

NATIONAL ASSEMBLY

FOR WRITTEN REPLY**QUESTION 1532**

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(INTERNAL QUESTION PAPER NO 15-2022)

1532. Mr H A Shembeni (EFF) to ask the Minister of Police:

On average, what is the response time of the SA Police Service to attend to an accident which is 1,5 km away from the police station after it has been reported?

NW1856E

REPLY:

A road accident is considered an Alpha Complaint, indicating it to be a serious complaint requiring immediate police action from the station in whose precinct the road accident occurred, irrespective of the distance from the station that the road accident occurred.

Road accidents are categorised as follows:

- Non-serious accidents (damage to vehicles only and no injuries to drivers and passengers).
- Serious accidents (damage to vehicles, serious injuries to drivers and or passengers).
- Fatal accidents resulting in the loss of life.

The average response time for the previous financial year period, 1 April 2021 to 31 March 2022, is retrieved from the Efficiency Index System (EIS) and is recorded as follows:

Category of Road Accident	Average Response Time Achieved (min:sec)
Non-serious road accident	22:36
Serious road accident	22:53
Fatal road accident	18:44

The drivers of non-serious road accidents are also required to report the accidents personally at any police station.

Variables, such as police vehicles already attending to complaints of a serious nature within a station area, will affect the response time to a road accident which occurred within the police station precinct.

Reply to question 1532 recommended/~~not recommended~~



**ACTING NATIONAL COMMISSIONER: SOUTH AFRICAN POLICE SERVICE
FN VUMA**

LIEUTENANT GENERAL

Date: 2022-05-12

Reply to question 1532 approved/~~not approved~~



**MINISTER OF POLICE
GENERAL BH CELE, MP**

Date: 16/05/2022