

**Ministry**

**Employment & Labour**

**Republic of South Africa**

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**NATIONAL ASSEMBLY**

**WRITTEN REPLY**

**QUESTION NUMBER: 2238 [NW2654E]**

**2238. Mr M M Chabangu (EFF) to ask the Minister of Employment and Labour:**

With reference to his reply to question 483 on 11 March 2023, wherein he mentioned that 39 057 medical invoices were rejected in the 2021-22 financial year, what are the top five reasons for the rejections in numbers?NW2654E

**REPLY:**

**The top Five rejection reasons for medical invoices:**

|  |  |
| --- | --- |
| **Rejection Reason** | **Number of invoices** |
| No medical report | 11 759 |
| No Pre-authorisation | 8 098 |
| Duplicate invoice | 4 112 |
| Liability not accepted | 1 972 |
| Exempted Employer claim | 1 078 |