

**MINISTRY: PUBLIC SERVICE AND ADMINISTRATION**

**REPUBLIC OF SOUTH AFRICA**

**NATIONAL ASSEMBLY**

**QUESTION FOR WRITTEN REPLY**

**DATE: 3 JULY 2020**

**QUESTION NO.: 1385**

**Mrs H Denner (FF Plus) to ask the Minister of Public Service and Administration:**

(1) What number of (a) calls were logged with the Anti-Corruption hotline during 2019-20 and (b) the specified calls resulted in (i) cases being opened, (ii) cases being prosecuted, (iii) successful convictions and (iv) cases that are still open or pending;

(2) whether he will make a statement on the matter?**NW1756E**

**REPLY:**

(1)(a) What number of calls were logged with the Anti-Corruption Hotline during 2019-20?

During the 2019/2020 financial year, a total of **70 500** incoming calls were logged with the National Anti-Corruption Hotline (NACH). **68 909** of the incoming calls include answered calls, unanswered calls and abandoned (dropped calls), enquiries, wrong numbers, children playing, abusive calls, calls with inadequate information, calls relating to institutions outside the Public Service, requests for feedback and additional information to a previous case reports. (The NACH keeps track of all incoming calls for monitoring the efficiency of the call centre).

(b) the specified calls resulted in (i) cases being opened,

**1591** case reports were generated and referred to relevant departments/ public entities for investigation.

* **1007**cases were relating to social grants fraud and all these cases were referred to SASSA for investigation. The monetary value of the cases referred to SASSA amounts to **R216 799 29. 65,** with the recovery of **R106 263. 45**;
* **76** cases were investigated by the PSC and these cases were concluded and closed on the NACH system; and
* **508** cases are outstanding and are being investigated.

(b)(ii) cases being prosecuted or, (iii) successful convictions.

The following table lists 18 cases inwhich officials were found guilty of misconduct.

| **ITEM NO** | **NAME OF DEPARTMENT** | **NATURE OF ALLEGATIONS** | **SANCTION IMPOSED** |
| --- | --- | --- | --- |
| 1 | Water and Sanitation | Alleged abuse of state vehicle and company time | Final Written Warning |
| 2 | Water and Sanitation | Alleged abuse of Government resources | Final written warning and two months suspension without pay |
| 3 | Water and Sanitation | Alleged misuse of State vehicle | Final Written Warning |
| 4 | Water and Sanitation | Alleged misuse of state vehicle | Final Written Warning |
| 5 | Home Affairs | Alleged solicitation of bribes from foreign national in exchange for issuing them with fraudulent South African document | Dismissal |
| 6 | Home Affairs | Alleged unethical behaviour | Dismissal |
| 7 | Home Affairs | Alleged fraud | Final Written Warning and one month salary suspension. |
| 8 | Justice and Constitutional Development | Alleged absenteeism without submitting a leave form  | An amount of R1 427.69 was recovered from the official in six monthly instalments. |
| 9 | Correctional Services | Alleged unethical behaviour | Demotion |
| 10 | Correctional Services | Alleged theft (3 officials) | Written warnings (2 X officials)Final Written warning (1 X official) |
| 11 | Correctional Services | Alleged submitting of fraudulent matric certificate | Resignation. A criminal case of fraud has been opened with the SAPS |
| 12 | Correctional Services | Alleged unethical behaviour | Written Warning |
| 13 | Correctional Services | Alleged unethical behaviour | Warning |
| 14 | Correctional Services | Alleged appointment irregularities | Dismissal |
| 15 | Home Affairs | Alleged abuse of government resources | Final Written Warning |
| 16 | SAPS | Alleged unethical behaviour | A case of theft has been opened with the SAPS |
| 17 | DOJ&CD | Alleged misuse of a state-owned vehicles | Final Written Warning and two months suspension without pay |
| 18 | Correctional Services | Alleged cover up of assault | 42 days segregation and demotion. A criminal case of murder has been opened with the SAPS. |

(iv) cases that are still open or pending;

**508** cases are outstanding and are being investigated.

(2) whether he will make a statement on the matter?

The Public Service Commission has issued the information at a virtual media briefing held on 24 June 2020.