E

**National Assembly written Reply: 624 of 2020**

**REPLY:**

Social relief of distress in the form of food parcels, provided by SASSA is distributed in accordance with the provisions of the Social Assistance Act. For every applicant who calls in, an application form is completed and approved, prior to the delivery of the support.

In addition to individual requests for assistance, SASSA has also accepted referrals from the provincial coordinating structures, NGOs and civil society organisations. Where these referrals have been received, SASSA has contacted the citizens on the lists provided and completed the application form telephonically.

The various channels through which applications can be lodged have been implemented in an effort to ensure that everyone in need has been able to apply.