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| **MINISTRY OF COMMUNICATIONS REPUBLIC OF SOUTH AFRICA**  Private Bag X 745, Pretoria, 0001, Tel: +27 12 473 0164 Fax: +27 12 473 0585  Tshedimosetso House,1035 Francis Baard Street, Tshedimosetso House, Pretoria, 1000 |

**NATIONAL ASSEMBLY**

**QUESTION FOR WRITTEN REPLY**

**QUESTION NO: 31**

**Ms N R Mashabela (EFF) to ask the Minister of Communications:**

(1) On what date was the information technology (IT) infrastructure of (i) her department and (ii) entities reporting to her last upgraded or updated, (b) what is the name of the company contracted to do the upgrades, (c) what was the monetary value of the contract and (d) what is the name of each IT system that was upgraded;

(2) what is the (a) name of the company that is currently responsible for the maintenance of the IT systems of (i) her department and (ii) entities reporting to her and (b) value of the contract? NW36E

**REPLY**

I have been advised by the Departments as follows:

**DTPS**

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| 1 (a) (i)What date did IT infrastructure upgraded | (b) Name of company contracted to do upgrades | (c) Monetary value of contract (incl VAT) | (d) Name of each IT system upgraded |
| 2015 | State Information Technology Agency (SITA) | R13 377 272, 80: broken down as follows: | Server Infrastructure: broken down as follows: |
| R7 566 411, 66 | Server and related Hardware |
| R529 000, 00 | Core Switch |
| R884 759, 00 | Wi-Fi Solution |
| R172 158, 00 | Project Management Fees |
| R4 224 943, 74 | Labout Upgrade and Configuration (Incl. Assessment, Design, Build, Test and Implementation |
| **Total** |  | **R13 377 272, 80** |  |

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| 2 (a) (i) Name of Company responsible for maintenance of IT systems | (b) Value of the contract |
| Internal Staff - maintenance of the server infrastructure and network infrastructure | No contract |
| SITA – Network Maintenance | R8 064 716, 75 |
| Boxfusion - Leave Systems | R207 000, 00. |
| Institute for Performance Management - Electronic organisational performance management system | R205 000, 00. |

**DOC**

1. a) i) DOC has not upgraded any IT infrastructure during the requested period.
2. a) i)Not Applicable

**ENTITIES**

**BBI**

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| 1 (a) (ii)What date did IT infrastructure upgraded | (b) Name of company contracted to do upgrade | (c) Monetary value of contract (incl VAT) | (d) Name of each IT system upgraded |
| January 2018 | Internally with the assistance of Neo Technologies. | R1 760 641.63. | Servers and firewalls |

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| 2 (a) (ii) Name of Company responsible for maintenance of IT systems | (b) Value of the contract |
| Internal IT department with the assistance of Neo Technologies. | The value of the co-source component is R2 865 542.40. |

**BRAND SOUTH AFRICA**

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| a) (ii)What date did IT infrastructure upgraded | (b) Name of company contracted to do upgrade | (c) Monetary value of contract (incl VAT) | (d) Name of each IT system upgraded |
| 13 June 2016 | Techno Brain | R14, 048,161.00 | Microsoft Sharepoint, Microsoft Dynamics CRM, Microsoft Exchange and Microsoft Dynamix AX |

1. (a) (ii) Internal IT department.

(b) Not applicable

**FILMS AND PUBLICATIONS BOARD (FPB)**

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| 1) (a) (ii)What date was IT infrastructure upgraded | (b) Name of company contracted to do upgrade | (c) Monetary value of contract (incl VAT) | (d) Name of each IT system upgraded |
| 10/11/2016 | DataCentrix | R 1 585 159.86 | Server Equipment & Storage Upgrade |
| 29/03/2018 | XON Systems | R 473 506.25 | Network & Wireless Equipment Upgrade |

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| 2 (a) (ii) Name of Company responsible for maintenance of IT systems | (b) Value of the contract |
| Discover Digital (Pty) Ltd: Online Content Regulation System (Develop & Maintain OCR System) | R 9 294 966.04 |
| Tharolla (Pty) Ltd: Electronic Reporting Management System (Train, Support & Maintain ERMS System) | R 421 120.00 |
| Tharolla (Pty) Ltd: Website Maintenance and Development (Support & Maintain Corporate Site) | R459 648.00 |

**INDEPENDENT COMMUNICATIONS AUTHORITY OF SOUTH AFRICA (ICASA)**

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| 1)(a)(ii)What date was IT infrastructure upgraded | (b) Name of company contracted to do upgrade | (c) Monetary value of contract (incl VAT) | (d) Name of each IT system upgraded |
| March 2015 | RIBEX | R2,644,006 | * CBARS (HR System) * New implementation |
| March 2016 | Bytes Universal Systems | R1,400,000 | * JDE (Financial System) * Upgrade to latest version |
| May 2018 | GEW Technologies | R 17,674,434 | * New Spectrum Management System * New implementation |

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| 2 (a) (ii) Name of Company responsible for maintenance of IT systems | (b) Value of the contract |
| GEW Technologies: Spectrum Management System | R1,892,468 |
| EOH: JDE Financial System | R1,543,409 |
| Vision Wave: CRM System | R493,350 |
| SITA: Spectrum System | R 1,984,752 |

**MEDIA DEVELOPMENT AND DIVERSITY AGENCY (MDDA)**

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| 1)(a)(ii)What date was IT infrastructure upgraded | (b) Name of company contracted to do upgrade | (c) Monetary value of contract (incl VAT) | (d) Name of each IT system upgraded |
| First half of the 2017 calendar year. | Bright Networks | R53 317.80  R71 749.00  R161 445.66 | Biometrics  Network Cabling  Audio system |
| Bitco | R33 504.00 per month  R349 869.42 | Fibre installation  Telephony |
| Why IT | R47 946.12 | Back-up system |
| ISA(Information Security Architects) | R3 223.94 per month | IT Security |
| Datager | R143 864.54 | Office 365 |

1. (ii) (a) The MDDA carries out maintenance of its IT systems using the in-house resource. (b) Not applicable.

**NEMISA**

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| 1) (a) (ii)What date was IT infrastructure upgraded | (b) Name of company contracted to do upgrade | (c) Monetary value of contract (incl VAT) | (d) Name of each IT system upgraded |
| June 2017 | EOH Mthombo | R411 931.21. | Network infrastructure to cloud- based services, |
| July 2017 | CBX Tech | R274 118.90. | Network infrastructure to Wi-Fi and switching/routing environment. |

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| 2 (a) (ii) Name of Company responsible for maintenance of IT systems | (b) Value of the contract |
| EOH Mthombo: Hosted Cloud Infrastructure | R2 058 766.98 |
| CBX Tech: Network maintenance | Ad-hoc basis as and when required |

**SOUTH AFRCAN BROADCASTING CORPORATION (SABC)**

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| 1)(a)(ii)What date was IT infrastructure upgraded | (b) Name of company contracted to do upgrade | (c) Monetary value of contract (incl VAT) | (d) Name of each IT system upgraded |
| 2016 / 2018 | Datacentrix (PTY) Ltd | R 24 000 000 | Replacement of Computer Equipment and Peripherals |
| 2018 / 2019 | EOH Mthombo (PTY) Ltd | R 12 000 000 | Replacement of Computer Equipment and Peripherals |
| 2018 / 2019 | RFP to be issued | R 24 957 274 | SABC Network Infrastructure Upgrade |
| 2017 / 2018 | Telkom SA | R 27 467 885 | SABC WAN Upgrade  (Replacement of ATM with Metro Ethernet) |
| 2015 / 2016 | Intervate | R 2 712 492 | CRM Dynamics 2016 System |
| 2017 / 2018 | GALIX Networking (PTY) Ltd | R 1 999 807 | Enterprise Web Security Filtering Solution |
| 2017 / 2018 | Accenture (PTY) Ltd | R 4 269 839 | SABC Learning Management System |
| 2018 / 2019 | Dimension Data | R 371 000 | SABC Internet Router Upgrade |
| 2018 / 2019 | Bytes Business Solutions (Xerox) | R 48 711 020  (Over 5 Years) | SABC Managed Printing Solution |
| 2018 / 2019 | EOH Mthombo (PTY) Ltd | R 9 700 000 | SABC Asset Management System |
| 2018 / 2019 | Fikon Treasury and I.T. (Pty) Ltd | R 4 900 000 | Treasury Management System |
| 2018 / 2019 | RFQ to be issued | R 1 800 000  (Estimated Cost) | SABC Landmark Servers Hardware |
| 2018 / 2019 | Responses to RFP currently being evaluated | R 9 910 000  (Estimated Cost) | IT Service Management Solution |
| 2018 / 2020 | Responses to RFP currently being evaluated | R 81 439 868  (Estimated Cost) | SABC Corporate IT Storage Area Network |
| 2018 / 2020 | Responses to RFP currently being evaluated | R 75 769 247  (Estimated Cost) | Replacement of PABX Infrastructure |
| 2018 / 2020 | RFP to be issued | R 3 551 000  (Estimated Cost) | Enterprise Mobility and Mobile Content Management System |

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| 2 (a) (ii) Name of Company responsible for maintenance of IT systems | (b) Value of the contract |
| Dimension Data (Contracting in progress): Network Equipment - Maintenance and Support | R 4 799 771 |
| Telspace: Vulnerability Assessment and Penetration Testing | R 482 700 |
| EOH Mthombo (PTY) Ltd: Symantec End Point Protection Suite ( this includes Mail Gateway , Anti-Virus and Symantec protection for exchange | R 1 528 800 |
| IBM South Africa: Resilience Services (Disaster Recovery & Business Continuity) | R 450 900 |
| IBM South Africa: Resilience Services (Disaster Recovery & Business Continuity) | R 225 450 |
| GALIX Networking (PTY) Ltd: Enterprise Web Security Filtering Solution (this is a 25 Service Hours per year as needed On Call support Service ) | R 1 999 807 |
| IBM South Africa: IBM Software licensing SLR (settlement agreement) payable in six (6) equal instalments | R 53 000 000 |
| Sithabile Technologies: Net Backup solution for open systems | R 983 726 |
| Canon SA: Oce Printers – maintenance and support | R 1 409 264 |
| Amcotec: Mainframe systems – maintenance and hardware support | R 1 509 064 |
| Amcotec: IBM Tape Drives – maintenance and hardware support | R 760 284 |
| Datacentrix: HP Production Servers - maintenance and hardware support | R 1 905 251 |
| Dell EMC: Mailbox Exchange Servers - maintenance and hardware support | R 499 062 |
| Hitachi Vantara: SAN – Mailbox & Active Directory Servers maintenance and hardware support | R 3 674 069 |
| Hitachi Vantara: Leased SAN - maintenance and support | R 731 032 |
| Microsoft: Microsoft licensing agreement | USD 1 600 000 |
| ASG: Mobius licensing and support | R 30 771 768 |
| Bateleur: Adastrip and E-strip software licensing and support | R 720 000 |
| BIS: Netpass software licensing and support | USD 44 712 |
| Computer Associates: ACF2 and CA-1 security and tape management | USD 78 689 |
| IBM SA: Z-series software licensing and support | R 12 386 110 |
| Software AG: Adabas/Natural software licensing and support | R 7 438 643 |
| EOH Mthombo (PTY) Ltd: Adobe Creative Cloud Enterprise licensing and support | R 3 104 200 |
| Operative: IBMS maintenance and support agreement | GBP 164 000 |

**SAPO**

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| 1) (a) (ii)What date was IT infrastructure upgraded | (b) Name of company contracted to do upgrade | (c) Monetary value of contract (incl VAT) | (d) Name of each IT system upgraded |
| 2012 | EMC Corporation | R66, 295 million | Supply of storage arrays, implementation services, maintenance |
| 2012 | IBM | R21, 5 million | Supply of IBM Power Systems, implementation services, maintenance |
| 2012 | Hewlett Packard (HP) | R21, 8 million | Supply of HP Blade Servers, implementation services, maintenance |
| 2012 | Cisco | R39, 1 million | Supply of network switches for SAPO Datacentre, implementation services, maintenance |
| 2008 | Cisco | R139, 855, 748 | Supply of Cisco switches and routers, services and maintenance |

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| 2 (a) (ii) Name of Company responsible for maintenance of IT systems | (b) Value of the contract |
| Telkom/BCX | R978 million |

**SENTECH**

Please refer to the spreadsheet Annexed hereto marked **“A”** attached hereto.

**SITA**

Please refer to Annexure **“B”** attached hereto.

**USAASA**

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| 1)(a)(ii)What date was IT infrastructure upgraded | (b) Name of company contracted to do upgrade | (c) Monetary value of contract (incl VAT) | (d) Name of each IT system upgraded |
| 01 July 2015 | EOH Mthombo. | R48 560 956.44. | SAP ERP |

2)(a)(ii). The contract with the previous service provider expired on 31 January 2019. The entity is still finalizing procurement processes for the prospective service provider.

**ZADNA**

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| 1)(a)(ii)What date was IT infrastructure upgraded | (b) Name of company contracted to do upgrade | (c) Monetary value of contract (incl VAT) | (d) Name of each IT system upgraded |
| August 2016 | BITCO | R7400 on a monthly basis. | Network and telephone systems |

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| 2 (a) (ii) Name of Company responsible for maintenance of IT systems | (b) Value of the contract |
| BITCO | R7 400 monthly |

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**Ms. Stella Ndabeni-Abrahams, MP**

**Minister**

**Date:**