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**MINISTRY OF TOURISM**

**REPUBLIC OF SOUTH AFRICA**

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**NATIONAL ASSEMBLY:**

**QUESTION FOR WRITTEN REPLY:**

**Question Number: 1513**

**Date of Publication: 5 May 2023**

**NA IQP Number: 15**

**Date of reply: 25 May 2023**

**Mr M S F de Freitas (DA) to ask the Minister of Tourism:**

(1) What (a) capacity-building programmes have been initiated and concluded in the past three financial years and since 1 April 2023, (b) are the dates in each case and (c) number of participants were selected for each programme;

(2) (a) what number of participants completed and graduated in each programme respectively and (b) how are participants selected for each programme;

(3) what (a) was the budget allocated for each programme and actual amount spent for each programme and (b) processes, procedures and/or mechanisms are in place to ensure that each programme is completed by the required date;

(4) what (a) are the timelines, deadlines, milestones and time frames in respect of each programme, (b) are the criteria for measuring it and (c) was the set conclusion date for each programme in each case and actual conclusion date for each programme in each instance respectively? NW1756E

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| **REPLY**  **1 April 2020- March 2021**  **1(a) Capacity-building programmes initiated and concluded** | **1(b) Dates in each case** | **1(c) Number of participants selected for each programme** | **2(a) What number of participants completed and graduated in each programme respectively** | **3 (a) Budget allocated for each programme** | **3(a) Actual amounts spent for each programme \*\*** |
| **Western Cape Cluster 1** Fast Food Services: Hospitality Youth Training Programme. | Start date: 01/05/2019  End date: 31/12/2020 | 400 | 237 | R23 460 000.00 | R17 450 067.00 |
| **Western Cape Cluster 2** Fast Food Services: Hospitality Youth Training Programme. | Start date: 01/05/2019  End date: 31/12/2020 | 400 | 279 | R23 916 960.00 | R20 431 535.00 |
| **North Cape** Fast Food Services: Hospitality Youth Training Programme. | Start date: 01/05/2019  End date: 31/12/2020 | 200 | 131 | R12 104 700.00 | R9 616 445.00 |
| **Limpopo** Fast Food Services: Hospitality Youth Training Programme. | Start date: 01/05/2019  End date: 31/12/2020 | 550 | 440 | R31 560 738.00 | R26 906 479.00 |
| **Mpumalanga** Fast Food Services: Hospitality Youth Training Programme. | Start date: 19/06/2018  End date: 31/03/2020 | 350 | 296 | R20 790 000.00 | R19 578 437.00 |
| **Gauteng** Fast Food Services: Hospitality Youth Training Programme | Start date: 01/06/2018  End date: 31/05/2020 | 575 | 312 | R34 155 000.00 | R30 542 768.00 |
| **North West** Fast Food Services: Hospitality Youth Training Programme | Start date: 01/05/2019  End date: 31/12/2020 | 400 | 324 | R23 084 640.00 | R19 338 506.00 |
| **KwaZulu Natal** Fast Food Services and Food and Beverage Services: Hospitality Youth Training Programme | Start date: 01/06/2018  End date: 31/05/2020 | 575 targeted  670 enrolled (additional 95 to manage drop outs) | 352 obtained National Certificate in Fast Food Services.  258 obtained National Certificate in Food and Beverage. | R39 278 250.00 | R38 018 224.00 |

| **REPLY**  **1 April 2021 – March 2022**  **1(a) Capacity-building programmes initiated and concluded** | **1(b) Dates in each case** | **1(c) Number of participants selected for each programme** | **2(a) What number of participants completed and graduated in each programme respectively** | **3(a) Budget allocated for each programme** | **3(a) Actual amounts spent for each programme \*\*** |
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| [Food and Beverage **Cluster 3** **(Northern Cape, Eastern Cape & Western Cape)**](http://www.sri-projects.co.za/scripts/runisa.dll?DEAT:PGSETPROJ:1834435025.8198:ref,DEAT1/2000/2097) | Start date: 01/09/2021  End date:  31/03/2023 | 340 | 225 (EC: 55, WESTERN CAPE: 98 and NC:72) | R 20 380 280.00 | R15 351 303.00 |
| [**Gauteng** - Food Safety Quality Assurers](http://www.sri-projects.co.za/scripts/runisa.dll?DEAT:PGSETPROJ:1834435025.4950:ref,DEAT1/2000/2089) | Start date:  01/08/2021  End date 31/01/2023 | 165 | 108 | R 10 119 680.00 | R8 007 541.00 |
| **Western Cape** Food Safety Quality Assurer | Start date: 28/05/2021 End date: 31/08/2022 | 170 | 111 | R 11 118 478.00 | R8 620 874.00 |
| **Free State** Professional Cookery | Start date: 02/09/2021  End date: 31/03/2023 | 120 | 108 | R 7 127 038.00 | R6 654 549.00 |
| **Northern Cape** Professional Cookery | Start date 26/05/2021  End date: 31/12/2022 | 60 | 39 | R 4 192 995.00 | R3 257 554.00 |
| **Free State** Hospitality Youth Training Programme (Fast Food Services) | Start date 01/11/2019 End date: 30/09/2023 | 250 | 235 learners active, 8th months at host employers. They will exit in June 2023. | R 17 462 400.00 | R11 365 326.00 |
| **Kwa Zulu Natal & Western Cape** Wine Service Training | Start date: 01/09/2021 – End date: 31/12/2022 | 252  **100 KZN**  **152 WC** | 224  **88 KZN**  **136 WC** | R 17 181 791.00 **was allocated to both Provinces managed by one service provider.** | R16 335 587.00 |

| **REPLY**  **1 April 2022-March 2023**  **1(a) Capacity-building programmes initiated and concluded** | **1(b) Dates in each case** | **1(c) Number of participants selected for each programme** | **2(a) What number of participants completed and graduated in each programme respectively** | **3(a) Budget allocated for each programme** | **3(a) Actual amounts spent for each programme \*\*** |
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| [Food and Beverage Cluster 3 **(Northern Cape, Eastern Cape & Western Cape)**](http://www.sri-projects.co.za/scripts/runisa.dll?DEAT:PGSETPROJ:1834435025.8198:ref,DEAT1/2000/2097) | Start date: 01/09/2021  End date:  31/03/2023 | 340 | 225 (EC: 55, WC: 98 and NC:72) | R 20 380 280.00 | R15 351 303.00 |
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| **Gauteng** Food Safety Quality Assurers | Start date: 01/03/2023  End date: 31/08/2023 | 50 | \*Training delivery completed and placement with the host employers in progress. | R1 441 875.00 | R249 382.00 |
| **Western Cape** Food Safety Quality Assurers | Start date: 01/03/2023  End date: 30/09/2023 | 50 | \*Training delivery completed and placement with the host employers in progress. | R1 441 875.00 | R228 690.00 |
| **North West** Food Safety Quality Assurers | Start date: 01/03/2023  End date: 30/09/2023 | 50 | \*Training delivery completed and placement with the host employers in progress. | R1 441 875.00 | R252 005.00 |
| **Limpopo** Food Safety Quality Assurers | Start date: 01/03/2023  End date: 30/09/2023 | 50 | \*Training delivery completed and placement with the host employers in progress. | R 1 177 375.00 | R337 410.00 |
| **Mphumalanga** Food Safety Quality Assurers | Start date: 01/03/2023  End date: 31/09/2023 | 50 | \*Training delivery completed and placement with the host employers in progress | R 1 177 375.00 | R343 754.00 |
| **Western Cape** Wine Service Training | Start date: 01/03/2023  End date: 31/08/2023 | 50 | \*Training delivery completed and placement with the host employers in progress | R 1 346 310.00 | R329 670.00 |
| **North West** Wine Service Training | Start date: 01/03/2023  End date:  31/08/2023 | 50 | \*Training delivery completed and placement with the host employers in progress | R1 362 295.00 | R313 335.00 |
| **Limpopo** Service Training | Start date: 10/03/2023  End date: 31/08/2023 | 50 | \*Training delivery completed and placement with the host employers in progress | R 1 361 375.00 | R621 977.00 |
| **Mpumalanga** Wine Service Training | Start date: 01/03/2023  End date: 31/08/2023 | 50 | \*Training delivery completed and placement with the host employers in progress | R1 360 225.00 | R624 487.00 |
| **KwaZulu Natal** Wine Service Training  (Skills programme 3 months) | Start date: 01/03/2023  End date: 31/08/2023 | 50 | \*Training delivery completed and placement with the host employers in progress | R1 320 320.00 | R598 130.00 |
| **Mpumalanga** Food and Beverage (learnership 12 months) | Start date: 01/03/2023  End date: 31/08/2024 | 100 | \*Training delivery and placement with the host employers in progress | R6 786 350.00 | R753 407.00 |
| **Limpopo**  Food and Beverage | Start date: 01/03/2023  End date: 31/08/2024 | 100 | \*Training delivery and placement with the host employers in progress | R6 786 350.00 | R737 963.00 |
| **Gauteng** Food and Beverage | Start date: 01/03/2023  End date: 30/09/2024 | 120 | \*Training delivery and placement with the host employers in progress | R8 074 920.00 | R805 727.00 |
| **KwaZulu Natal** Food and Beverage | Start date 01/03/2023  End date: 30/09/2024 | 140 | \*Training delivery and placement with the host employers in progress | R8 457 330.00 | R1 901 944.00 |
| **North West** Food and Beverage | Start date: 01/03/2023  End date: 30/09/2024 | 100 | \*Training delivery and placement with the host employers in progress | R6 740 600.00 | R1 141 625.00 |
| **Free State** Food and Beverage | Start date: 01/03/2023  End date: 30/09/2024 | 100 | \*Training delivery and placement with the host employers in progress | R6 089 100.00 | R818 010.00 |

| **REPLY**  **SINCE 1 APRIL 2023**  **1(a) Capacity-building programmes initiated and concluded** | **1(b) Dates in each case** | **1(c) Number of participants selected for each programme** | **2(a) What number of participants completed and graduated in each programme respectively** | **3(a) Budget allocated for each programme** | **3(a) Actual amounts spent for each programme \*\*** |
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| **Free State** Hospitality Youth Training Programme (Fast Food Services) | Start date 01/11/2019 End date: 30/09/2023 | 250 | 235 learners active, 8th months at host employers. They will exit in June 2023. | R 17 462 400.00 | R11 365 326.00 |
| **Gauteng** Food Safety Quality Assurers | Start date: 01/03/2023  End date: 31/08/2023 | 50 | \*Training delivery completed and placement with the host employers in progress. | R1 441 875.00 | R249 382.00 |
| **Western Cape** Food Safety Quality Assurers | Start date: 01/03/2023  End date: 30/09/2023 | 50 | \*Training delivery completed and placement with the host employers in progress. | R1 441 875.00 | R228 690.00 |
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| **Limpopo** Food Safety Quality Assurers | Start date: 01/03/2023  End date: 30/09/2023 | 50 | \*Training delivery completed and placement with the host employers in progress. | R 1 177 375.00 | R337 410.00 |
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| **Western Cape** Wine Service Training | Start date: 01/03/2023  End date: 31/08/2023 | 50 | \*Training delivery completed and placement with the host employers in progress | R 1 346 310.00 | R329 670.00 |
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| **KwaZulu Natal** Wine Service Training | Start date: 01/03/2023  End date: 31/08/2023 | 50 | \*Training delivery completed and placement with the host employers in progress | R1 320 320.00 | R598 130.00 |
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\* I have been informed by the Department that learners get placed after the theoretical training. Placement is done for all the learners since it is part of their learning process, what is not guaranteed is the appointment of learners after completion of the programme.

\*\* In terms of the unspent budget, the budget shows the full amount set aside for the specific skills programme. The skills programmes are mostly at the beginning of the implementation hence it shows such high unspent budget. As and when the project unfolds, the money will be paid to learners for stipends and the service providers are paid for training and project management fees. The money is paid in line with the achievement of the set milestones for the project which is spread over the project time.

(2) (b) **How are participants selected for each programme?**

The approved advertisement from the Department is published through the various platforms such as online platform; departmental website, uploaded through the provincial departments and municipalities as well as appointed service providers’ website. The recruitment and selection of prospective learners is managed by the appointed service provider in consultation with the Department.

(3) (a) **What was the budget allocated for each programme and actual amount spent for each programme**?

Please see tables above on the budget allocated and amount spent per programme.

(b) **What processes, procedures and/or mechanisms are in place to ensure that each programme is completed by the required date/?**

The Department has the following mechanism and instruments in place to manage the implementation of unemployed youth training programmes:

**Service Level Agreements and Business Plan signed between the department and the implementing agents:**

* Enforce compliance in line with the PFMA, SCM processes, Preferential

Procurement and Broad-Based Economic Empowerment Act.

* Monitor and evaluate projects delivery in accordance with the agreed scope of work assessment of performance,
* Report breach of contract based on project performance during implementation to management, seek legal advice on identified areas and SCM on procurement matters especially the tender deviation process (Tender documentation).

(4) (a) **What are the timelines, deadlines, milestones and time frames in respect of each programme?**

**Project timeline is as follows:**

Upon appointment of the service provider, the development, vetting process and final approval of the service level agreement (SLA) and conclusion of the project Business Plan (BP) are finalised. Project implementation is 12 months, the set timeline is 18 months which makes provision for submission of the completion report and project annual financial statements accompanied by supporting evidence.

**Deadline is set out in the signed SLA.** On or before the 5th of every month the appointed service provider submits the following to the department:

Project Progress Report (PPR) on project expenses incurred and status of achieved deliverables for assessment and approval by the Department.

EPWP report on number of active learners and drop outs, number of job days accumulated, monthly stipend expense and 1% UIF contribution. It should be noted that the report is accompanied by signed attendance registers as evidence on payment processed.

**Milestone document**: clearly defines all project milestones from 1-5 on deliverables, submission of all required evidence and payment due to the service provider upon assessment and approval of achieved deliverables.

(b) **What are the criteria for measuring it**?

The signed SLA, BP and implementation plan are used as instruments to measure the overall training deliverables. It should be noted that the impact of the training is measured according to the retention or absorption rate of skilled learners into temporary or permanent employment opportunities.

(c) **What was the set conclusion date for each programme in each case and actual conclusion date for each programme in each instance respectively?**

The information on project start date and end date is included in the above tables under the column 1(b).