###### National Assembly

###### Question Number: 1694

**1694. Mr M S F de Freitas (DA) to ask the Minister of Transport:**

With reference to the notice dated 20 April 2017 from the Mayor of the Rustenburg Local Municipality to residents indicating that all testing and licensing office capturing systems, including eye tests, are off-line, (a) why were the systems off-line, (b) until when will services not be rendered, (c) how are members of the public being accommodated whilst the specified services are not in operation, (d) what are affected staff being occupied with and (e) what are the causes and reasons in the delay to resolve this issue? NW1900E

**REPLY**

1. The National Traffic Information System (NaTIS) is operational and no system is offline. The Department is aware that 2 of the 5 Live Capture Units (LCUs) deployed at the Driving License Testing Centre are not operational. The Driving License Card Account (DLCA) entity, which is currently responsible for the maintenance of the equipment is working towards a solution to this problem.
2. Services are being rendered and no member of the public is turned away. There are however delays due to only 3 LCUs being fully operational. The DLCA has deployed technicians to fix the faulty 2 LCUs but in the long term the units will have to be replaced.
3. The services are not offline as indicated in (b) above, the technical team is working on the replacement of the 2 LCUs that are not working.
4. The staff in question are administration staff, hence they are performing other administrative functions.

1. The challenges experienced by the DLCA is that the current LCUs are old and some of the parts are no longer available in the market. The Department is working with National Treasury on new acquisition of new LCUs.