**NATIONAL ASSEMBLY QUESTION FOR WRITTEN REPLY QUESTION NUMBER: 3832**

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**3832. Dr D T George (DA) to ask the Minister of Social Development:**

Whether a SA Social Security Agency office will be established in Knysna; if not, why not; if so, (a) on what date will it be established and (b) what services will be offered? NW4728E

**RESPONSE:**

1. The Agency cannot provide an exact date on which a Fixed Service Office will be established in Knysna. The acquisition process has both Municipal and Agency dependencies. This includes the procurement process which is done through the Department of Public Works and Infrastructure.
2. SASSA services are currently provided on a scheduled basis in the following areas within Knysna:
   1. Hornlee
   2. Sedgefield
   3. Rheenendal
   4. Khayalethu
   5. Karatara

SASSA met the Municipality on 20 October 2022 to enquire about the availability of government owned sites in Knysna to establish a Fixed Service Office and the following resolutions were agreed to:

* The Municipality to provide SASSA with a comprehensive list of government owned sites by 31 October 2022.
* SASSA must determine the best option and provide the Municipality with an expression of interest by the 3rd week of November 2022.
* Should there be no feasible site available, the procurement process through the Department of Public Works and Infrastructure will commence.