

NATIONAL ASSEMBLY

FOR WRITTEN REPLY

QUESTION 1726

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(INTERNAL QUESTION PAPER NO 16-2022)

1726. Ms Z Majazi (IFP) to ask the Minister of Police:

(a) What are the full relevant details of the platforms, including social and traditional media, that are used to communicate the essential message to the public that there is no waiting period to report a missing person as there are misconceptions that there is an alleged 24-hour waiting period to do so (details furnished) and (b) how frequently is the message regarding a missing person relayed?

NW2053E

REPLY:

- (a) The South African Police Service (SAPS) uses the following platforms as mediums of communication:
- SAPS Social media platforms Twitter, Facebook and Instagram.
 - SAPS website under the services tab 'Information'.
 - Circulating 'Foot Banner' on the SAPS website.
 - Notifications on the MySAPS application.
 - Electronic and printed media.
 - Relevant public and school events on public child safety, where the SAPS is present.
 - Radio interviews.
 - Television broadcast interviews.
 - When engaging with non-governmental organisations, dealing with missing persons.
 - Visiting schools on the topic of Child Safety.
- (b) The message "there is no waiting period to report a missing person" is regularly relayed on electronic platforms and relevant public events.

Reply to question 1726 recommended/~~not recommended~~



**NATIONAL COMMISSIONER: SOUTH AFRICAN POLICE SERVICE
SF MASEMOLA**

GENERAL

Date: ~~2022~~ -05- 23

Reply to question 1726 approved/~~not approved~~



**MINISTER OF POLICE
GENERAL BH CELE, MP**

Date: 27/05/2022

Q1726
(details)



Question for written reply

03 May 2022

Ms Zandile Majozi to ask the Minister of Police:

Hon. Minister, according to NPO/ PBO, Missing Children South Africa, "A child goes missing every five hours in South Africa" and "it roughly records between 60 and 90 missing people cases per month". They further stress the importance of reporting missing children as soon as possible to increase the chances of finding them.

The SAPS website only has a small banner on the home page informing the public that there is no waiting period to report a missing person, however, it is not very prominently displayed. As there are misconceptions around an alleged 24-hour waiting period to report missing persons, and in light of the importance of immediate reporting, could you share how the SAPS communicates this essential message to the public.

Please provide full details, including which media (social, traditional) are used and how frequently this message is relayed.

Hon Z Majozi MP