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**MINISTRY OF TOURISM**

**REPUBLIC OF SOUTH AFRICA**

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**NATIONAL ASSEMBLY:**

**QUESTION FOR WRITTEN REPLY:**

**Question Number: 230**

**Date of Publication: 17 February 2023**

**NA IQP Number: 2**

**Date of reply:**

**Mr M S F de Freitas (DA) to ask the Minister of Tourism:**

What (a) are the details of the process and/or procedure followed to identify Tourism Monitors, (b) training do Tourism Monitors undergo and (c) total number have been (i) identified, (ii) trained and (iii) completed the training (aa) in the past three financial years and (bb) since 1 January 2023?

NW234E

**REPLY:**

1. **What are the details of the process and/or procedure followed to identify Tourism Monitors**.

I have been informed by the Department that,

* The project is introduced to Provincial tourism departments and entities, local municipalities and all the local stakeholders.
* Once the Service Provider is appointed, they draft the advert and the department approves it
* The advert to recruit Tourism Monitors is placed in local newspapers, government departments and in some instances also in traditional authorities’ offices
* Recruitment is localized as such, applicants should submit a proof of residence
* During recruitment and selection, addresses are verified to ascertain that they are within the 28 kilometer’s radius to the attraction/site.

1. **What training do Tourism Monitors undergo?**

The Tourism Monitors were trained in various accredited skills programmes and qualifications like;

* National Certificate in Tour Guiding
* National Certificate in Environmental practice
* National certificate in Occupational health and Safety
* Skills programme Customer Care and Volunteer safety

c) **What total number have been identified, trained, completed. See below table.**

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **2019-2020** | | | **2020 – 2021** | | | **2021 – 2022** | | | **2022 – 2023** | | |
| **Provinces** | ***Identified*** | ***Trained*** | ***completed*** | ***Identified*** | ***Trained*** | ***Completed*** | ***Identified*** | ***Trained*** | ***completed*** | ***Identified*** | ***Trained*** | ***Completed*** |
| Gauteng |  |  |  |  |  |  | 230 | 230 | 200 |  |  |  |
| Eastern Cape |  |  |  |  |  |  | 200 | 200 | 169 |  |  |  |
| Western Cape |  |  |  | 100 | 100 | 85 | 345 | 345 | 252 |  |  |  |
| Northern Cape | 50 | 50 | 46 |  |  |  | 100 | 100 | 85 |  |  |  |
| Free State |  |  |  | 100 | 100 | 96 | 100 | 100 | 94 |  |  |  |
| North West |  |  |  | 100 | 100 | 95 | 100 | 100 | 94 |  |  |  |
| Mpumalanga |  |  |  |  |  |  |  |  |  | 288 | 288 | 270 |
| Limpopo | 180 | 180 | 168 |  |  |  |  |  |  |  |  |  |
| KZN | 370 | 370 | 350 |  |  |  | 460 | 460 | 410 |  |  |  |
| SANBI Gardens |  |  |  | 100 | 100 | 88 |  |  |  |  |  |  |
| Isimanagaliso |  |  |  |  |  |  | 230 | 230 | 206 |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | **2019-2023** | | |
| **Entity** | ***Identified*** | ***Trained*** | ***Completed*** |
| **SANPARKS** | ***312*** | ***312*** | **253** |