

**Ministry**

**Employment &Labour**

**Republic of South Africa**

Private Bag X499, PRETORIA, 0001. Laboria House 215 Schoeman Street, PRETORA Tel: (012) 392 9620 Fax: 012 320 1942

Private Bag X9090, CAPE TOWN, 8000. 120 Plein Street, 12th Floor, CAPE TOWN Tel: (021) 466 7160 Fax 021 432 2830

[www.labour.gov.za](http://www.labour.gov.za)

**NATIONAL ASSEMBLY**

**WRITTEN REPLY**

**QUESTION NUMBER: 373[NW551E]**

**373. Ms H O Mkhaliphi (EFF) to ask the Minister of Employment and Labour:**

Whether the Compensation Fund has fixed errors and glitches of the recently introduced CompEasy payment system which led to the non-payment of beneficiaries and service providers; if not, what is the position in this regard; if so, (a) on what date was the system fixed and (b) what total amount has the Compensation Fund paid to beneficiaries and service providers since the system was fixed? NW551E

REPLY:

The Compensation Fund has introduced the new CompEASY System in October 2019 and has progressively introduced new functionality and made improvements on some function based on feedback from users:

* User Registration was introduced on 1 October 2019
* Claims Registration was introduced on 14 October for internal users and 18 October 2019 for external users
* Electronic Medical Claims batch submission and internal medical claims capturing on 1 November 2019
* External Medical Claims and Pre Authorisation application released on 9 February 2020

Total amount paid since October 2019:

* to medical service providers on CompEASY is R103 million
* to medical service providers on SAP ECC R479 million
* to pensioners and beneficiaries R465 million