

**MINISTRY: PUBLIC SERVICE AND ADMINISTRATION**

**REPUBLIC OF SOUTH AFRICA**

**NATIONAL ASSEMBLY**

**QUESTION FOR WRITTEN REPLY**

**DATE: 21 OCTOBER 2022**

**QUESTION NO.: 3750.**

**Ms R N Komane (EFF) to ask the Minister of Public Service and Administration:**

What are the reasons that the toll-free number for reporting corruption to his department has gone unanswered for the past three months? **NW4638E**

**REPLY:**

The toll-free number for reporting corruption in Government as per Cabinet decision is **0800 701 701** and it operates from 08h00-04h30, five (5) days per week. According to the records, the toll-free number (0800 701 701) was in full service for the last three months. At least **324** complaints were registered in the past three months of the second quarter of 2022/23 financial year as indicated in the table below.

**Table 1: Complaints reported through the NACH during the first and second quarter of 2022/2023 financial year**

|  |  |  |  |
| --- | --- | --- | --- |
|  | **Q1** | **Q2**  |  |
| **Provinces** | **Apr-22** | **May-22** | **June-22** | **July-22** | **Aug-22** | **Sep-22** | **TOTAL** |
| Eastern Cape | 1 | 2 | 4 | 3 | 2 | 0 | 12 |
| Free State | 2 | 0 | 0 | 1 | 1 | 0 | 4 |
| Gauteng | 9 | 13 | 9 | 5 | 6 | 18 | 60 |
| KZN | 1 | 3 | 5 | 0 | 0 | 4 | 13 |
| Limpopo | 1 | 4 | 3 | 3 | 1 | 2 | 14 |
| Mpumalanga | 5 | 3 | 0 | 0 | 1 | 2 | 11 |
| North West | 5 | 2 | 1 | 1 | 1 | 5 | 15 |
| Northern Cape | 1 | 1 | 1 | 1 | 1 | 0 | 5 |
| Western Cape | 5 | 3 | 4 | 1 | 1 | 1 | 14 |
| Public Entity | 62 | 96 | 53 | 25 | 33 | 62 | 331 |
| National Departments | 33 | 52 | 31 | 20 | 48 | 75 | 260 |
| **Grand Total** | **125** | **179** | **111** | **60** | **95** | **169** | **739** |

 End