NATIONAL ASSEMBLY

**QUESTION FOR WRITTEN REPLY**

# QUESTION NO. 1056

**DATE OF PUBLICATION: FRIDAY 11 OCTOBER 2019**

## INTERNAL QUESTION PAPER 18 OF 2019

**1056. Mr M G E Hendricks (Al Jamah-ah) to ask the Minister of Home Affairs:**

(1) Whether he has been informed of the backlog in the issuing of birth certificates, identity documents, marriage certificates and permanent residence permits, including the delay in the issuing of documents to immigrants from India at his department’s offices in Mitchells Plain; if so,

(2) What steps has his department taken in view of the many complaints from residents in Mitchells Plain, the broader public and immigrants who make use of services at his department’s offices in Mitchells Plain? NW2206E

**REPLY:**

1. No, the Department is not aware of any backlogs pertaining to issuing of birth certificates, identity documents, marriage certificates and permanent residence permits prevailing at its Mitchells Plain office. It should be clarified that the Department’s office in Mitchells Plain deals with citizen affairs only, i.e. processing of applications mainly concerning identity documents, passports, birth, marriages and death in relation to South African citizens and naturalised persons. The office does not have an Immigration Unit and therefore does not process any citizenship or permitting applications.
2. We have not received any complaints from the broader public and immigrants.

**END**