**2742.Mr M Bagraim (DA) to ask the Minister of Labour:**

1. Does the Chief Financial Officer of the Unemployment Insurance Fund have a turnaround strategy for the Compensation Fund and (b) what does the plan entail? NW3173E

**Minister of Labour reply:**

1. Yes. We have put together a plan that aims to address the basic bottlenecks in service delivery and sound financial management. It entails focusing on improving the financial administration, improving the levels of customer service in the Fund, addressing human resource constraints in the Fund.
2. This is to be achieved by addressing the system deficiencies that prevent performance of basic financial management functions, improving access to benefits for clients though a number of initiatives which include easing the process of access to chronic medication, filling the critical vacancies required in the adjudication of claims and addressing all systems problems that contribute to slow rate of processing claims.

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