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**NATIONAL ASSEMBLY**

**FOR WRITTEN REPLY**

**QUESTION 2551**

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**(INTERNAL QUESTION PAPER NO 37-2016)**

**2551. Mr M Bagraim (DA) to ask the Minister of Police:**

Whether any measures are being implemented to ensure that the turnaround time for police vehicle repairs at SA Police Service garages in Gauteng is kept to a reasonable minimum so that the lack of operational vehicles does not hinder crime prevention and service delivery in the specified province; if not, why not; if so, what are the full relevant details?

NW2966E

**REPLY:**

Performance benchmarks were implemented at all South African Police Service (SAPS) Garages to ensure appropriate turnaround times for SAPS vehicle repairs, thereby ensuring that adequate vehicles are available for operational deployment at all police stations/units. The following criteria are included in the performance benchmarks and are followed up on a continuous basis to address any deviations:

● The opening and closure of job cards (performance) per garage within specific time frames for the various types of services and repairs;

● The production of individual artisans and garages as well as production for all garages within the province as per the set standard; and

● The availability of vehicles per police station/unit, per province and nationally as per the set standard.