

**Ministry**

**Employment & Labour**

**Republic of South Africa**

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**NATIONAL ASSEMBLY**

**WRITTEN REPLY**

**QUESTION NUMBER: 584 [NW653E]**

**584. Mr T M Langa (EFF) to ask the Minister of Employment and Labour:**

What process does the Compensation Fund follow to obtain outstanding information from employers to finalise outstanding claims?NW653E

**REPLY:**

The claims processors and client service officers utilise the contact details on the claim forms to contact the employer, medical service providers and/or claimants in order to obtain information required to finalise claims.