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 **Memorandum from the Parliamentary Office**

**Minister**

**NATIONAL ASSEMBLY QUESTION FOR WRITTEN REPLY QUESTION NUMBER 1118 DATE OF PUBLICATION 07 MAY 2021 IN THE INTERNAL QUESTION PAPER NUMBER 12 OF 2021**

**National Assembly written Reply: 1118 of 2021**

**Recommended / Not Recommended**

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**Ms TBJ Memela-Khambula**

**CEO: SASSA**

**Date:**

**NATIONAL ASSEMBLY QUESTION FOR WRITTEN REPLY QUESTION NUMBER 1118 DATE OF PUBLICATION 07 MAY 2021 IN THE INTERNAL QUESTION PAPER NUMBER 12 OF 2021**

**National Assembly written Reply: 1118 of 2021**

**Recommended / Not Recommended**

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**Ms B Sibeko**

**DDG: Comprehensive Social Security**

**Date:**

**Recommended / Not Recommended**

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**Mr. L Mchunu**

**Acting Director-General: Department of Social Development**

**Date:**

**NATIONAL ASSEMBLY QUESTION FOR WRITTEN REPLY QUESTION NUMBER 1118 DATE OF PUBLICATION 07 MAY 2021 IN THE INTERNAL QUESTION PAPER NUMBER 12 OF 2021**

**National Assembly written Reply: 1118 of 2021**

**Recommended / Not Recommended**

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**Ms H Bogopane- Zulu**

**Deputy Minister**

**Date:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**NATIONAL ASSEMBLY QUESTION FOR WRITTEN REPLY**

**QUESTION NUMBER: 1118**

**DATE OF PUBLICATION IN INTERNAL QUESTION PAPER: 07 MAY 2021**

**INTERNAL QUESTION PAPER NUMBER: 12 - 2021**

**1118. Ms B S Masango (DA) to ask the Minister of Social Development:**

(a) On what date was the last SA Social Security Agency system update to accommodate all grants to be automated, (b) what types of grants need to be captured manually and (c) what is the total number of applications that need to be recaptured manually? NW1305E

**REPLY:**

(a) SASSA Online Grants application system has been progressively implemented as of 14 September 2020. The system is used by applicants for the older persons grant, child support grant and foster child grant. The system is continuously updated based on feedback that is received from members of the public and system users.

(b) All applications for all social grant types are captured directly on the SOCPEN system during in person applications. However, the online application system does not currently interface directly with SOCPEN and applications submitted online have to be captured manually on the SOCPEN system. The integration between the Socpen system and the online application system is development which is being attended to. The future vision is to ensure that the information provided through the online system is automatically updated to Socpen as it is submitted, for staff only to quality assure the information provided.

(c) A total of 23 732 online grant applications were received since September, of which 21 401 have been captured and processed on Socpen system. The balance are in process.

**National Assembly Written Reply: 1118 of 2021**

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**Approved by the Minister of Social Development**

**Date……………………….**