**National Assembly**

**Question No 26**

**1. Mr M J Cuthbert (DA) to ask the Minister of Transport:**

What was done by his department to ensure that the train services at the now inactive Daveyton Train Station were on time and professional? NW26E

1. **REPLY**

Metrorail monitors and evaluate the train service performance daily, weekly, monthly and a quarterly report is submitted to the Board of Control (BoC) and the Minister. The daily, weekly and monthly monitoring and evaluation reports are analysed by a special dedicated team that always provide feedback to the operational teams to improve where applicable. Reasons for service delays are identified daily, and corrective measures are monitored to mitigate reoccurrence. Based on the table below, there were fewer cancellations experienced and all efforts were put in place to minimize disruption of service.

Below is the table that indicates the number of passenger trips, Actual vs scheduled for both the years 2018 and 2019 respectively: -

