**PARLIAMENT OF THE REPUBLIC OF SOUTH AFRICA**

**NATIONAL ASSEMBLY**

**WRITTEN REPLY**

**QUESTION NO: 261**

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**QUESTION PAPER NO: 04**

**DATE OF REPLY:**

**Mr D America (DA) to ask the Minister of Telecommunications and Postal Services:**

1. Has the Kidds Beach postal agency in the Buffalo City Metropolitan Municipality in the Eastern Cape been closed down; if so, (a) when was the specified agency closed down, (b) why was it closed down and (c) what alternatives have been arranged to meet the postal requirements of those residing in specified areas (details furnished);
2. Whether any amounts are outstanding and payable to the specified agency; if so, (a) what amount is outstanding and payable to the agency and (b) what is the detailed (i) breakdown and (ii) age analysis of the specified amount? **NW279E**

**REPLY**

**I have been informed by SAPO as follows:**

1. (a) The Kidds Beach Postal Agency is not yet closed down. It is scheduled to close at the end of April 2017.

(b) The Agency has terminated the agreement with SAPO for personal reasons.

(c) As of May 2017, residents of Kidds Beach and surrounding areas will conduct their postal business at Greenfields Post Office, which is just 25 km away. Private boxes will remain at the Agency building and clients will continue to receive mail from their boxes. The company is still pursuing alternative measures with prospective agents to provide services in the area.

1. (a) The transaction viable amounts for December 2016 and January 2017 are outstanding but have been captured in the system for February 2017 payments. The capturing of these payments is dependent on the date of submission of claims by the Agent.

(b) In terms of the agreement with the current agent, the Post Office cannot divulge any confidential information to any third party without the agent’s express consent.