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| MEMORANDUM FROM THE PARLIAMENTARY OFFICE |

**NATIONAL ASSEMBLY**

**FOR WRITTEN REPLY**

**QUESTION 1269**

**DATE OF PUBLICATION OF INTERNAL QUESTION PAPER: 19/06/2020**

**INTERNAL QUESTION PAPER NO 22 OF 2020**

**Ms S J Graham (DA) to ask the Minister of Higher Education, Science and Technology:**

(a) What are the reasons that none of the 27 students who enrolled for a three year National Certificate Hairdressing programme, conducted by Delcom Training Institute in Aberdeen in the Eastern Cape that commenced in April 2019, have not been paid their stipend for November 2019, (b) what is the name of each learner who has not been paid any stipend from 1 April 2019 to date, (c) what enforcement mechanism will his department utilise to ensure that payments are effected where owing, (d) what are the time frames stipulated by his department between (i) completion of a level by a learner; (ii) moderation of the work by the service provider and (iii) commencement of the next level, (e) has the service provider been paid for the period of the lockdown and (f) where the programme has been stalled by the service provider, (i) will the duration of the programme be extended by the same time frame and (ii) will the students be paid stipends for the additional time?

**NW1636E**

**REPLY:**

(a)     Based on the Services SETA records, the stipend for the month of November 2019 was paid to all learners whose attendance could be confirmed through attendance registers. Ten out of the forty learners were not paid due to non-attendance.

(b)    The names of ten learners who were not paid stipends for November 2019 and December 2019 due to non-attendance are:

- Jonathan Mahosi

- Winstar Mdlalose

- Zanele Kubheka

- Millecent Tsotetsi

- Veronica Maseko

- Nokuthula Muriel Ndaba

- Prisca Kunene

- Nomthandazo Mazibuko

- Germina Letsoalo

- Kwanda Ndebele

(c)     The enforcement mechanism that is utilised to ensure that payments are effected where owing is through a Training Agreement signed between the SETA and the training provider stipulating the conditions for the payment, which include amongst others, a confirmation report that training has occurred and proof of attendance of learners.

On receipt of the report from the training provider, the SETA verifies the information in accordance with the Training Agreement and allows the training provider to confirm the correctness of information and if some gaps are identified, the training provider is allowed to correct information in order to effect the payment.

(d)     The timeframes stipulated between:

(i)     Completion of a level by a learner is in accordance with the learnership agreement signed with the learner. A learner is expected to complete the level within twelve months.

      (ii)   Moderation of the work by the provider is determined by the size of the moderation sample involved. Two summative assessment moderations take place, i.e. an internal moderation conducted by the training provider and an external moderation conducted by the SETA. The external moderation by the SETA is triggered by the submission of the summative assessment and internal moderation reports from the training provider. On average, it takes the Services SETA two weeks to conduct an external moderation, depending on the availability of resources.

      (iii) Commencement of the next level is dependent on the outcome of the external moderation report. In the event that the external moderation upholds the assessment decision and there is no remediation required, the next level can commence. It usually takes a week for the external moderation to be quality assured and issued. Customarily, the next level can commence within one month.

(e)     According to the SETA records, the training provider did not submit attendance registers for all learners before the lockdown period. An attendance register was received for only 8 out of the 40 learners, and payment was effected for the 8 learners who are deemed compliant with the Training Agreement.

(f)     Where the programme has been stalled by the training provider:

   (i)    The duration of the programme will be extended by the same period subject to the training provider submitting an implementation plan to complete the project.

(ii)    According to the SETA, learners will not be paid additional stipends for the additional period where the training provider stalled the programme. Procedurally, stipends are paid to learners once the programme has resumed and on receipt of attendance registers confirming the training.