**Memorandum from the Parliamentary Office**

**Minister**

Receive attached hereto responses to questions on minimum standards for allocation appointment of social workers and allocation of service enablers by provincial departments of Social Development for your approval.

**NA question for Written Reply: 1589**

**Recommended / Not Recommended**

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**Ms C Nxumalo**

**DDG: Welfare Services**

**Recommended / Not Recommended**

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**Mrs N. I. Vilakazi**

**Acting Director-General: Department of Social Development**

**NATIONAL ASSEMBLY**

**QUESTION FOR WRITTEN REPLY**

**QUESTION NUMBER: 1589**

**DATE OF PUBLICATION IN INTERNAL QUESTION PAPER: 25 MAY 2018**

**INTERNAL QUESTION PAPER NUMBER: 18 - 2018**

**1589. Ms B S Masango (DA) to ask the Minister of Social Development:**

Whether her department prescribes minimum standards with regard to (a) the number of social workers employed in every area serviced by her department, (b) the number of cases that each social worker is permitted to handle, (c) office space per employee, (d) vehicles per office, (e) office equipment, (f) playrooms for children, (g) interviewing and/or statement rooms and (h) any other specified minimum standards; if not, what is the position in this regard; if so, what are the relevant details in each case? NW1739E

**Response**

* There is no one comprehensive document that addresses all the elements mentioned in this question. However, almost all of them are addressed in the following documents: *National Norms and Standards for Social Infrastructure Delivery; Blue Print on Office Accommodation for Social Workers; Gazetted Public Works Space Norms; Integrated Social Services Delivery Model; Social Work Indaba Action Plan* *2017* etc.

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**Approved by the Minister on**

**Date…………………………….**