**NATIONAL ASSEMBLY**

**QUESTION FOR WRITTEN REPLY**

**QUESTION NO. 393**

**DATE OF PUBLICATION: FRIDAY, 24 FEBRUARY 2023**

**INTERNAL QUESTION PAPER 4 – 2023**

**393 (🟊37) .Mr A M Shaik Emam (NFP) to ask the Minister of Home Affairs:**

What are the details of the (a) problems his department’s offices are experiencing with the ID system that is allegedly compromised, resulting in lengthy delays, and (b) steps that are being taken to resolve it? NO418E

**REPLY:**

1. The Department’s IT systems are not compromised but there has been instances during power failure or load-shedding where applications captured in offices do not automatically replicate in the central database, thus requiring the IT team to do manual replication which results in delays in the issuance of the documents.
2. The IT team is working on an alternative routing of the interfaces to minimize the impact of power failure.

**END**