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**NATIONAL ASSEMBLY**

**QUESTION FOR WRITTEN REPLY**

**QUESTION NUMBER: 3678**

**DATE OF PUBLICATION IN INTERNAL QUESTION PAPER: 14 OCTOBER 2022**

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**3678. Ms L H Arries (EFF) to ask the Minister of Social Development:**

In light of the fact that the SA Social Security Agency recently indicated that Electronic Funds Transfer payment method requires smart phones with corresponding applications for transaction, what total number of beneficiaries who are entitled to the Social Relief of Distress Grant do not receive the grant due to limited budget constraints to buy smart phones? NW4504E

**REPLY:**

Access to an electronic funds transfer (EFT) payment for the COVID SRD does not require a smartphone. Below are the methods of payments that clients can choose from:

* **EFT into the clients own bank account of choice.** A client paid through this process can collect funds at an ATM, participating merchants or Bank branches. Clients can also transact directly with their cards at participating merchants.
* **EFT into a Post Bank account (if the client does not have their own account)**.Clients will have to collect their funds at retailers (PnP, Boxer, Shoprite, Usave or Spar). These clients are expected to be in possession of any type of mobile phone that can receive a one-time pin via USSD message. It is important for clients to use the same mobile numbers they registered with when applying for their social grant.
* **Mobile money (cash send) option.** A client will receive an sms with a voucher number to collect the funds from the bank of their choice. This method requires any kind of mobile phone that can receive an sms.