

NATIONAL ASSEMBLY

FOR WRITTEN REPLY

QUESTION 1189

DATE OF PUBLICATION IN INTERNAL QUESTION PAPER: 25 MARCH 2022
(INTERNAL QUESTION PAPER NO 12-2022)

1189. Mr H A Shembeni (EFF) to ask the Minister of Police:

What (a) are the details of the functions of the inspectorate division of the SA Police Service (SAPS) and (b) is the inspectorate division's specific mandate, since its performance is not recorded in any SAPS report?

NW1451E

REPLY:

(a) The South African Police Service (SAPS) Division: Inspectorate, is guided by the following policies:

- Compliance Policy, 1 of 2020.
- National Instruction, 3 of 2021: Monitoring and Evaluation of Compliance with the Regulatory Framework, in the SAPS, by the Inspectorate.
- National Instruction 6 of 2017: Service Complaints against the SAPS: Ensure the Effective and Efficient Receipt and Processing of Service Complaints. This National Instruction is currently under review.

National Level:

The Division: Inspectorate is directly accountable to the National Commissioner.

Responsibilities:

To oversee the inspection, evaluation and compliance to the Policy Framework of the SAPS, at all hierarchical levels and business units of the SAPS.

- Oversee, coordinate and conduct inspections, evaluations and compliance to determine non-compliance to the compliance framework, as well as poor performance and subsequently support the timely intervention to correct

and prevent, or correct non-compliance and or poor performance towards achieving the objectives of the SAPS.

- Oversee and coordinate an effective and efficient Analysis Centre for inspection findings and the management of Service Complaints.
- Oversee and coordinate the management of the Support Service environment within the Inspectorate.

Provincial Level:

The Provincial Inspectorate is directly accountable to the relevant Provincial Commissioner.

Responsibilities:

- To oversee inspection, evaluation and compliance to the Policy Framework of the SAPS, at provincial and subordinate levels.
 - Oversee and coordinate inspections, evaluations and compliance to determine non-compliance to the policing compliance framework and poor performance and subsequently support the timely inspections to correct and prevent or correct non-compliance and or poor performance towards achieving the objectives of the SAPS.
 - Management of service complaints within the province.
- (b) The Division: Inspectorate is responsible for the professional knowledge-based management of inspections, focusing on non-compliance and/or poor performance of the organisation, towards achieving its constitutional objectives.

The management of service complaints, which includes service complaints related to gender-based violence, domestic violence and sexual offences, is not in the SAPS Annual Performance Plan (APP) or the SAPS Annual Report (AR), due to the fact that the SAPS does not have a corporate information system to manage the data and ensure accurate and auditable management information.

The corporate information system is under development and should be implemented from the start of the 2023/2024 financial year, subsequent to

which it will be added as a performance indicator in the SAPS APP and reported on, in the SAPS AR.

The annual performance, in respect of its primary function as an internal assurance provider, i.e. conducting inspections, is indeed reflected in the SAPS AR, for the 2020/2021 financial year.

Reply to question 1189 recommended/~~not recommended~~



**GENERAL
NATIONAL COMMISSIONER: SOUTH AFRICAN POLICE SERVICE
SF MASEMOLA**

Date: 2022-04-28

Reply to question 1189 approved/~~not approved~~



**MINISTER OF POLICE
GENERAL BH CELE, MP**

Date:

22/05/2022