**NATIONAL ASSEMBLY**

**QUESTION FOR WRITTEN REPLY**

**QUESTION NO.189**

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**INTERNAL QUESTION PAPER 1 – 2021**

**189.Ms C V King (DA) to ask the Minister of Home Affairs:**

a) In light of the fact that numerous Home Affairs offices in different provinces experience ongoing information, communications and technology (ICT) system challenges, what (a) is the ICT licensing agreement in terms of daily applications to be processed, (b)(i) total number of Home Affairs offices were fully operational in the period 1 March 2020 to 31 December 2020 and (ii) were the reasons for closure of offices in each case and (c) is the total number of staff according to the organogram compared to the actual number of staff at Home Affairs offices in each province?

**REPLY:**

1. There’s no maximum limit on the number of daily applications to be processed in terms of licence agreements. The performance is dependent on systems and personnel numbers.
2. It should be noted that no office could be fully operational due to the effect of Covid-19 lockdown restrictions and capacity challenges. **Please refer to the attached Excel Annexure**

(b)(i)

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| --- | --- |
| **PROVINCE** | **b(i) total number of Home Affairs offices were fully operational in the period 1 March 2020 to 31 December 2020** |
| **EASTERN CAPE** | 12 were fully operation of 53 |
| **FREE STATE** | 23 |
| **GAUTENG** | 33 Offices |
| **KZN** | 13 offices operational of which 3 offices only operational at level 1 lockdown |
| **MPUMALANGA** | 37 out of 58 |
| **LIMPOPO** | 42 |
| **NORTH WEST** | 8 |
| **NORTHERN CAPE** | 15 |
| **WESTERN CAPE** | 28 |

(b)(ii) It should be noted that offices were not entirely closed due to ICT challenges

|  |  |
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| **PROVINCE** | **b(ii) what were the reasons for closure of offices in each case** |
| **EASTERN CAPE** | Mainly COVID-19 case detection and decontamination of offices, scarcely electricity challenges and renovations, closed by organised labour |
| **FREE STATE** | Mainly COVID-19 case detection and decontamination of offices, scarcely electricity challenges and renovations, closed by organised labour |
| **GAUTENG** | Mainly COVID-19 case detection and decontamination of offices, scarcely electricity challenges and renovations, closed by organised labour |
| **KZN** | Mainly COVID-19 case detection and decontamination of offices, and scarcely electricity challenges and renovations |
| **MPUMALANGA** | Mainly COVID-19 case detection and decontamination of offices, scarcely electricity challenges and renovations, closed by organised labour and water outages |
| **LIMPOPO** | None |
| **NORTH WEST** | Mainly COVID-19 case detection and decontamination of offices, scarcely electricity challenges and renovations, closed by organised labour and water outages |
| **NORTHERN CAPE** | Mainly COVID-19 case detection and decontamination of offices, scarcely electricity challenges and renovations, closed by organised labour and water outages |
| **WESTERN CAPE** | Mainly COVID-19 case detection and decontamination of offices Prohibition orders issued by the Department of Labour |

(c) Number of staff according to the organogram (approved posts) compared to the actual number of staff at Home Affairs offices in each Province, at 31 January 2021.**See the table below**:

|  |  |  |
| --- | --- | --- |
| **PROVINCE** | **POSTS ACCORDING TO ORGANOGRAM** | **ACTUAL NUMBER OF STAFF** |
| Eastern Cape | 1699 | 630 |
| Free State | 755 | 349 |
| Gauteng | 3185 | 1207 |
| Kwa-Zulu Natal | 1915 | 602 |
| Limpopo | 1379 | 604 |
| Mpumalanga | 1233 | 394 |
| North West | 919 | 412 |
| Northern Cape | 568 | 244 |
| Western Cape | 1090 | 509 |
| **Grand total** | **12743** | **4951** |

**END**