NATIONAL ASSEMBLY

**QUESTION FOR WRITTEN REPLY**

# QUESTION NO. 1253

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## INTERNAL QUESTION PAPER 20 OF 2019

**1253 Ms A T Khanyile (DA) to ask the Minister of Home Affairs:**

What is the (a) extent of the current backlog in the number of applications for South African visas and (b) breakdown of each category of visa applications for which a backlog exists?

NW2465E

**REPLY:**

It will be premature to answer your question now. The Department will finalise a reconciliation report by 30 November 2019 after confirmation that all applicants received their outcomes.

In 2014, the Department introduced an online application system, Visa Adjudication System. The system had glitches in the beginning such as frequent offline and damaged electronic files. As such, some applications would appear as pending even though they were finalised manually. Hence, the numbers may mislead if the is no reconciliation.

**END**