****

**MINISTRY OF TOURISM**

**REPUBLIC OF SOUTH AFRICA**

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**NATIONAL ASSEMBLY:**

**QUESTION FOR WRITTEN REPLY:**

**Question Number: 1104**

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**Date of reply: 23 September 2020**

**Mr M S F De Freitas (DA) to ask the Minister of Tourism:**

(a) Which **training courses**, conducted through her department, have been run (i) in the past three financial years and (ii) since 1 April 2020, (b) where were the training courses run, (c) how were students identified, (d) what number of students attended, completed and did not complete each training course, (e) what exams were written in each case, (f) what number of students wrote, passed and failed the exams, (g) where is each course recognised and (h) which of these graduates were employed? NW1400E

Reply:

1. (i)The department has provided the following training in the past three financial years:

**(i) 2017/ 2018 FOOD SAFETY SKILLS PROGRAMME: (1 YEAR LEARNERSHIPtargeting 500 and implement over recruited to manage drop outs).**

| **(a)Capacity Building Programme** | 1. **Where were the training courses run?**   **(province and district)** | **(c )How were students Identified?** | **(d)What number of students attended and completed each training course** | **(e) what exams were written in each case,** | **(f) what number of students wrote, passed and failed the exams,** | **(g) Where is the course recognised ?** | (**h)which of these graduates were employed?** |
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| 1. **Food Safety Skills**   **Programme consisting of the following:**   * Hygiene and Food Safety Practices: NQF Level 2 * Conduct Audits and Optimise Product and Process Quality within a Quality Management System in a Food Processing Environment: * Occupational Health & Safety Unit standards | **Eastern Cape: 53**   * Buffalo City Metro * Nelson Mandela Bay Metro | Provincial Department and Municipalities provide the appointed service provider with learners’ database. Advertisement of the training through local newspaper and municipal offices.  After the 2010 World Cup there were media reports of food poisoning in hotels. Research was conducted by an internal team from the HRD Unit within the Domestic Tourism Branch and report was compiled regarding this matter. The Food Safety programme was identified as a need through this process. | **Eastern Cape:**38  **\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Limpopo:**  75  **\_\_\_\_\_\_\_\_\_\_\_\_**  **Gauteng:**  124  **\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Free State:**18  **\_\_\_\_\_\_\_\_\_\_\_\_\_**  **KwaZuluNatal:**94  \_\_\_\_\_\_\_\_\_\_\_\_\_  **Mpumalanga:**  69  **\_\_\_\_\_\_\_\_\_\_\_\_\_**  **North West:**  20  **Western Cape:**38  **\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Northern Cape:**11 | Formative and Summative assessment written by the learners and POE and learner logbook submitted for moderation. | **Eastern Cape:**38 \_**\_\_\_\_\_\_\_\_\_\_\_\_**  **Limpopo:**  75  **\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Gauteng:**  124  **\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Free State:**18  **\_\_\_\_\_\_\_\_\_\_\_\_\_**  **KwaZuluNatal:**94  **\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Mpumalanga:**  69  **\_\_\_\_\_\_\_\_\_\_\_\_\_**  **North West:**  20  **Western Cape:**38  **\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Northern Cape:**11 | CATHSSETA &  Food and Bev SETA | Permanent employment: 133  Graduated: 483  Drop-outs: 90 |
| **Limpopo: 75**   * Polokwane * Waterberg |
| **Gauteng: 141**   * City of Johannesburg * Ekurhuleni * City of Tshwane   \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **Free State: 25**   * Mangaung |
| **KwaZulu Natal: 102**   * Ethekwini |
| **Mpumalanga: 75**   * Mbombela * Emalahleni * Nkomazi * Emakhazeni * Bushbuckridge |
| **North West: 25**   * Ruth SegomotsiMompati * Dr Kenneth Kaunda * Bojanala Platinum |
| **Western Cape: 65**   * City of Cape Town,   \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **Northern Cape: 12**  Sol Plaatjie |

**2018/2019:HOSPITALITY YOUTH TRAINING PROGRAMME: NATIONAL CERTIFICATE IN FOOD AND BEVERAGE SERVICES: 1 YEAR LEARNERSHIP**

| **(a)Capacity Building Programme** | 1. **Where were the training courses run?**   **(province and district)** | **(c )How were students Identified?** | 1. **What number of students attended and completed each training course** | **(e) what exams were written in each case,** | **(f) what number of students wrote, passed and failed the exams,** | g**) Where is the course recognised ?** | (h**) which of these graduates were employed?** |
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| **HYTP: Food and Beverage Services 2018/19**  600 Youth were enrolled in the Food and Beverage Programme | **NW:**   * Dr Kenneth Kaunda DM, Bojanala Platinum DM, NgakaModiriMolema& Dr Ruth SegomotsiMompati | Provincial Departments and Municipalities provide the appointed service provider with learners’ database. Advertisement of the training through local newspaper and municipal offices.  The training programme was identified through the CATHSSETA Sector Skills Plan. | **North West Target :200**  239 learners enrolled  **\_\_\_\_\_\_\_\_\_\_\_\_**  **Limpopo Target: 300**  300 learners enrolled  **\_\_\_\_\_\_\_\_\_\_\_\_**  **Free State Target :100**  106 learners enrolled | Formative and Summative assessment written by the learners and POE and learner logbook submitted for moderation. | **NW**  **203**(3 additional learners to mitigate drop outs)  **\_\_\_\_\_\_\_\_**  **Limpopo**  281 passed  **\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Free State**  91 passed  15 failed/drop out | CATHSSETA | **North West:**  Graduated:203  Employed:37  Drop out:36  **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Limpopo:**  Graduated: 281  Employed: 45  Drop out: 19  **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Free State:**  Graduated: 91  Employed: 20  Drop out: 15 |
| **Limpopo:**   * Capricorn, Mopani and Vhembe, Sekhukhune & Waterberg districts. |
| **Free State:**   * Thabo-Mofutsanyane, Lejweleputswa, & Xhariep |

| **(a)Capacity Building Programme** | 1. **Where were the training courses run?**   **(province and district)** | **(c )How were students Identified?** | 1. **What number of students attended and completed each training course** | **(e) what exams were written in each case,** | **(f) what number of students wrote, passed and failed the exams,** | g**) Where is the course recognised ?** | (h**) which of these graduates were employed?** |
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| **NATIONAL CERTIFICATE IN FAST FOOD SERVICES: 1 Year learnership programme**  **2018/19**  Implementation commenced in 2018 | **Gauteng: Target 575**   * West Rand,City of Ekurhuleni, Sedibeng (Emfuleni and Lesedi Local Municipalities), City of Tshwane and City of Johannesburg | Provincial Department and Municipalities provide the appointed service provider with learners’ database. Advertisement of the training through local newspaper and municipal offices.  The training programme was identified through the CATHSSETA Sector Skills Plan. | **GP:**  Enrolled 575  Completed:  **\_\_\_\_\_\_\_\_\_\_\_\_\_**  **MP:**  Enrolled: 350  Completed 296  **\_\_\_\_\_\_\_\_\_\_\_\_\_**  **EC:**  Enrolled 216  Completed:18**1**  **\_\_\_\_\_\_\_\_\_\_\_\_**  **WC:800**  Cluster1: 400  Still under implementation  Cluster 2: 400  **\_\_\_\_\_\_\_\_\_\_\_\_\_**  **KZN:**  Enrolled: 661  Completed: 610 | Formative and Summative assessments, POE and learner logbook completed & submitted for moderation.  Learners complete the 30% practicals at the assigned workplaces and the 70% theory classroom work. | **\_\_\_\_\_\_\_\_\_\_\_\_\_**  **MP**: 296  \_\_\_\_\_\_\_\_\_\_\_\_\_  **EC**: 181  \_\_\_\_\_\_\_\_\_\_\_\_\_  **WC**  Still under implementation  \_\_\_\_\_\_\_\_\_\_\_  **KZN**: 610 | CATHSSETA | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **MP**  Graduated:296  Employed:53  Drop outs:54  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **EC**  Competent: 181 (No graduations)  Employed: N/A  Drop outs: 32  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **WC**  Still under implementation  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **KZN**  Graduation postponed due to COVID 19 |
| **Mpumalanga: Target:350**   * KwaMhlanga, Witbank, Nkomazi, Badplaas, Ermelo, Bushbuckridge, Mbombela and Lekwa |
| **Eastern Cape: Target 200** (Addition 16)   * Buffalo City Municipality, Nelson Mandela Bay Municipality and   OR Tambo District Municipality |
| **Western Cape: Target 800**   * City of Cape Town, Winelands, Overstrand and West Coast * Eden District and Central Karoo District |
| **Kwa-Zulu Natal:Target 575** (Addition 86)   * Big 5 Hlabisa Municipality, Jozini-, Mtubatuba-, Umhlabayalingana-, Nongama, Phongola-, Umhlathuze-, Ethekwini-, Umgeni- , Okhamhlamba-, Umtshedzi-, Ray Nkonyeni-, Greater Kokstad& Dr NkosazannaDlamini-Zuma Municipalities |

**2019/2020 (HYP)**

| **(a)Capacity Building Programme** | 1. **Where were the training courses run?**   **(province and district)** | **(c )How were students Identified?** | 1. **What number of students attended and completed each training course** | **(e) what exams were written in each case,** | **(f) what number of students wrote, passed and failed the exams,** | g**) Where is the course recognised ?** | (h**) which of these graduates were employed?** |
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| **NATIONAL CERTIFICATE IN FAST FOOD SERVICES**  **2019/20**  Projectscommenced in 2019 and projects are still under implementation. | **Limpopo: Target 550**   * Capricorn, Mopani and Vhembe, Sekhukhune & Waterberg districts. | Provincial Department and Municipalities provide the appointed service provider with learners’ database. Advertisement of the training through local newspaper and municipal offices. | **LP**:  550 attended  \_\_\_\_\_\_\_\_\_\_\_  **NC**: 200  \_\_\_\_\_\_\_\_\_\_\_  **North West**: 400  **FS**  250  -Currently amending the SLA to amend the project duration as implementation is delayed due to COVID 19  -Interviews scheduled for November 2020. | Learners complete the 30% practicals at the assigned workplaces and the 70% theory classroom work. | **LP**  Still under implementation  \_\_\_\_\_\_\_\_  **NC**  Still under implementation  **North West**  Still under implementation  **FS**  Not yet implemented due to COVID 19. | CATHSSETA | **LP**  Still under implementation  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **NC**  Still under implementation  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **North West**  Still under implementation  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **FS**  Not yet implemented due to COVID 19 |
| **Northern Cape: Target 200**   * Namakwa Local Municipality – Springbok, Ga Segonyana& John TaoloGaetsewe, Kuruman, Sol Plaatje – Kimberly, Umsobomvu – Colesbergand DawidKruiper – Upington |
| **North West:Target 400**   * Dr Kenneth Kaunda DM, Bojanala Platinum DM, NgakaModiriMolema& Dr Ruth SegomotsiMompati |
| **Free State: Target 250**(Not yet implemented due to COVID 19).   * Mangaung * Thabo-Mofutsanyane, * Maloti a Phofung * Dihlabeng |

**2020/21 HYTP: National Certificate in Fast Food Services**

| **(a)Capacity Building Programme** | 1. **Where were the training courses run?**   **(province and district)** | **(c )How were students Identified?** | 1. **What number of students attended and completed each training course** | **(e) what exams were written in each case,** | **(f) what number of students wrote, passed and failed the exams,** | g**) Where is the course recognised ?** | (h**) which of these graduates were employed?** |
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| **NATIONAL CERTIFICATE IN FAST FOOD SERVICES**  **2020/21**  **Targeting 500 youth in all nine provinces**  . | **Q1** *HYTP implemented utilising e- learning*   * **LP:** *Capricorn, Mopani and Vhembe, Sekhukhune & Waterberg districts.*   **Finalisation of HYTP in implemented in KZN, WC, NW, GP and MP** | Provincial Department and Municipalities provide the appointed service provider with learners’ database. Advertisement of the training through local newspaper and municipal offices. | ***LP****:*  *550 attended*  *\_\_\_\_\_\_\_\_\_\_\_*  ***NC****: 200*  *\_\_\_\_\_\_\_\_\_\_\_*  ***North West****: 400*  ***FS***  *Not yet implemented due to COVID 19*  *250* | *Learners complete the 30% practical’s at the assigned workplaces and the 70% theory classroom work.* | ***LP***  *Still under implementation*  *\_\_\_\_\_\_\_\_*  ***NC***  *Still under implementation*  ***North West***  *Still under implementation*  ***FS***  *Not yet implemented due to COVID 19* | *CATHSSETA* | ***LP***  *Still under implementation*  *\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_*  ***NC***  *Still under implementation*  *\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_*  ***North West***  *Still under implementation*  *\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_*  ***FS***  *Not yet implemented due to COVID 19* |

**2017/2018: WINE SERVICES / SOMMELIER TRAINING PROGRAMME TARGETING 300 UNEMPLOYED YOUTH (May 2017 – April 2018)3 YEAR PROGRAMME**

| **(a)Capacity Building Programme** | 1. **Where were the training courses run?**   **(province and district)** | **(c )How were students Identified?** | 1. **What number of students attended and completed each training course** | **(e) what exams were written in each case,** | **(f) what number of students wrote, passed and failed the exams,** | g**) Where is the course recognised ?** | (h**) which of these graduates were employed?** |
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| **Wine Service /Sommelier Training Commencement (Year 1)**  **2017/18** | **KZN**- Ethekwini&Umkhanyakude  **NC**- ZF Mgcawu  **WC** – Cape Winelands  **GP**- City of Johannesburg | **KZN** – Unemployed Tourism & Hospitality Databases  **NC** – Unemployed database from the Municipality  **WC**- Unemployed database from the Municipality  **GP** – Unemployed Tourism & Hospitality Databases | **KZN** – 100  **NC** – 20  **WC** – 150  **GP** – 30 | 1)Bar Attendant Skills Programmes  2)Drink Service Skills Programme  3) Sommelier Module one (Wine Level 1) | 1)Bar Attendant – 267 Wrote, 267 Passed  2) Drink Service – 247 Wrote  247 Passed  3) Sommelier Module 1 – 281 Wrote  281 Passed | **CATHSSETA** (Bar Attendant & Drink Services)  **Sommelier Academy** (Module 1) | This is a 3 year Programme |

**2018/2019 (May 2018 – April 2019) WINE SERVICES/ SOMMELIER TRAINING: 3 YEAR PROGRAMME**

| **(a)Capacity Building Programme** | 1. **Where were the training courses run?**   **(province and district)** | **(c )How were students Identified?** | 1. **What number of students attended and completed each training course** | **(e) what exams were written in each case,** | **(f) what number of students wrote, passed and failed the exams,** | g**) Where is the course recognised ?** | (h**) which of these graduates were employed?** |
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| **Wine Service/ Sommelier: Training continuation (Year 2)**  **2018/19** | **KZN**- Ethekwini&Umkhanyakude  **NC**- ZF Mgcawu  **WC** – Cape Winelands  **GP**- City of Johannesburg | **KZN** – Unemployed Tourism & Hospitality Databases **NC** – Unemployed database from the Municipality  **WC**- Unemployed database from the Municipality  **GP -** –Unemployed Tourism & Hospitality Databases | Enrolled 280  Completed 270 | 1)Sommelier Module two (Wine Ambassador)  2)SommelierModule 3 (Wine Level 2)  3)Sommelier Module 4 (Wine & Beverage Services) | 1) Sommelier Module 2 – 280 Wrote  280 Passed  2) Sommelier Module 3  275 Wrote  275 Passed  3)Sommelier Module 4  270 Wrote  270 Passed | **Sommelier Academy** (Module 2, 3 and 4) | This is a 3 year Programme |

**2019/20 (MAY 2019 – APRIL 2020) WINE SERVICE /SOMMELIER TRAINING**

| **(a)Capacity Building Programme** | 1. **Where were the training courses run?**   **(province and district)** | **(c )How were students Identified?** | 1. **What number of students attended and completed each training course** | **(e) what exams were written in each case,** | **(f) what number of students wrote, passed and failed the exams** | g**) Where is the course recognised ?** | (h**) which of these graduates were employed?** |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Wine Service/ Sommelier: Training continuation for 300 target**  **Year 3:**  **2019/20** | **KZN**- Ethekwini&Umkhanyakude  **WC** – Cape Winelands  **GP**- City of Johannesburg | **KZN** – Unemployed Tourism & Hospitality Databases of the municipality?  **WC**- Unemployed database from the Municipality  **GP** - –Unemployed Tourism & Hospitality Databases | Enrolled: 269  Completed: 242 | 1)Sommelier Module five (Wine Level 3 International Wines)  2). SommelierModule 6 (SASA Wine Steward)  3) Event Support Assistant, Customer Care, Culture and Nature Site Guide | 1). Sommelier Module 5  2). Sommelier Module 6  3). Cathsseta Skills Programme  **(EXAMS STILL IN PROGRESS)** | **Sommelier Academy**  (Module 5)  **SASA (South African Sommelier Association)** (Module 6)  **CATHSSETA** (Event Support, CustomerCare, Nature and Culture Site Guide) | 40 – Employed and  4 started their own business  NB:  59 dropped out |

**2020/21 WINE SERVICE /SOMMELIER TRAINING**

| **(a)Capacity Building Programme** | 1. **Where were the training courses run?**   **(province and district)** | **(c )How were students Identified?** | 1. **What number of students attended and completed each training course** | **(e) what exams were written in each case,** | **(f) what number of students wrote, passed and failed the exams** | g**) Where is the course recognised ?** | (h**) which of these graduates were employed?** |
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| **Wine Service/ Sommelier: Training continuation for 300 target-2019/20**  **Targeting 252 Youth for 2020/21** | Q1 Implemented in 3 Provinces GP,KZN and WC  **KZN**- Ethekwini&Umkhanyakude  **WC** – Cape Winelands  **GP**- City of Johannesburg  **Q2 Completion of Wine Service training Programme (Sommelier)**  Project planning finalised, currently under procurement and commencement in Q4 | **KZN** – Unemployed Tourism & Hospitality Databases of the municipalities  **WC**- Unemployed database from the District Municipality  **GP** - –Unemployed Tourism & Hospitality Database of the City of Johannesburg | Enrolled: 269  Completed: 242 | 1)Sommelier Module five (Wine Level 3 International Wines)  2)SommelierModule 6 (SASA Wine Steward)  3) Event Support Assistant, Customer Care, Culture and Nature Site Guide | 1)Sommelier Module 5  2) Sommelier Module 6  3). Cathsseta Skills Programme  **(EXAMS STILL IN PROGRESS)** | **Sommelier Academy**  (Module 5)  **SASA(South African Sommelier Association)**(Module 6)  **CATHSSETA** (Event Support, Customer Care, Nature and Culture Site Guide) | 40 – Employed and  4 started their own business  NB:  59 dropped out |

**2017/18 YEAR *ONE:* NATIONAL YOUTH CHEF TRAINING PROGRAMME: (The programme was implemented for a period of three years)**

| **(a)Capacity Building Programme** | 1. **Where were the training courses run?**   **(province and district)** | **(c )How were students Identified?** | 1. **What number of students attended and completed each training course** | **(e) what exams were written in each case,** | **(f) what number of students wrote, passed and failed the exams,** | g**) Where is the course recognised ?** | (h**) which of these graduates were employed?** |
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| **NYCTP**  **2017/2018**  **Targeting 577 trainees was implemented**  **Certificate – 250**  **Diploma- 227**  Pastry - 100 | **Limpopo**   * Vhembe Municipality * Mogalakwena Municipality * Capricorn Municipality * Sekhukhune Municipality * Greater Tzaneen * Thabazimbi Municipality * Maruleng Municipality * Blouberg Municipality   **Mpumalanga**   * City of Mbombela * Nkomazi Local Municipality * Emakhazeni Local Municipality   **Gauteng**   * City of Tshwane * City of Johannesburg * Merafong Local Municipality * Ekhurhuleni Local Municipality * Midvaal local Municipality * Emfuleni Municipality   **North West**   * Mafikeng Local Municipality * Bojanala Platinum District * Rusternburg Local Municipality * JB Marks Municiplaity   **Western Cape**   * Cape Town Municipality * George Municipality * Knysna Local Municipality * Overstarnd Municipality * Swellendam Municipality   **Eastern Cape**   * Nelson Mandela Bay Municipality * Buffalo City Municipality   **Northern Cape**   * Sol PlaatjieMunicipality   **Free State**   * Mangaung Municipality   **Kwazulu Natal**   * Ethekwini Municipality * Zululand District Municipality * Umgungundhlovu Municipality * Ray Nkonyeni Local Municipality * Uthukela Local Municipality | Advertised:   * Department of Tourism Media and Website * SA Chefs Media | Enrolled – 766  Dropped out - 74  Completed – 692  Certificate graduates -429  Diploma graduates –121  Pastry graduates – 40 | * City & Guilds Food Preparation and Cooking Certificate (8065-01) * City & Guilds Food Preparation and Cooking Diploma (8065-02) * City & Guilds Food Preparation and Cooking Patisserie (8065-03) | Wrote - 692  Passed – 590  Failed – 99  Absent - 3 | City & Guilds Qualification  Recognised Internationally:  London  Africa – including Botswana, Ghana, Kenya, Lesotho, Malawi, Mauritius, Namibia, Nigeria, Seychelles, South Africa, Sudan, Swaziland, Uganda, Zambia, Zimbabwe.  ASEAN and Greater China – including Brunei Darussalam, Burma, China, Hong Kong, Indonesia, Japan, Macau, Malaysia, Mongolia, Myanmar, Philippines, Singapore, South Korea, Taiwan, Thailand, Vietnam.  Caribbean and the Americas – including Antigua, Bahamas, Barbados, Belize, Bermuda, British Virgin Islands, Cayman, Grenada, Guyana, Jamaica, Trinidad & Tobago, Turks & Caicos Islands.  India and Nepal  Middle East and North Africa (MENA) – including Afghanistan, Azerbaijan, Bahrain, Egypt, Jordan, Kuwait, Lebanon, Oman, Palestine, Qatar, Russia, Saudi Arabia, Turkey, UAE.  South Asia – including Bangladesh, Pakistan, Sri Lanka. | 46 employed as follows:  Diploma - 6  Pastry - 40 |

**2018/2019: YEAR TWO: NATIONAL YOUTH CHEF TRAINING PROGRAMME (**Continuation of the programme with certificates and diploma graduates only)

| **(a)Capacity Building Programme** | **(b)Where were the training courses run?**  **(province and district)** | **(c )How were students Identified?** | **(d)What number of students attended and completed each training course** | **(e) what exams were written in each case,** | **(f) what number of students wrote, passed and failed the exams,** | g**) Where is the course recognised ?** | (h**) which of these graduates were employed?** |
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| **The NYCTP**  **2018/19**  **Targeting 477 unemployed youth trainees was implemented**  **(561 learners enrolled)**  Diploma – 250  Pastry- 227 |  | No advertisement was released as the students were already in the system and continued to Diploma and Pastry | Diploma Learners – 392  Pastry Learners -169  Completed - 561 learners | * City & Guilds Food Preparation and Cooking Diploma (8065-02) * City & Guilds Food Preparation and Cooking Patisserie (8065-03) | Successful – 536  Failed – 16  Exams Absentees (both levels) - 9  Diploma Passed– 375  Pastry Passed – 161  Diploma Failed – 9  Pastry Failed – 7 | City & Guilds Qualification  Recognised Internationally: | Pastry employed -76 |

**2019/20: YEAR THREE: NATIONAL YOUTH CHEF TRAINING PROGRAMME (**Continuation of the programme with certificates and diploma graduates

| **(a)Capacity Building Programme** | 1. **Where were the training courses run?**   **(province and district)** | **(c )How were students Identified?** | 1. **What number of students attended and completed each training course** | **(e) what exams were written in each case,** | **(f) what number of students wrote, passed and failed the exams,** | g**) Where is the course recognised ?** | (h**) which of these graduates were employed?** |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **The NYCTP**  **2019/20**  **Targeting 250 unemployed youth trainees was implemented**  Pastry- 250 | All 9 provinces | No advertisement was released as the students were already in the system and were continued to Diploma and Pastry | Still in progress – 368 Pastry learners  Not yet completed | Not yet completed  Exams to be written:   * City & Guilds Food Preparation and Cooking Patisserie (8065-03) | Not yet completed | City & Guilds Qualification  Recognised Internationally: | Learners to complete the programme in December 2020 |

| **2017/2018 Training for Tourist Guides - Upskilling** | | | | | | | |
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| **a)Capacity Building Programme** | **(b)Where were the training courses run?**  **(province and district)** | **(c )How were students Identified?** | **(d)What number of students attended and completed each training course** | **(e) what exams were written in each case,** | **(f) what number of students wrote, passed and failed the exams** | (g**) Where is the course recognised ?** | (h**) which of these graduates were employed?** |
| **Adventure Guiding (NQF2)** | **Northern Cape**  ZF Mgcawu District | Interviews | 12 | Adventure Guiding: Hiking (NQF2) | All 12 passed | CATHSSETA | Beneficiaries were new entrants. Subsequent to completion of training and registration, they were able to operate on a freelance basis. |
| **Culture Guiding (NQF2)** | **Northern Cape**  ZF Mgcawu District | Interviews | 15 | Culture Guiding (NQF2) | 10 passed  5 dropped out | CATHSSETA | Beneficiaries were new entrants. Subsequent to completion of training and registration, they were able to operate on a freelance basis. |
| **Culture Guiding (NQF2)** | **North West**  Dr Ruth SegomotsiMompati District | Interviews | 10 | Culture Guiding (NQF2) | 10 passed | CATHSSETA | Beneficiaries were new entrants. Subsequent to completion of training and registration, they were able to operate on a freelance |
| **Adventure Guiding (NQF4)** | **KwaZulu-Natal**  uThukela District | Identified by Ukhahlamba Drakensberg World Heritage Site, Ezemvelo KZN Wildlife | 16 | Adventure Guiding: Hiking (NQF4) | 16 passed | CATHSSETA | Beneficiaries were registered community guides operating on a freelance basis for Ezemvelo KZN Wildlife |
| **Culture Guiding (NQF2) & Customer Service Training** | **Limpopo**  Vhembe District | Identified by Mapungubwe World Heritage Site, SANParks. | 8 | Culture Guiding (NQF2) and Customer Service | 8 passed | CATHSSETA | Beneficiaries were registered tourist guides fully employed by SANParks |

**2018/2019 Tourist Guides Training and upskilling**

| **(a)Capacity Building Programme** | 1. **Where were the training courses run?**   **(province and district)** | **(c )How were students Identified?** | 1. **What number of students attended and completed each training course** | **(e) what exams were written in each case,** | **(f) what number of students wrote, passed and failed the exams,** | (g**) Where is the course recognised ?** | (h**) which of these graduates were employed?** |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Adventure Guiding (NQF4)** | **Eastern Cape**  O.R.Tambo District | Identified by Eastern Cape Parks & Tourism Agency | 20 | Adventure Guiding: Hiking (NQF4) | 20 passed | CATHSSETA | Beneficiaries were new entrants. Subsequent to completion of training and registration, they were able to operate on a freelance basis. |
| **Nature and Culture Guiding (NQF2)** | **Limpopo**  Waterberg District | Interviews | 16 | Nature and Culture Guiding (NQF2) | 16 passed | CATHSSETA | Beneficiaries were new entrants. Subsequent to completion of training and registration, they were able to operate on a freelance basis. |
| **Nature Guiding (NQF4)** | **Kwazulu-Natal**  Umkhanyakude District | Identified by iSimangaliso Wetland Park Authority | 10 | Nature Guiding (NQF4) | 10 passed | CATHSSETA | Beneficiaries were operating on a freelance basis. |

**2019/20 TouristGuides Trainingand upskilling**

| **(a)Capacity Building Programme** | **(b)Where were the training courses run?**  **(province and district)** | **(c )How were students Identified?** | **(d)What number of students attended and completed each training course** | **(e) what exams were written in each case,** | **(f) what number of students wrote, passed and failed the exams,** | (g**) Where is the course recognised ?** | (h**) which of these graduates were employed?** |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Mandarin Language Training  HSK Level 1 | Beneficiaries were from   * **Western Cape,** * **Gauteng &** * **Eastern Cape** | Interviews | 20 | HSK 1 Equivalent Exam | 20 passed | Confucius Institute  ( International recognised) | Out of the 20 beneficiaries, two (2) are business owners, 6 are employed and the remaining operating on a freelance basis. |

**2020/21Tourist GuidesTraining and upskilling**

| **(a)Capacity Building Programme** | **(b)Where were the training courses run?**  **(province and district)** | **(c )How were students Identified?** | **(d)What number of students attended and completed each training course** | **(e) what exams were written in each case,** | **(f) what number of students wrote, passed and failed the exams,** | (g**) Where is the course recognised ?** | (h**) which of these graduates were employed?** |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Mandarin Language Training  HSK Level 1 | Beneficiaries are from   * **Limpopo** * **Mpumalanga &** * **KwaZulu-Natal** | Interviews | 20 students are expected to attend and complete the training | HSK 1 Equivalent Exam will be written | TBC as training will be implemented during Q3 and Q4 | Confucius Institute (International recognised | To be determined. |

**2016/17 EXECUTIVE DEVELOPMENT PROGRAMME FOR WOMEN IN TOURISM**

| **(a)Capacity Building Programme** | 1. **Where were the training courses run?**   **(province and district)** | **(c )How were students Identified?** | **(d)What number of students attended and completed each training course** | **(e) what exams were written in each case,** | **(f) what number of students wrote, passed and failed the exams,** | (g**) Where is the course recognised ?** | (h**) which of these graduates were employed?** |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **EDP Training**  **2017** | Training was open for all 9 provinces.  Selected learners came from KZN, Gauteng, Western Cape, NW | Request for nominations were sent to employers through associations of all the tourism value chain | 20 attended | Assignments and POE’s were submitted in 2 semesters which are June and Dec | 19 wrote exams as 1 student passed during the programme  16 graduated | This programme is NQF level 8 aligned | This programme is for employed women  A branch manager for Avis Car Rental in Menlyn (Pretoria). Promoted to an Area Manager overseeing 7 Avis Car Rental branches in Limpopo,  Operations Department, to Operations Duty Manager at Sun Times Square (Sun International)  Rooms Divisions Manager at Protea Hotel Fire and Ice! Melrose Arch to General Manager at Protea Hotel Karridene |

**2018 EXECUTIVE DEVELOPMENT PROGRAMME FOR WOMEN IN TOURISM**

| **(a)Capacity Building Programme** | 1. **Where were the training courses run?**   **(province and district)** | **(c )How were students Identified?** | **(d)What number of students attended and completed each training course** | **(e) what exams were written in each case,** | **(f) what number of students wrote, passed and failed the exams,** | (g**) Where is the course recognised ?** | (h**) which of these graduates were employed?** |
| --- | --- | --- | --- | --- | --- | --- | --- |
| EDP Training  2018 | Training was open for all 9 provinces.  Selected learners came fromGauteng,Western Cape,North West,Mpumalanga,Kwa – Zulu Natal,Eastern Cape | Request for nominations were sent to employers through associations of all the tourism value chain | 40 attended | Assignments and POE’s were submitted in 2 semesters which are June and Dec | 40 wrote exams  32 graduated | This programme is NQF level 8 aligned | This programme is for employed women  Assistant General Manager: City Lode Hotel Groups to General Manager: Road Lodge Kimberly  Deputy Manager: Bidvest Prestige to General Manager Regional (North West Hospitality Region): Bidvest Prestige  Branch Manager: Illios Travel to Head of Operations: Illios Travel Head Office Johannesburg  Assistant General Manager: City Lodge Hotel Group to Senior Assistant General Manager: Town Lodge Greyston, Sandton  Assistant front office manager: Hilton Cape Town to Guest Relation Manager – Hilton Worldwide Luxury Brand Dubai |

**2019 EXECUTIVE DEVELOPMENT PROGRAMME FOR WOMEN IN TOURISM**

| (a)Capacity Building Programme | 1. Where were the training courses run?   (province and district) | (c )How were students Identified? | (d)What number of students attended and completed each training course | (e) what exams were written in each case, | (f) what number of students wrote, passed and failed the exams, | (g) Where is the course recognised ? | (h) which of these graduates were employed? |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **EDP Training**  **2019/20** | Training was open for all 9 provinces.  Selected learners came from Gauteng, KZN, EC, NW, Limpopo | Request for nominations were sent to employers through associations of all the tourism value chain | 20 attended | Assignments and POE’s were submitted in 2 semesters which are June and Dec | 20 wrote exams  12 graduated  ( 3 dropped out due to ill health, the other 5 have modules outstanding, hence only 12 was eligible to graduate) | This programme is NQF level 8 aligned | This programme is for employed women |

**2020 EXECUTIVE DEVELOPMENT PROGRAMME FOR WOMEN IN TOURISM**

| **(a)Capacity Building Programme** | 1. **Where were the training courses run?**   **(province and district)** | **(c )How were students Identified?** | **(d)What number of students attended and completed each training course** | **(e) what exams were written in each case,** | **(f) what number of students wrote, passed and failed the exams,** | (g**) Where is the course recognised ?** | (h**) which of these graduates were employed?** |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **EDP Training**  **2020**  **20 black women enrolled in executive Development Programme for WiT** | Training has not commence however it will be conducted in Gauteng | Request for nominations were sent to employers through associations of all the tourism value chain  The intake for 2020/21 commencement date was postponed from July 2020 to January 2021 due to the  COVID-19 pandemic. The selection process for 20 candidates is still in progress. | NA | Assignments and POE’s were submitted in 2 semesters which are June and Dec | NA | This programme is NQF level 8 aligned | This programme is for employed women |