**NATIONAL ASSEMBLY**

**WRITTEN REPLY**

**QUESTION 3306**

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**3306. Mr M Tshwaku (EFF) to ask the Minister of Basic Education:**

(1) (a) On what date was the information technology (IT) infrastructure of (i) her department and (ii) entities reporting to her last upgraded or updated, (b) what is the name of the company contracted to do the upgrades, (c) what was the monetary value of the contract and (d) what is the name of each IT system that was upgraded;

(2) (a) what is the name of the company that is currently responsible for the maintenance of the IT systems of (i) her department and (ii) entities reporting to her and (b) what is the value of the contract? NW3741E

Response:

(1)(a)(i) The information technology (IT) infrastructure of the Department of Basic Education is regularly updated as and when updates are provided by the Original Equipment Manufacturers (OEM). The Datacentre hosting the critical systems of the Department has been refreshed as a cloud capable, full managed service with effect from 1 February 2018.

(1)(a)(ii) The information regarding Umalusi and SACE is not readily available and can be provided separately when obtained.

(1)(b) State Information Technology Agency (SITA)

(1)(c) Infrastructure updates is part of the Service Level Agreements with SITA for maintenance and support for network and hosting services. The monetary value of the Service Level Agreement with SITA for the refreshment of the Datacentre as a cloud capable, full managed service is R 9 682 692.00 for the 2018/2019 Financial Year.

(1)(d) The IT systems of the Department regularly enhanced and updated are:

* National Senior Certificate (NSC)
* Senior Certificate Amended (SCA)
* Learner Unit Record Information Tracking System (LURITS)
* National Education Infrastructure System (NEIMS)
* Funza Lushaka Information Management System (FLIMS)
* Learner and Teacher Support Material Catalogue (LTSM)
* Business Intelligence (BI)
* South African School Administration and Management stand-alone Application (SA-SAMS)

(2)(a)(i)The State Information Technology Agency (SITA). The Department is incorporated with for all IT services.

(2)(a)(ii) The information regarding Umalusi and SACE is not readily available and can be provided separately when obtained.

(2)(b) The annual value of the Service Level Agreement with SITA for the maintenance of systems is R 13 790 160.04 for the 2018/2019 Financial Year.