**PARLIAMENT OF THE REPUBLIC OF SOUTH AFRICA**

**NATIONAL ASSEMBLY**

**WRITTEN REPLY**

**QUESTION NO: 50**

**DATE OF PUBLICATION: 11 February 2016**

**QUESTION PAPER NO: 1**

**DATE OF REPLY:**

**Mr C Mackenzie (DA) to ask the Minister of Telecommunications and Postal Services:**

Whether the SA Post Office (SAPO) received any complaints from the Universal Postal Union regarding the SAPO’s failure to deliver or dispatch international mail according to the contracted service delivery agreement; if not, what is the position in this regard; if so, what was the nature of the specified complaints?

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**REPLY:**

I have been advised the South African Post Office (SAPO) as follows:-

The South African Post Office has not received any complaints from the Universal Postal Union (UPU). SAPO informed its international counterparts (international postal operators) about the impact of the strike in 2014 via the UPU platform.