

**PARLIAMENT OF THE REPUBLIC OF SOUTH AFRICA**

**NATIONAL ASSEMBLY**

**WRITTEN REPLY**

**QUESTION NO: 175**

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**QUESTION PAPER NO: 01**

**Mr F W Faber (DA) to ask the Minister of Communications:**

With reference to the branches of the SA Post Office that closed down, (a) what number of post offices have been shut down by the owners of the buildings and/or premises in 2020 due to non-payment of the monthly rental and (b) how does the SA Post Office intend to solve these closure problems that occur on a regular basis?

NW178E

**REPLY:**

**I have been advised by the SAPO as follows:**

1. Of the 1 110 premises that are leased only 43 have been closed. The closure is mainly as a result of under utilisation of the core business of the SA Post Office by the customers.
2. The SA Post Office is currently embarking on processes to re-purpose its business model to adapt to new technologies, including digitising the services.

**MS. STELLA NDABENI-ABRAHAMS, MP**

**MINISTER OF COMMUNICATIONS AND DIGITAL TECHNOLOGIES**