###### National Assembly

###### Question Number: 1252

**1252. Dr C P Mulder (FF Plus) to ask the Minister of Transport:**

(a)(i) Why the Telkom lines of the eNatis system have been cut by Telkom and (ii) what is the effect of this on owners of motor vehicles who want to obtain motor vehicle licences, (b) on what date will the matter be resolved and (c) what is the status of any criminal or other statutory accountability towards owners of motor vehicles who cannot obtain an/or renew motor vehicle licences? NW1393E

**REPLY**

1. (i) Telkom cut voice services to NaTIS sites on 21 March 2017 because Tasima had not paid.

(ii) There were no adverse effects because the system remained operational as data services were not affected.

1. Voice services were restored on 19 April 2017 after the RTMC had taken over the NaTIS.
2. No owner of a motor vehicle was unable to licence a vehicle due to a planned interruption by Telkom. In the event of an unplanned interruption such as copper theft or other similar incidents, the licensing office logs a call with the provincial helpdesk to obtain a reference number. Through this process, the licensing office is authorised by the provincial helpdesk to backdate the effective date of licensing to prevent any penalties and arrears being payable.