

**Ministry**

**Employment &Labour**

**Republic of South Africa**

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**NATIONAL ASSEMBLY**

**WRITTEN REPLY**

**QUESTION NUMBER: 429[NW609E]**

**429. Dr M J Cardo (DA) to ask the Minister of Employment and Labour:**

(1) With regard to the Compensation Fund’s new electronic system, CompEasy (S4i) introduced in October 2019, what total amount (a) did the system cost and (b) of claims have been (i) lodged and (ii) paid since the new system was introduced;

(2) whether the new system was parallel-tested with the old system; if not, why not? NW609E

REPLY:

1. CompEasy (S4i) information:
2. R 143 million
3. Claims processed in the system since introduction of the new claim system:
   1. Medical invoices processed 170 955
   2. Claims Registered 15 428
   3. Claims Paid:
      1. to medical service providers on CompEASY is R103 million
      2. to medical service providers on SAP ECC R 479 million
      3. to pensioners and beneficiaries R465 million

2. Adequate User Acceptance Testing and Quality Assurance was provided during the development of the new system prior to introducing the system. The gradual release of the functionalities in the system also assisted Users to test the system internally and give feedback before it is released to the public.

There is no legal or operational requirement to parallel test a system. Based on the control weaknesses in the old system, parallel testing would have continued to expose the Fund to fraudulent and invalid claims.

On the payment side the Fund continued to pay claims both on the new CompEasy system and on the old SAP ECC.