# NATIONAL ASSEMBLY

**FOR WRITTEN REPLY**

**QUESTION NO. 3361**

**DATE OF PUBLICATION IN INTERNAL QUESTION PAPER: 30 SEPTEMBER 2022**

**(INTERNAL QUESTION PAPER NO. 36)**

**Ms N N Chirwa (EFF) to ask the Minister of Health:**

What (a) are the reasons that he has not responded to grievances and cases reported to him telephonically via SMS, calls and/or whatsapp and (b) steps must be taken to ensure that he is able to respond to cases pertaining to his Ministry and healthcare facilities? **NW4166E**

**REPLY:**

The Honourable Member is kindly requested to provide us with specifics of this question. The Honourable Member is also requested to utilize the available processes of Parliament in raising the issues with the department, in order to obtain the information and assistance required.

END.