Official reply: 06 April 2017

**NATIONAL ASSEMBLY**

**FOR WRITTEN REPLY**

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**39. Mr Y Cassim (DA) to ask the Minister of Social Development:**

(1) (a) What is the name of the service provider that won the bid for the SA Social Service Agency’s (SASSA) tender 41/15/CM, (b) on what date was the contract for the specified tender signed with the specified service provider, (c) what is the total cost of the tender, (d) over what period will the tender run, (e) how many bids were received, (f) what were the (i) highest and (ii) lowest bids received and (g) what deliverables is the service provider expected to provide;

(2) whether the service provider signed a service level agreement with the SASSA; if not, why not; if so, what are the relevant details? **NW42E**

**Reply:**

(1)(a) Tsalena Media.

 (b) 06 June 2016.

 (c) The total cost is R 44 404 385.10 inclusive of value added tax (vat).

 (d) The contract period is for twelve (12) months.

 (e) The agency received eleven (11) bids.

(f) (i) The highest bid received was R47 675 511.36 vat inclusive.

(ii) The lowest bid received was R 44 404 385.10 vat inclusive the lowest bidder met the minimum required score for functionality criteria.

(g) The service provider is expected to provide the following deliverables, media planning and bulk buying, develop a measurement and reporting tool; a brand communication strategy as well as events management strategy

(2) Yes, the service provider signed a service level agreement with SASSA.