**NATIONAL ASSEMBLY**

**QUESTION NO.2222**

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**INTERNAL QUESTION PAPER 21 – 2023**

**2222.Mr A C Roos (DA) to ask the Minister of Home Affairs**

What (a) were the total office hours lost due to (i) load shedding, (ii) office closures, (iii) water outages, (iv) system downtime and (v) no online verification scanners at health facilities in Quarter 4 of the 2022-23 financial year, (b) was the total percentage of uptime of the Home Affairs civic services system hosted by the State Information Technology Agency and (c) number of the 48 142 late registrations of birth as a result of this downtime have been finalised? NW2519E

**REPLY:**

(a) The total office hours lost in Quarter 4 (Q4) due to:

|  |  |
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| (i) | Load shedding as collated by Provinces is 6 268. |
| (ii) | Closure of offices: 1319. |
| (iii) | Water outages: 278. |
| (iv) | System downtime: 13 416. |
| (v) | Health facilities: 202. |

(b) The total percentage uptime of the systems was 95%.

(c) The provincial screening committees are going to provide the details of the finalised LRB’s at the end of Quarter 1 of the current financial year.

**END**