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**NATIONAL ASSEMBLY QUESTION FOR WRITTEN REPLY**

**QUESTION NUMBER: 372**

**DATE OF PUBLICATION IN INTERNAL QUESTION PAPER: 19 FEBRUARY 2021**

**INTERNAL QUESTION PAPER NUMBER: 2 - 2021**

**372. Ms B S Masango (DA) to ask the Minister of Social Development:**

What is the total number of SA Social Security Agency (a) grant pay points and (b) open space pay points that are currently in operation? NW378E

**REPLY:**

Currently, all social grant beneficiaries receive their social grants payments in their bank accounts, thus are able to transact electronically (including the withdrawal of funds) at any ATM or retail store with a point of sale device. Through the contract with the South African Post Office, additional access channels have been made available for beneficiaries who have a SASSA/SAPO card. These include post offices and mobile cash pay points.

1. In addition to the transaction points in the National Payment System (NPS), SAPO also provides an additional 1 611 mobile pay points, and all SAPO branches in communities where the NPS access is limited.

(b) 713 of the 1 611 mobile cash pay points operate in open spaces, as indicated in the table below:

 **BREAKDOWN OF CASH PAY POINTS PER REGION**

|  |  |  |
| --- | --- | --- |
| **REGION** | **NUMBER OF MOBILE CASH PAY POINTS** | **NUMBER OF OPEN POINTS** |
| Eastern Cape | 507 |  292 |
| Free State | 36 | 8 |
| Gauteng | 9 | 0 |
| KwaZulu-Natal | 334 | 192 |
| Limpopo | 482 | 203 |
| Mpumalanga | 60 | 14 |
| Northern Cape | 27 | 0 |
| North West | 143 | 4 |
| Western Cape | 13 | 0 |
| **TOTAL**  | **1 611** | **713** |