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**NATIONAL ASSEMBLY**

**QUESTION FOR ORAL REPLY**

**QUESTION NUMBER: 30**

**DATE OF PUBLICATION IN INTERNAL QUESTION PAPER: 13 FEBRUARY 2020**

**INTERNAL QUESTION PAPER NUMBER: 01 - 2020**

**30. Ms L L van der Merwe (IFP) to ask the Minister of Social Development:**

What (a) are the updated Gender Based Violence Command Centre call statistics since its first year of operation in November 2013 to date and (b) are the full details of the total operational cost breakdown of running the command centre? NW33E

**National Assembly Oral Reply: 30 of 2020**

**REPLY:**

1. Chairperson the updated Gender Based Violence Command Centre (GBVCC) statistics from inception to date are as follows:

GBV command centre call statistics report: November 2013 February 2020

|  |  |  |  |
| --- | --- | --- | --- |
| **DATE/YEAR** | **TELEPHONE CALLS RECEIVED** | **USSD’S RECEIVED** | **SMS’S RECEIVED** |
| Jan- 16 Feb 2020 | 712401 | 2593 | 640 |
| 2019 | 87092 | 8741 | 787 |
| 2018 | 88957 | 12481 | 848 |
| 2017 | 163682 | 17332 | 1340 |
| 2016 | 60590 | 36692 | 39 |
| 2015 | 44614 | 46571 | N/A |
| 2014 | 2384 | 1419 | N/A |
| 2013 | 376 | 32 | N/A |

1. Furthermore chairperson the GBV Command Centre is comprised of the below workforce:

|  |
| --- |
| STAFF BREAKDOWN IN TERMS OF NUMBERS |
| Command Centre Manager | 01 |
| Social Work Supervisors | 07 |
| Social Workers | 36 |
| Social Auxiliary Workers | 02 |
| Technical Manager | 01 |
| Technical Shift Supervisors | 04 |
| Information Technical Support | 02 |
| Quality Assurance Manager | 01 |
| Quality Assurers | 02 |
| Total staff complement | 56 |

Chairperson the 2019/2020 financial year operational cost breakdown of running the Command Centre which consist of compensation of the team or employees indicated above is as follows:

|  |  |
| --- | --- |
| **ECONOMIC CLASSIFICATION OF ITEMS** | R'000 |
| **Current payments** |  |
| Compensation of Employees | **15 843 000** |
| Good and Services | **5 158 000** |
| Transfers and Subsidies | **0** |
| **TOTAL** | **21 001 000** |